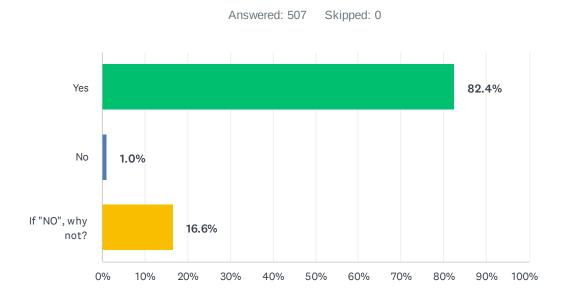
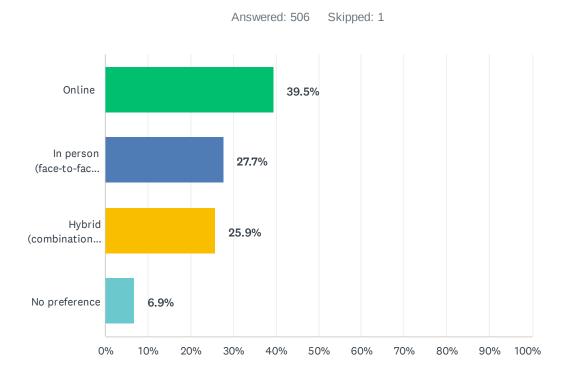
Q3 Have you enrolled in courses at SAC for the Fall 2022 semester?



ANSWER CHOICES	RESPONSES
Yes	82.4% 418
No	1.0% 5
If "NO", why not?	16.6% 84
TOTAL	507

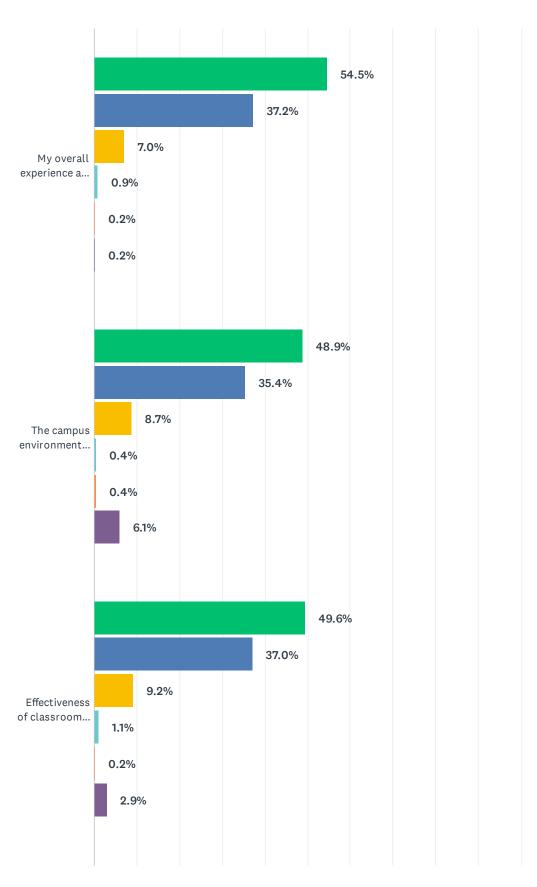
Q4 What instructional method do you prefer for the fall 2022 semester?

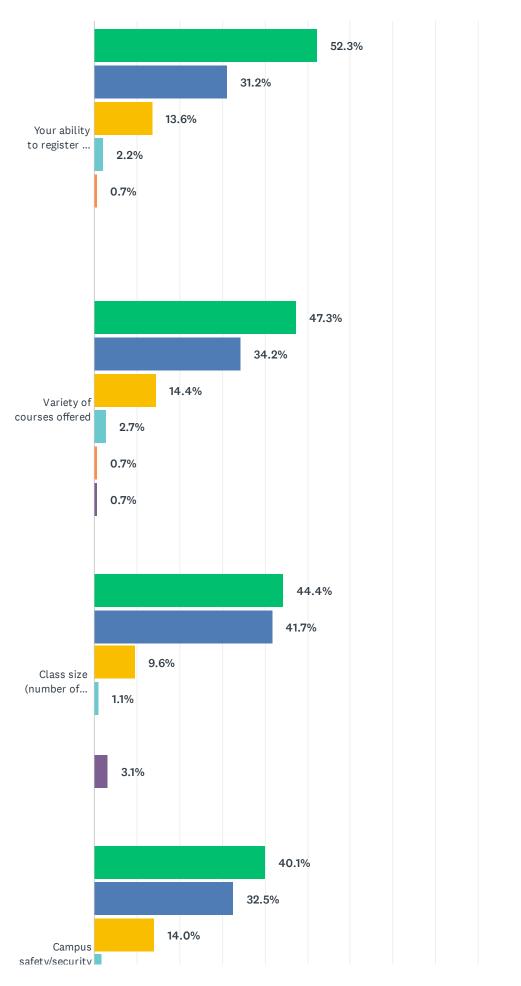


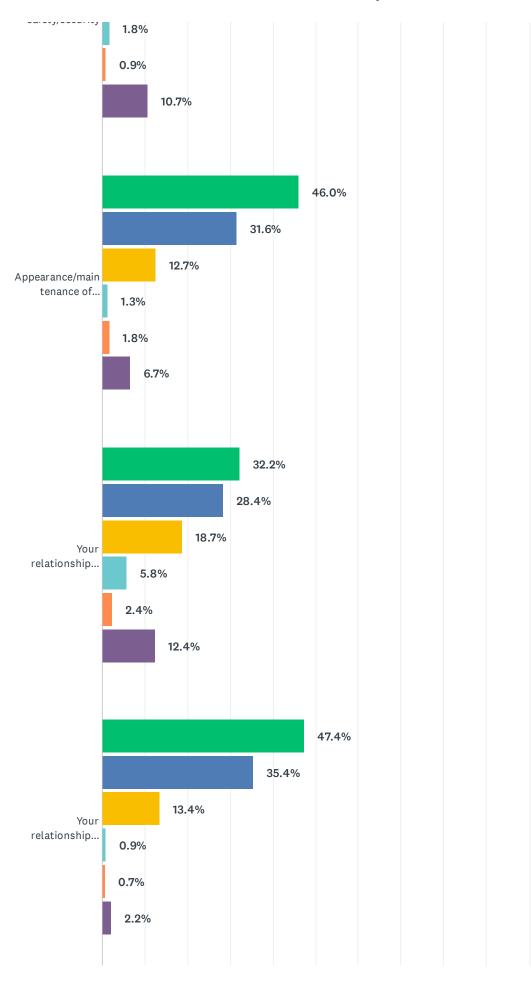
ANSWER CHOICES	RESPONSES	
Online	39.5%	200
In person (face-to-face instruction)	27.7%	140
Hybrid (combination of face-to-face instruction with online learning)	25.9%	131
No preference	6.9%	35
TOTAL		506

