

# Zitlahlyc G. Heredia

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## PROFESSIONAL EXPERIENCES

### ***Career Guidance Counselor Assistant, MESA STEM, East Los Angeles College (Sept 2020 – Present)***

- Support all STEM students by creating individualized meetings through ConexEd.
- Foster a supportive environment with resources for my caseload of freshmen and continuing students.
- Structure STEMinars with other CGCA's on educational topics, such as Personal Insight Questions, goal setting, and time management skills for STEM students.

### ***Guided Pathways Success Coach, Santa Ana College (Aug 2020 - Present)***

- Describe how Guided Pathways and Career and Academic Pathways (CAP) can benefit them on their educational journey.
- Track students who had a flag raised by their professor on Starfish system to provide support.

### ***First-Year Experience (FYE) Intern, El Camino College (Jun 2020 – Aug 2020)***

- Co-facilitated Financial Aid and Academic Student Training (F.A.A.S.T) workshops for incoming first years.
- Shadowed FYE counselors and obtained knowledge on requirements for an A.A/A. S-T, General Education, IGETC, Transferable Majors, and Starfish system for educational planning.
- Collaboratively worked on the creation of ECC LGBTQIA+ Safe Zone Project Manual.

### ***University Advisement Center Intern, California State University, Dominguez Hills (Feb 2020 – Apr 2020)***

- Shadowed Thru-in-Two Scholars Program counselor and learned their system of use for student educational planning.
- Assisted UAC team during Admitted Toro Day by sharing resources to prospective students.

### ***Academic Coach, Kortschack Center for Learning and Creativity, University of Southern California (Aug 2019 – May 2020)***

- Coordinated weekly one-on-one meetings, via Zoom or in-person, to a caseload of undergraduate students with learning differences.
- Created handouts and conducted presentations on various educational and well-being topics, such as [how to professionally email your professor](#), [research tips](#), and [productivity schedule](#).
- Facilitated workshops on self-care, time management, and test-taking strategies.

### ***Academic & Student Services: Academic Mentor, UCLA Department of Intercollegiate Athletics (Sept 2018 – Jun 2019)***

- Provided first-year freshmen and transfer students with individualized guidance on-campus resources, study, and time management skills.
- Engaged in weekly one-on-one meetings with a caseload of student-athletes to provide academic support.
- Developed goals to encourage self-advocacy, accountability, and academic growth.

### ***Peer Mentor, UCLA Center for Community College Partnerships (CCCP) (Jun 2018 – Sept 2018)***

- Presented admissions and application one-on-one workshops to perspective community college transfers.
- Counseled and informed students regarding application, transfer, academic major selection, and career choices.
- Encouraged students to apply and understand resources to support a successful transfer transition.

### ***Volunteer, UCLA Transfer Center (Nov 2017 – Jun 2018)***

- Corresponded on-going updates regarding UCLA Student Transfer Center events.

### ***Peer Mentor, UCLA Transfer Mentor Program (Jun 2017 – Jun 2018)***

- Supported three incoming transfers during their first year at UCLA.

**Tutor, UCLA Project SPELL (Jun 2017 – Jun 2018)**

- Taught speaking and writing skills to UCLA Spanish speaking facilities workers.

## RESEARCH EXPERIENCE

**Graduate Research Assistant for Dr. Adrian Huerta** University of Southern California, Rossier School of Education, Pullias Center for Higher Education, Los Angeles (May 2020 – Aug 2020)

- Collaborated on the development of a monograph focusing on Men of Color in higher education.
- Coded faculty and staff interviews using Dedoose analysis software.
- Created an annotated bibliography on readings related to high-impact practices/programs and Men of Color.

## RELEVANT COURSE WORK

**Master of Education, Educational Counseling, University of Southern California**

- EDUC 500: The Counseling Process, Fall 2019
- EDCO 541: Theories of Counseling, Spring 2019
- EDUC 637: Group Counseling Theory, Summer 2020
- EDUC 570: Research Methods and Data Analysis, Summer 2020
- EDHP 687: Student Development in Higher Education, Fall 2020
- EDCO 503: Ethical & Legal Considerations in Counseling, Fall 2020
- EDUC 661: Equity in College & Career Access, Fall 2020

**Bachelor of Arts, Gender Studies, Minor in Labor & Workplace Studies, University of California, Los Angeles**

- PSYCH 135: Social Psychology, Fall 2016
- GENDER 10: Introduction to Gender Studies Winter 2017
- FILM & TV M111: Women and Film, Summer 2017
- LBR & WS 101: Labor and Social Movements in Los Angeles, Fall 2017
- GENDER M149: Media Representation of Gender, Race, and Class, Winter 2018
- GENDER M124: Sex, Race, and Difference in Film, Winter 2018
- LBR & WS 168: Law & Politics - Immigration, Spring 2018

## PROFESSIONAL AFFILIATIONS

- **Rancho Santiago Community College Academy:** 2020 Cohort
- **Students of Higher Education Counseling (SHiEC):** 2020 – 21 Executive Board Director of Publicity
- **Chi Alpha Psi Transfer Fraternity:** Iota Class

## HONORS & AWARDS

- **Hispanic Scholarship Fund Scholar:** June 2020
- **USC Latino Alumni Association Scholarship:** August 2019
- **NCAA Emerging Leaders Conference Designee:** February 2019
- **Harvard Diversity Recruitment Program Travel Fellowship:** September 2018
- **City of Los Angeles Project SPELL Award:** June 2018
- **UCLA Department of Gender Studies Community Award:** June 2018
- **UCLA Chancellor's Service Award:** May 2018
- **UCLA Deans' List:** Fall 2017, Winter 2018, Spring 2018

## LANGUAGES & SKILLS

- **Language:** Bilingual Spanish and English (oral and written translation)
- **Counseling Tools:** Assist.org, Cranium Café, CCC Transfer, CSU Mentor, Campus Pride Index

- **Computer:** Proficient in Microsoft Office, PowerPoint, Outlook, Google Suite, Canva, Blackboard, and Zoom. Beginner in Dedoose software.

### **EDUCATIONAL EXPERIENCE**

#### **University of Southern California**

M.Ed. Candidate, Expected Graduation Date, May 2021

#### **University of California, Los Angeles**

B.A., Gender Studies, Minor in Labor and Workplace Studies, June 2018

#### **Cypress College**

Associate of Arts for Transfer, Psychology; Liberal Arts Associate in Arts, Emphasis in Social and Behavioral Sciences, May 2016