



Student Wireless Network (Wi-Fi) Guide

Student Wi-Fi connections (SSIDs)

Below is the list of **Student Wi-Fi connections (SSIDs)** for the RSCCD campus sites.

Location	SSID
Santa Ana College	SAC-STUDENT
Santiago Canyon College	SCC-STUDENT
Centennial Education Center	CEC-STUDENT
Digital Media Center	DMC-STUDENT
Criminal Justice Academy	CJA-STUDENT
Orange Education Center	OEC-STUDENT
District Office	DO-STUDENT

Login Instructions

When you connect to Student Wi-Fi for the first time, you will be prompted to log in. Use your **Self-Service ID** and **Password**. Check the Terms box to **Accept the Terms of Use**. Then click **Log In**.

NOTE: Your **Self-Service ID** is your student email address, with the @student.sac.edu or @student.sccollege.edu domain removed. **Your password is the same used for Self Service & Canvas.**

Example: The Self-Service ID for ab12345@student.sac.edu is **ab12345**



Wi-Fi Troubleshooting

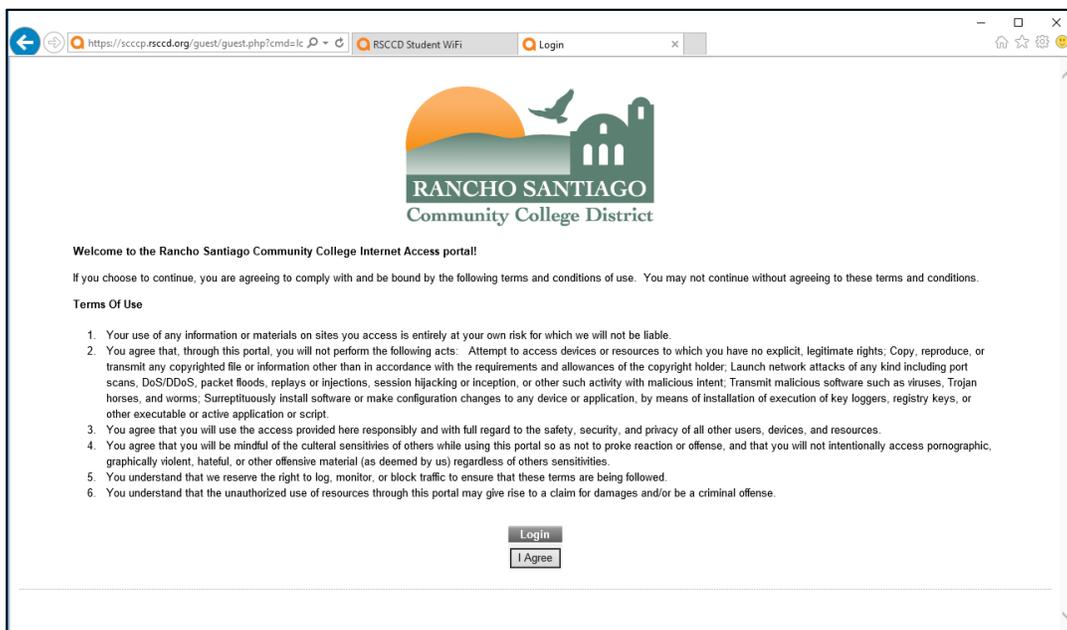
- 1) Make sure the **Wi-Fi** on your device is **turned on**.



- 2) Make sure the **date and time** on your device is **current**.



- 3) **Verify your “Self-Service ID”** by taking the first part of your student email address and removing the @student.sac.edu or @student.scollege.edu domain.
 - a. Example: The **Self-Service ID** for ab12345@student.sac.edu is **ab12345**
 - b. If you have forgotten your student email address, go to the [Password Reset](#) page and use the **“Retrieve Username”** function to retrieve it.
- 4) **Verify your password** works by signing into other resource such as [Self Service](#) and [Canvas](#).
 - a. If you have forgotten your password, go to the [Password Reset](#) page and use the **“Reset Password”** function to reset it.
 - b. **NOTE:** After resetting the password, it may take up to **15 minutes** to take effect.
- 5) **As a temporary workaround**, try connecting to the **Guest Wi-Fi (e.g., SAC-Guest, SCC-Guest)**. You will be prompted to click **I Agree** to the terms of agreement, but not for log in credentials.



- 6) **Try to “Forget the network” and re-join.**
 - a. Read the section for [Examples on how to Forget a Network](#).

Examples on how to “Forget a Network”

The steps below show examples of how to forget a Wi-Fi network, on various devices. Please note that every device has different settings for managing Wi-Fi networks, and these are just examples.

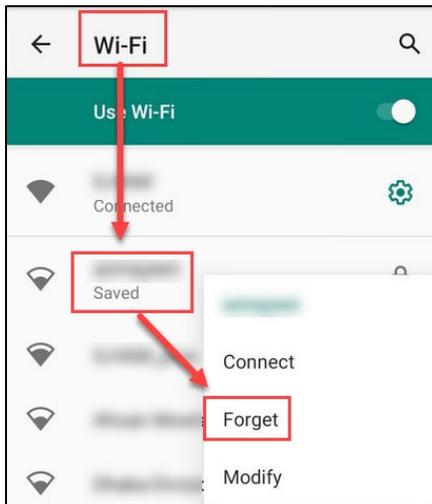
On iPhone or iPad:

Go to Settings > Wi-Fi > tap the Wi-Fi network you want to forget (e.g., SAC-Student) > tap Forget This Network > **tap Forget to confirm.**



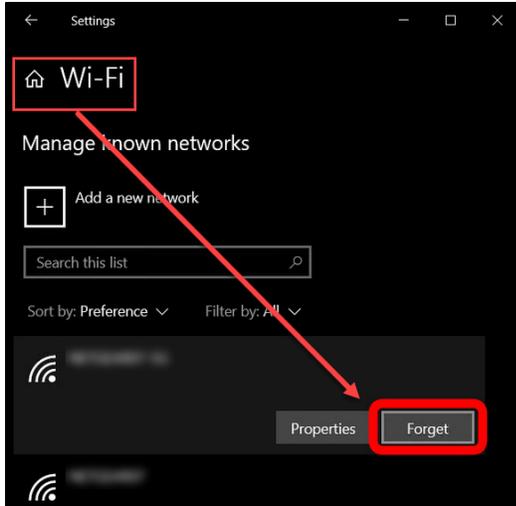
On Android or Google Device:

Go to Settings > Network & Internet > Wi-Fi > Saved Networks > tap the Wi-Fi network you want to forget (e.g., SAC-Student) > **tap Forget to confirm.**



On Windows:

Go to Start menu > Settings > Network & Internet > tap Wi-Fi > Manage Known Networks > tap the Wi-Fi network you want to forget (e.g., SAC-Student) > **tap Forget to confirm.**



On Mac:

Go to Apple menu > System Preferences > click Network > select Wi-Fi > click Advanced > under Preferred Networks, select the Wi-Fi network you want to forget (e.g., SAC-Student) > **click the remove button (-), and if asked to confirm click Remove > OK > Apply.**