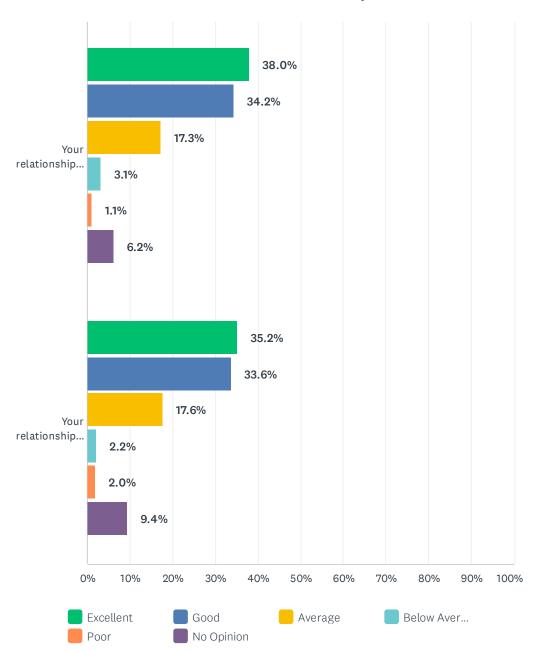
Q7 Based on your experiences and satisfaction, please rate the following:





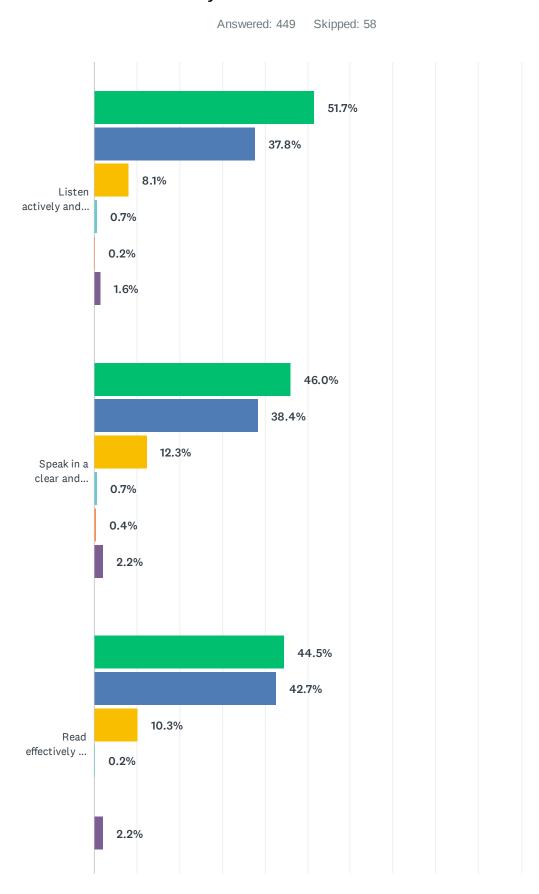


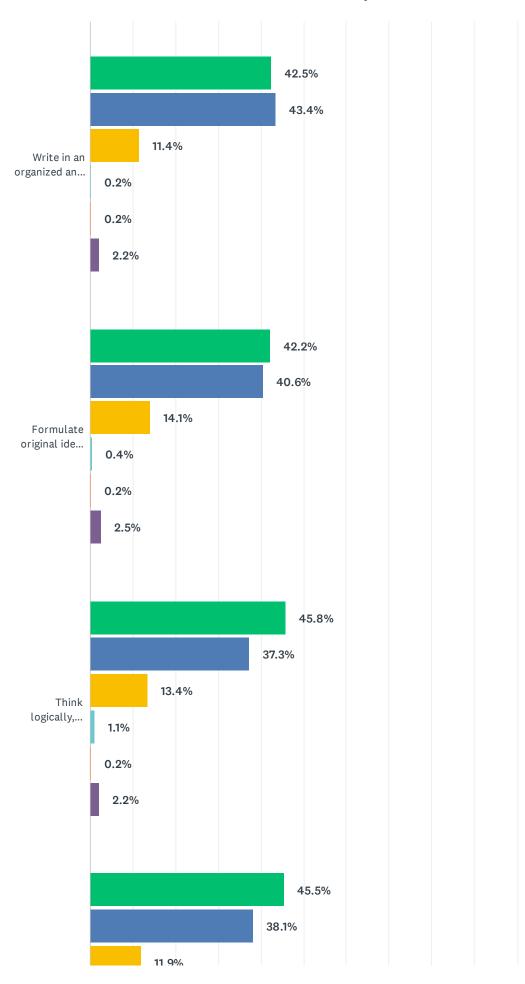


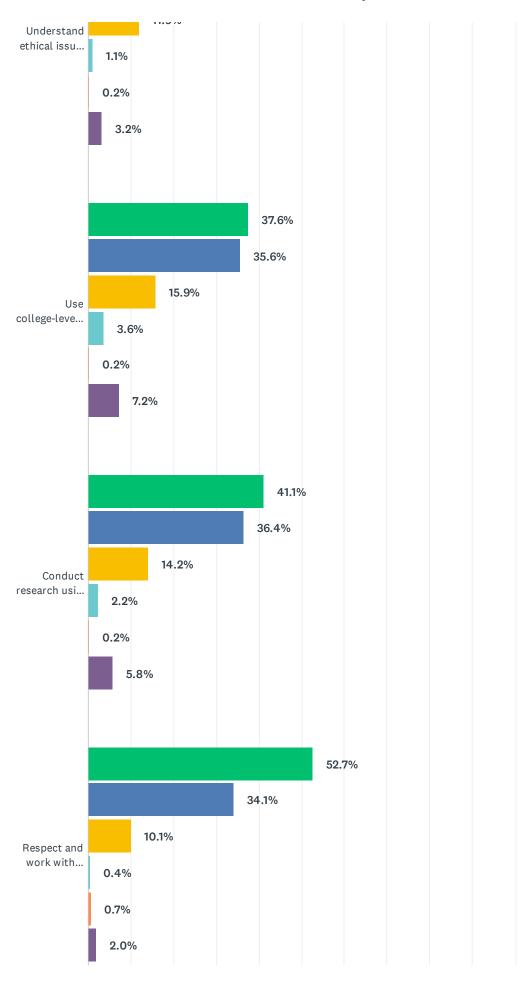


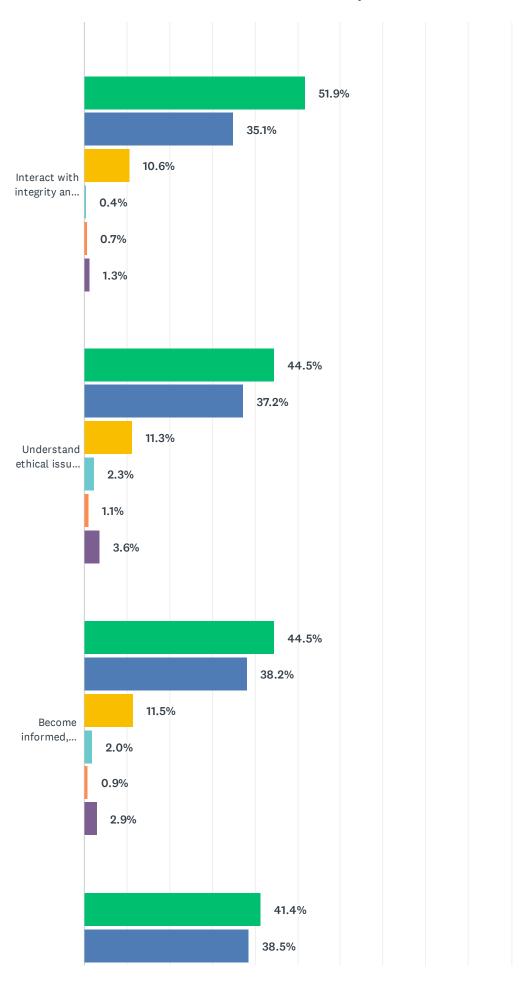
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	NO OPINION	TOTAL	WEIGHTED AVERAGE
My overall experience at SAC	54.5% 243	37.2% 166	7.0% 31	0.9%	0.2%	0.2%	446	4.44
The campus environment (activities, students, teachers, etc.)	48.9% 218	35.4% 158	8.7% 39	0.4%	0.4%	6.1% 27	446	4.14
Effectiveness of classroom learning experiences	49.6% 221	37.0% 165	9.2% 41	1.1% 5	0.2%	2.9% 13	446	4.26
Your ability to register for classes you want/need	52.3% 235	31.2% 140	13.6% 61	2.2% 10	0.7%	0.0%	449	4.32
Variety of courses offered	47.3% 210	34.2% 152	14.4% 64	2.7% 12	0.7%	0.7%	444	4.23
