

Hearing Benefit Plan
Plan: CICCS Trust
1/1/2023-12/31/2023

Routine hearing exam: Included with in-network provider

Hearing aid benefit:

\$1,000 per ear, once every 60 months

To get started, call 1-866-956-5400, TTY 711

Hearing care options

- Virtual visits with online appointments and remote hearing aid adjustments¹
- In-person visits with the ability to choose from over 7,000 locations nationwide

Hearing aid ordering options

- Order select hearing aids through virtual care and direct delivery and they'll come right to your doorstep
- Order through an in-person hearing provider and choose from over 2,000 name-brand hearing aids



Hearing care from home

Our virtual care and direct delivery option lets you choose from hearing aids with the latest technology, including Bluetooth® streaming, rechargeable batteries and more. They're delivered right to your doorstep, complete with virtual follow-up care.



Flexible options, maximum savings

Choose from 6 different hearing aid technology levels through either virtual care and direct delivery or in-person care. Both options give you great choices and savings of up to 50% off standard industry prices.²

Hearing aid technology level	Price ³
Silver	\$699
Gold	\$949
Essential	\$1,149
Standard	\$1,449
Advanced	\$1,949
Premium	\$2,499



Advanced technology

Choose from 2,000+ models in multiple styles from the industry's leading manufacturers, including Relate.



















- Superior sound quality
- Recharging capabilities
- Remote adjustments
- Connection to 2 Bluetooth devices with hands-free technology
- Tap control
- Enhanced smartphone app

Helpful support

Both virtual care and in-person care allow you to choose great hearing aids that offer convenient features and follow-up support.

- 100-day trial for hearing aids purchased using virtual care, 60-day trial period for hearing aids purchased in-person
- 3-year extended warranty covers repair and 1-time loss/damage replacement⁴
- 3 follow-up visits included at no cost⁵

Get started

Use your hearing benefit or take an online hearing test to see if you have hearing loss.



EPICHearing.com



1-866-956-5400, TTY 711 8 a.m. to 8 p.m. CT, Monday through Friday

⁵Hearing aids purchased in the Silver technology level will receive 1 follow-up visit. Hearing aids purchased using virtual care and direct delivery receive virtual follow up visits.





¹ In-person visit to a local hearing provider may be required.

 $^{^{\}rm 2}\,\textsc{Based}$ on suggested manufacturer pricing.

³ Price per hearing aid.

⁴ One-time professional fee may apply.