Class size (number of students in a class)	44.4% 199	41.7% 187	9.6% 43	1.1%	0.0%	3.1%	448	4.20
Campus safety/security	40.1% 180	32.5% 146	14.0% 63	1.8%	0.9%	10.7% 48	449	3.77
Appearance/maintenance of facilities and grounds	46.0% 207	31.6% 142	12.7% 57	1.3% 6	1.8%	6.7% 30	450	3.99
Your relationship with SAC counselors	32.2% 145	28.4% 128	18.7% 84	5.8% 26	2.4%	12.4% 56	450	3.45
Your relationship with SAC instructors	47.4% 213	35.4% 159	13.4% 60	0.9%	0.7%	2.2%	449	4.21
Your relationship with other students at SAC	38.0% 171	34.2% 154	17.3% 78	3.1% 14	1.1%	6.2% 28	450	3.86
Your relationship with staff at SAC	35.2% 158	33.6% 151	17.6% 79	2.2% 10	2.0%	9.4% 42	449	3.70

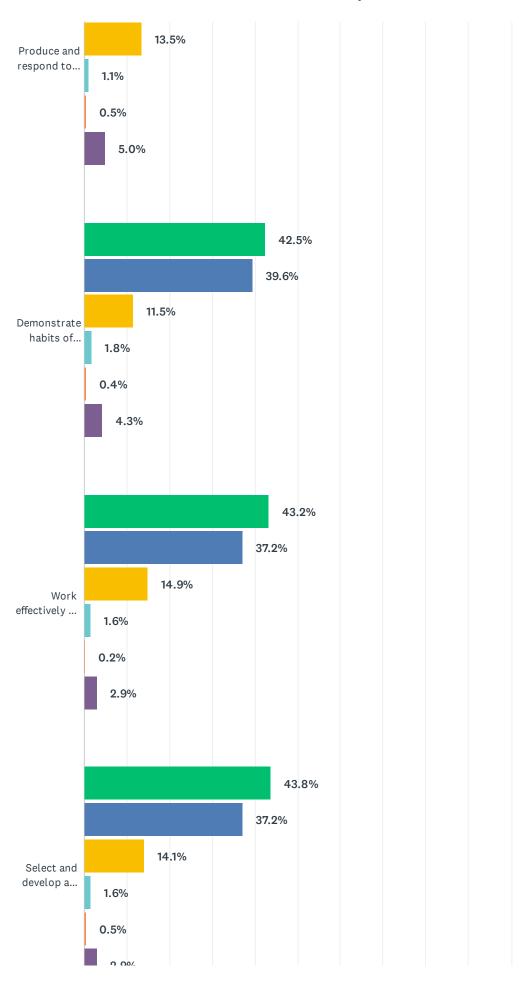
Q8 Please rate the quality of preparation your SAC education has given you to be able to:

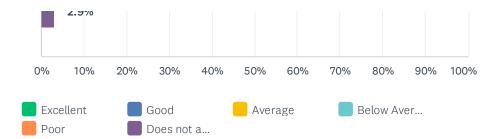








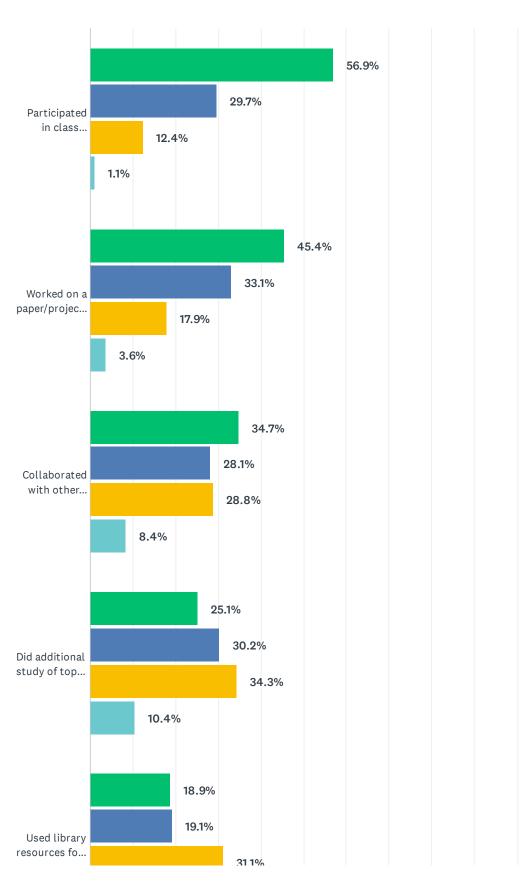


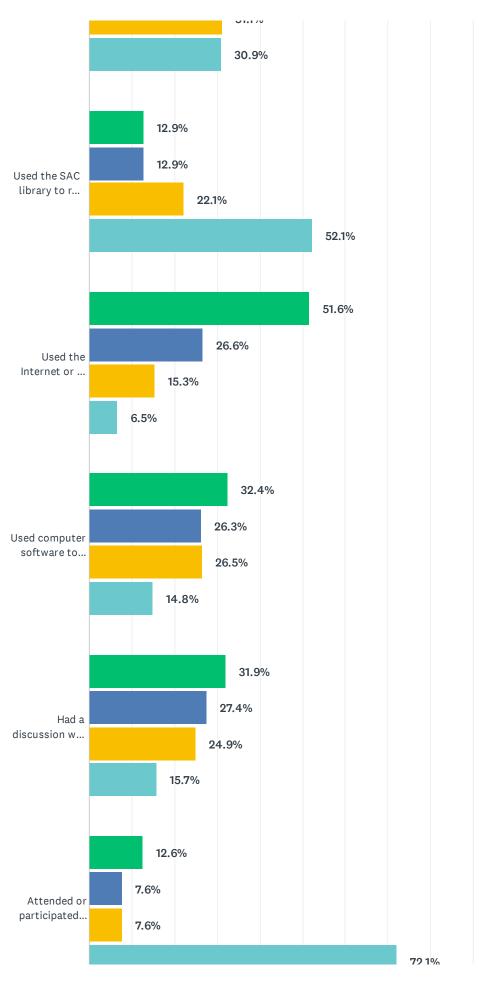


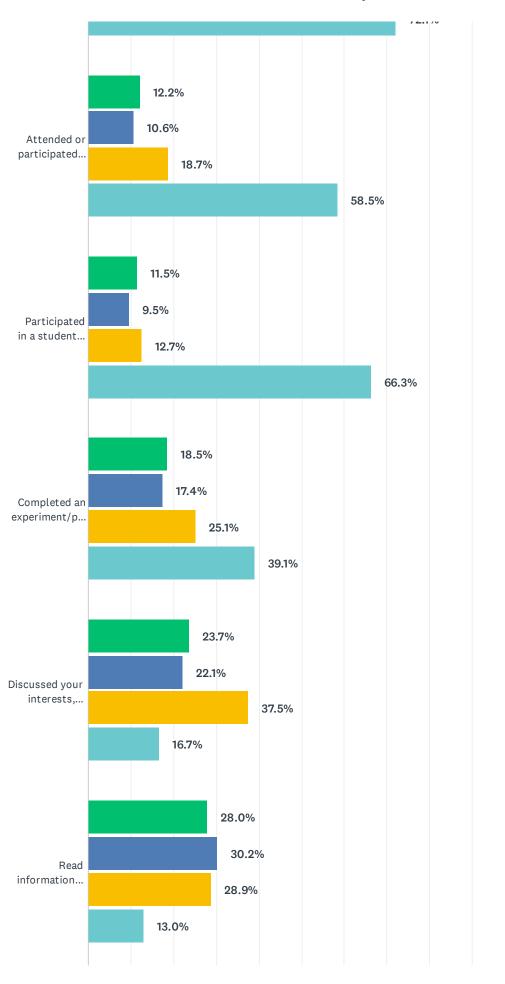
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Listen actively and respectfully to others	51.7% 231	37.8% 169	8.1% 36	0.7%	0.2%	1.6% 7	447	4.42
Speak in a clear and organized fashion to explain ideas, feelings and conclusions	46.0% 206	38.4% 172	12.3% 55	0.7%	0.4%	2.2%	448	4.32
Read effectively and analytically at the college level	44.5% 199	42.7% 191	10.3% 46	0.2%	0.0%	2.2% 10	447	4.35
Write in an organized and grammatically correct fashion to explain ideas, feelings, and conclusions	42.5% 190	43.4% 194	11.4% 51	0.2%	0.2%	2.2%	447	4.31
Formulate original ideas and concepts and to integrate ideas	42.2% 188	40.6% 181	14.1% 63	0.4%	0.2%	2.5% 11	446	4.27
Think logically, solve problems, explain conclusions, and evaluate ideas of others	45.8% 205	37.3% 167	13.4% 60	1.1% 5	0.2%	2.2%	448	4.30
Understand ethical issues to make sound decisions/judgments	45.5% 202	38.1% 169	11.9% 53	1.1% 5	0.2%	3.2%	444	4.32
Use college-level mathematical concepts and methods	37.6% 168	35.6% 159	15.9% 71	3.6% 16	0.2%	7.2% 32	447	4.15
Conduct research using printed material and computer technology	41.1% 183	36.4% 162	14.2% 63	2.2% 10	0.2%	5.8% 26	445	4.23
Respect and work with people of different cultural and linguistic backgrounds and abilities	52.7% 235	34.1% 152	10.1% 45	0.4%	0.7%	2.0%	446	4.41
Interact with integrity and awareness of others' opinions and values	51.9% 231	35.1% 156	10.6% 47	0.4%	0.7%	1.3%	445	4.39
Understand ethical issues about the environment	44.5% 197	37.2% 165	11.3% 50	2.3% 10	1.1% 5	3.6% 16	443	4.26
Become informed, ethical, and active citizens of the community, nation, and world	44.5% 198	38.2% 170	11.5% 51	2.0%	0.9%	2.9% 13	445	4.27
Produce and respond to artistic and creative expression	41.4% 184	38.5% 171	13.5% 60	1.1%	0.5%	5.0% 22	444	4.26
Demonstrate habits of intellectual and physical wellbeing	42.5% 189	39.6% 176	11.5% 51	1.8% 8	0.4%	4.3% 19	445	4.27
Work effectively in groups to make decisions and seek consensus	43.2% 192	37.2% 165	14.9% 66	1.6%	0.2%	2.9%	444	4.25
Select and develop a career	43.8% 193	37.2% 164	14.1% 62	1.6%	0.5%	2.9%	441	4.26

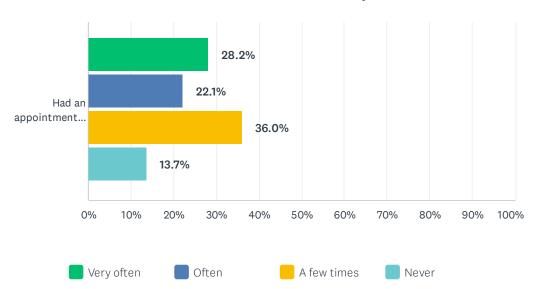
Q9 IN THE PAST 12 MONTHS, how often have you done the following?





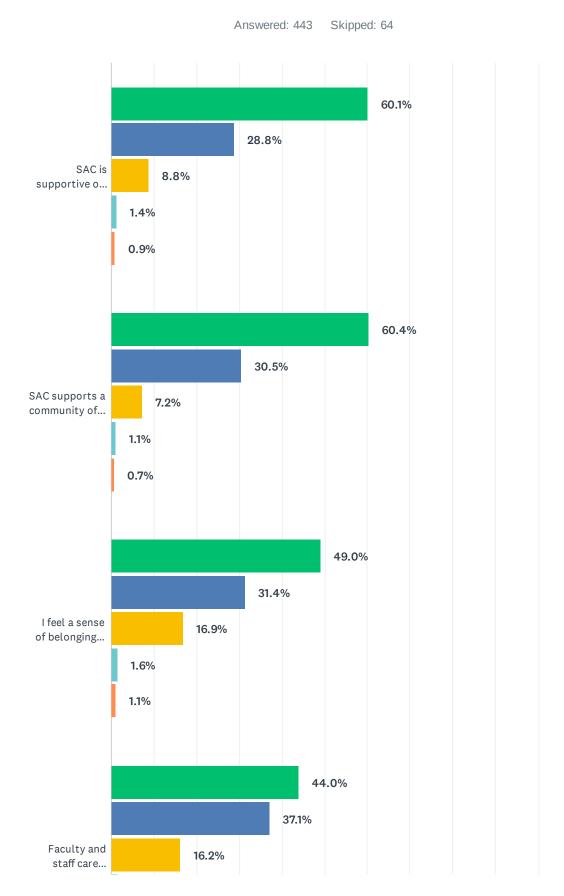


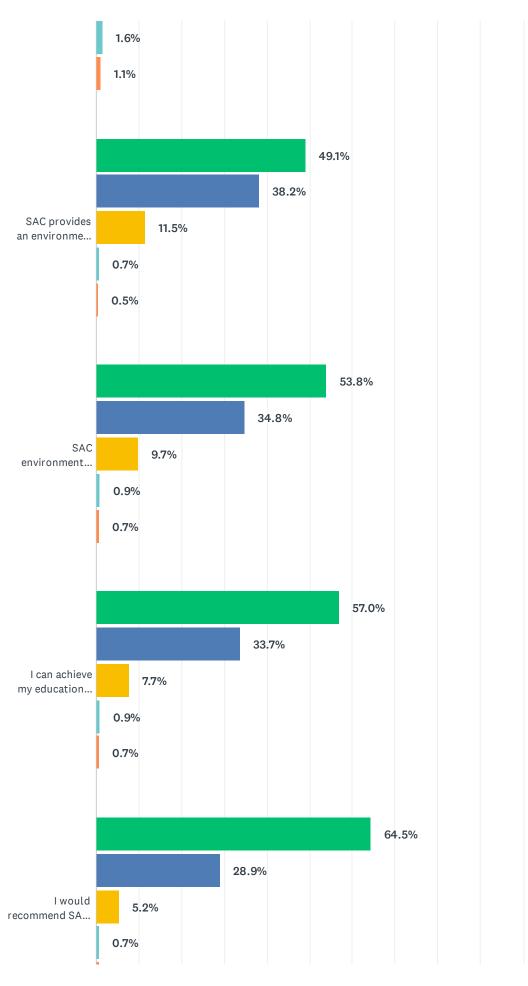


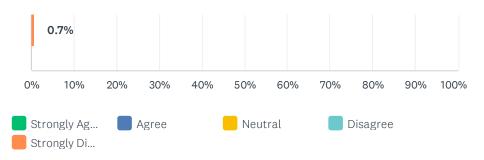


	VERY OFTEN	OFTEN	A FEW TIMES	NEVER	TOTAL	WEIGHTED AVERAGE
Participated in class discussions	56.9% 253	29.7% 132	12.4% 55	1.1% 5	445	2.42
Worked on a paper/project using ideas from different information sources	45.4% 200	33.1% 146	17.9% 79	3.6% 16	441	2.20
Collaborated with other students in a class project	34.7% 153	28.1% 124	28.8% 127	8.4% 37	441	1.89
Did additional study of topics introduced in class (not an assignment)	25.1% 111	30.2% 134	34.3% 152	10.4% 46	443	1.70
Used library resources for a research paper or project	18.9% 83	19.1% 84	31.1% 137	30.9% 136	440	1.26
Used the SAC library to read materials not assigned by a class	12.9% 57	12.9% 57	22.1% 98	52.1% 231	443	0.86
Used the Internet or WWW for information resources for a class assignment	51.6% 229	26.6% 118	15.3% 68	6.5% 29	444	2.23
Used computer software to create charts/graphics/presentations for a project	32.4% 144	26.3% 117	26.5% 118	14.8% 66	445	1.76
Had a discussion with students whose ethnic, religious, political, or cultural background was different from your own	31.9% 142	27.4% 122	24.9% 111	15.7% 70	445	1.76
Attended or participated in a sports event on campus	12.6% 56	7.6% 34	7.6% 34	72.1% 321	445	0.61
Attended or participated in student activities or sponsored events such as cultural programs, speakers, open forums, or concerts	12.2% 54	10.6% 47	18.7% 83	58.5% 259	443	0.77
Participated in a student club, organization or government	11.5% 51	9.5% 42	12.7% 56	66.3% 293	442	0.66
Completed an experiment/project using scientific method(s)	18.5% 82	17.4% 77	25.1% 111	39.1% 173	443	1.15
Discussed your interests, abilities and plans with a counselor/advisor	23.7% 105	22.1% 98	37.5% 166	16.7% 74	443	1.53
Read information about a university or a career you're interested in	28.0% 123	30.2% 133	28.9% 127	13.0% 57	440	1.73
Had an appointment with a counselor to discuss classes, requirements, plans	28.2% 125	22.1% 98	36.0% 160	13.7% 61	444	1.65

Q10 Please rate the degree to which you agree with the following statements:

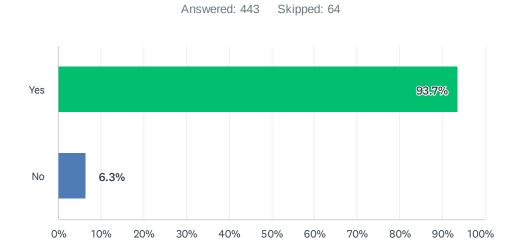






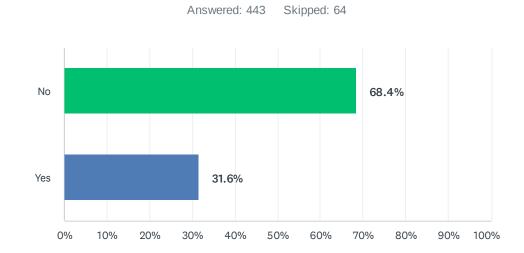
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
SAC is supportive of all students regardless of ethnicity, gender, religious beliefs, lifestyle, background, or sexuality.	60.1% 265	28.8% 127	8.8% 39	1.4%	0.9%	441	4.46
SAC supports a community of diverse cultures.	60.4% 267	30.5% 135	7.2% 32	1.1%	0.7%	442	4.49
I feel a sense of belonging to this campus.	49.0% 215	31.4% 138	16.9% 74	1.6% 7	1.1%	439	4.26
Faculty and staff care about me as individuals.	44.0% 193	37.1% 163	16.2% 71	1.6% 7	1.1%	439	4.21
SAC provides an environment that encourages my personal growth.	49.1% 217	38.2% 169	11.5% 51	0.7%	0.5%	442	4.35
SAC environment promotes mutual respect between students and faculty.	53.8% 238	34.8% 154	9.7% 43	0.9%	0.7%	442	4.40
I can achieve my educational goal(s) at SAC.	57.0% 252	33.7% 149	7.7% 34	0.9%	0.7%	442	4.45
I would recommend SAC to a friend or family member.	64.5% 283	28.9% 127	5.2% 23	0.7%	0.7%	439	4.56

Q11 Have you enrolled in an online course within the last 12 months?



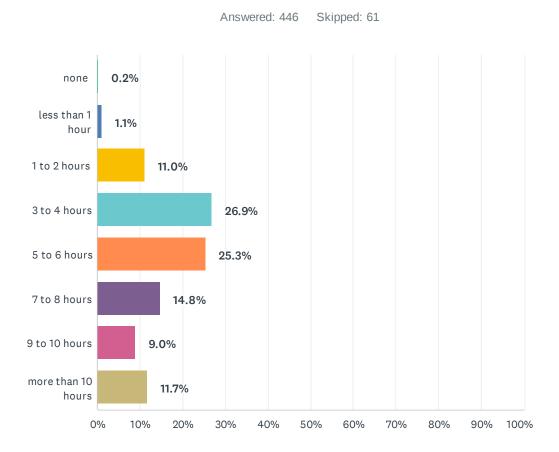
ANSWER CHOICES	RESPONSES	
Yes	93.7%	415
No	6.3%	28
TOTAL		443

Q12 In addition to attending SAC, are you attending another college or university this semester?



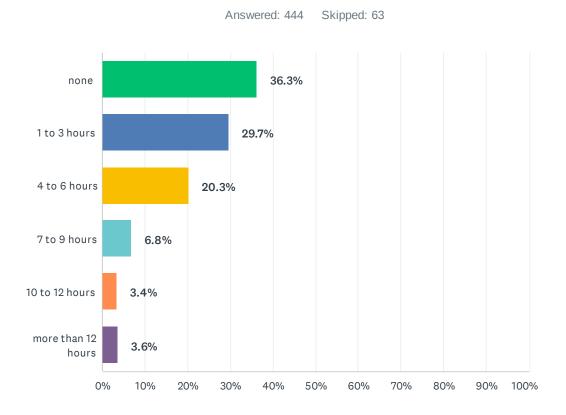
ANSWER CHOICES	RESPONSES	
No	68.4%	303
Yes	31.6%	140
TOTAL		443

Q13 On average, how many hours a week do you spend studying or preparing outside of class for a typical 3-unit class?



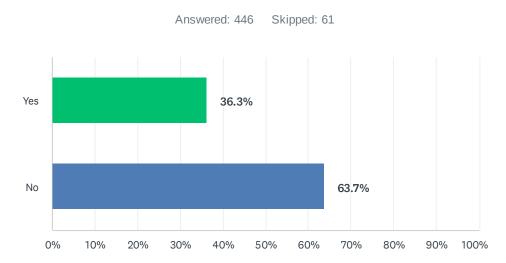
ANSWER CHOICES	RESPONSES	
none	0.2%	1
less than 1 hour	1.1%	5
1 to 2 hours	11.0%	49
3 to 4 hours	26.9%	120
5 to 6 hours	25.3%	113
7 to 8 hours	14.8%	66
9 to 10 hours	9.0%	40
more than 10 hours	11.7%	52
TOTAL		446

Q14 On average, how many hours a week do you spend on campus other than attending classes?



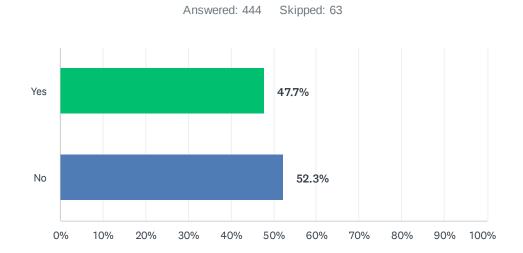
ANSWER CHOICES	RESPONSES	
none	36.3%	161
1 to 3 hours	29.7%	132
4 to 6 hours	20.3%	90
7 to 9 hours	6.8%	30
10 to 12 hours	3.4%	15
more than 12 hours	3.6%	16
TOTAL		444

Q15 Are you aware of the noncredit program on campus that offers free short-term, entry-level employment preparation programs, such as Vocational Construction Technology, Customer Service Representative, Paraprofessional Mental Health, and classes that lead toward the attainment of an adult high school diploma?



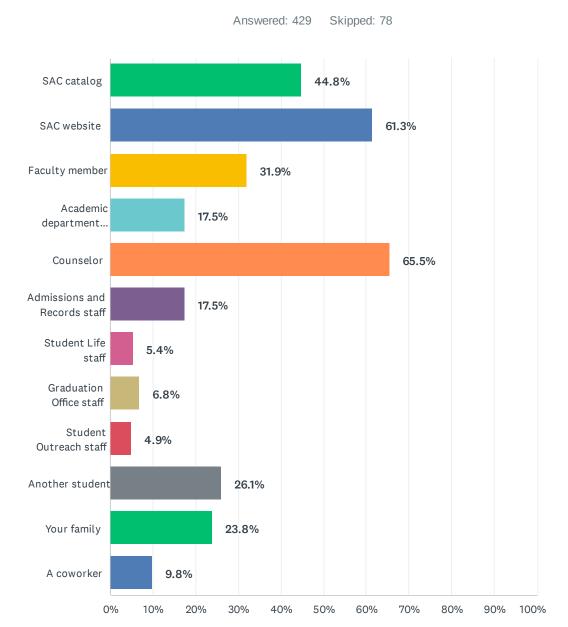
ANSWER CHOICES	RESPONSES	
Yes	36.3%	162
No	63.7%	284
TOTAL		446

Q16 Are you aware of SAC's Community Services program that provides additional options for educational opportunities to the community?



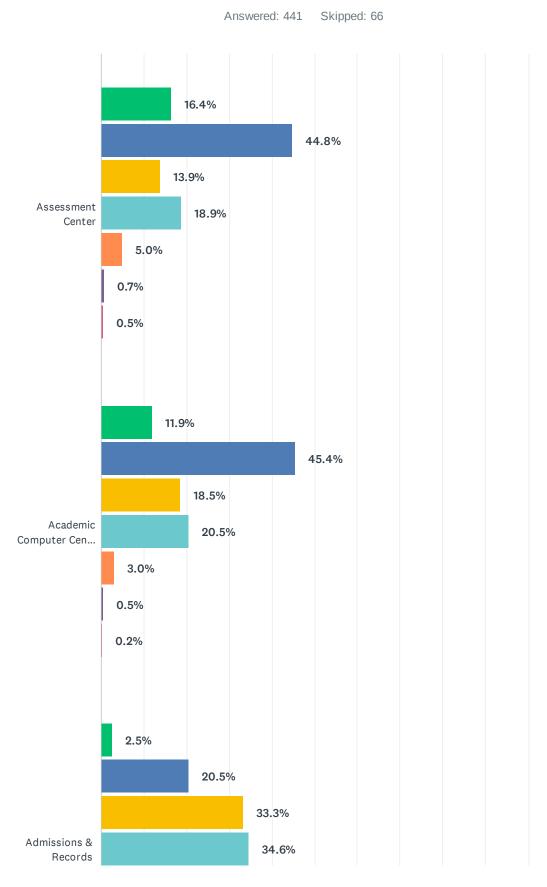
ANSWER CHOICES	RESPONSES	
Yes	47.7%	212
No	52.3%	232
TOTAL		444

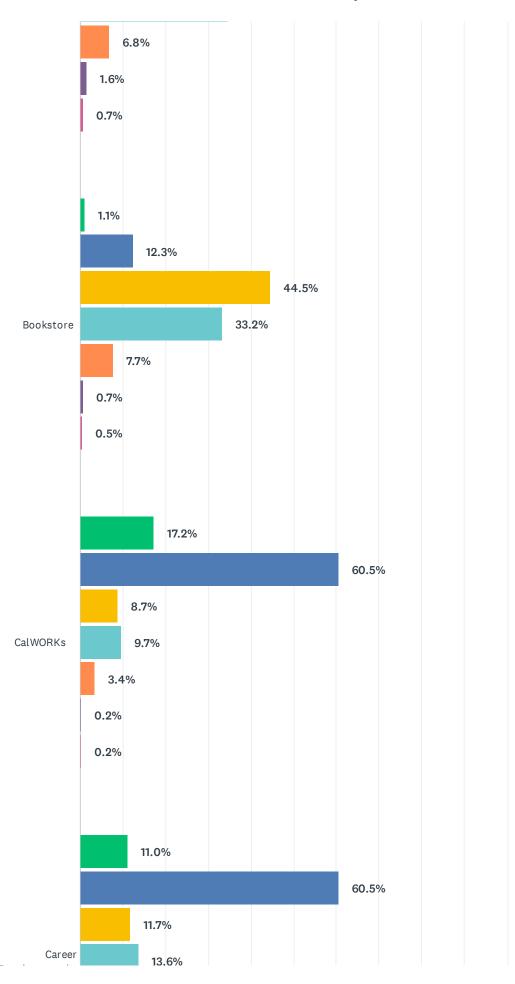
Q17 When choosing your degree pathway, did you receive helpful information from any of the following resources? Please select all that apply.

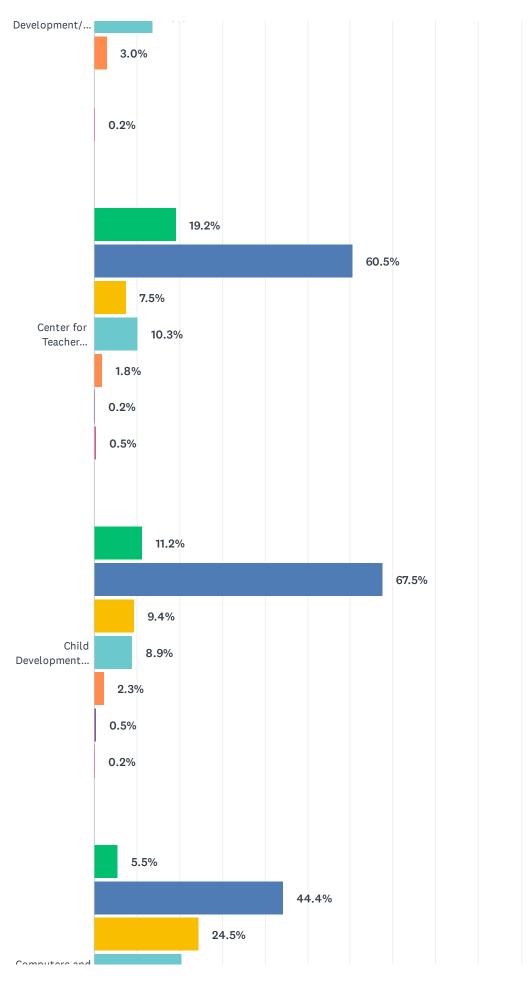


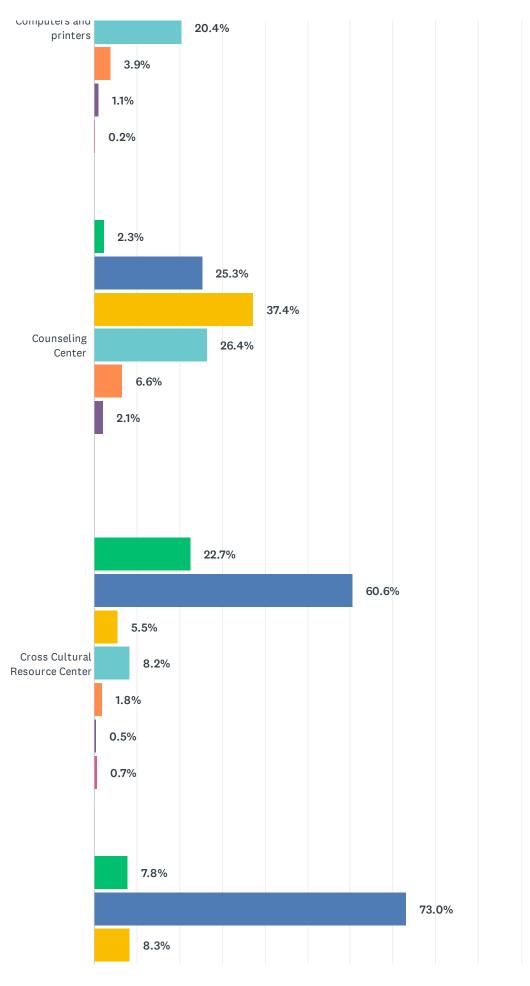
ANSWER CHOICES	RESPONSES	
SAC catalog	44.8%	192
SAC website	61.3%	263
Faculty member	31.9%	137
Academic department staff (clerks, teaching assistants, etc.)	17.5%	75
Counselor	65.5%	281
Admissions and Records staff	17.5%	75
Student Life staff	5.4%	23
Graduation Office staff	6.8%	29
Student Outreach staff	4.9%	21
Another student	26.1%	112
Your family	23.8%	102
A coworker	9.8%	42
Total Respondents: 429		

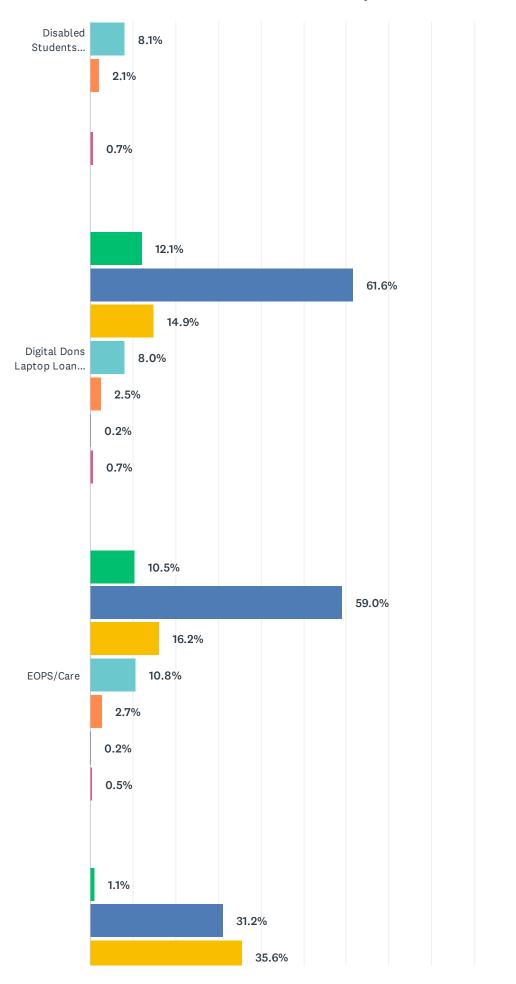
Q18 Please rate the quality of services and programs that you have used at Santa Ana College:

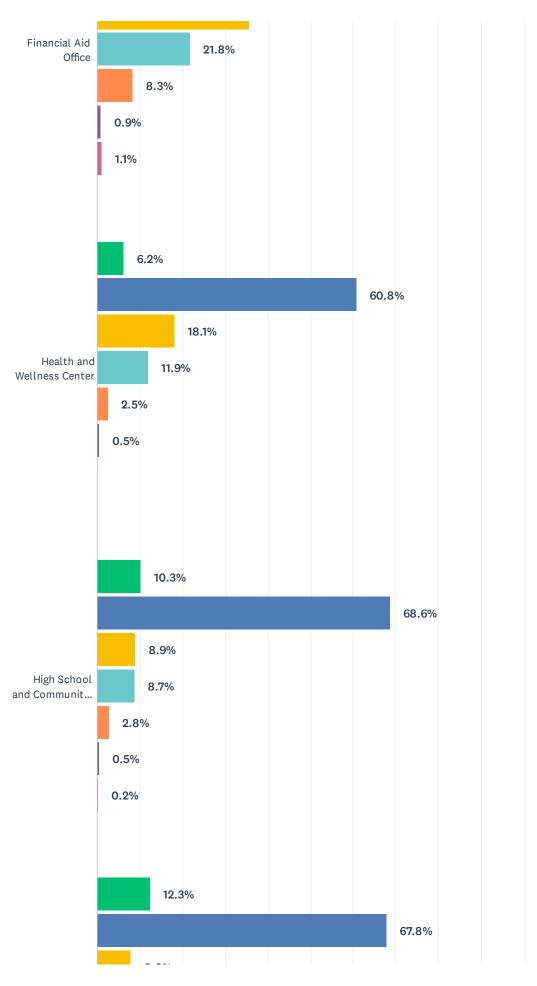


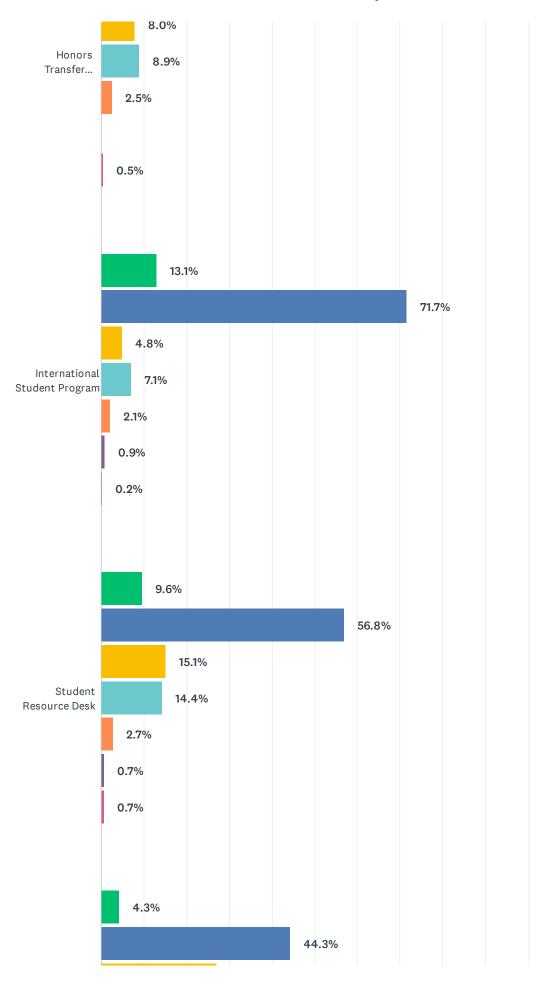


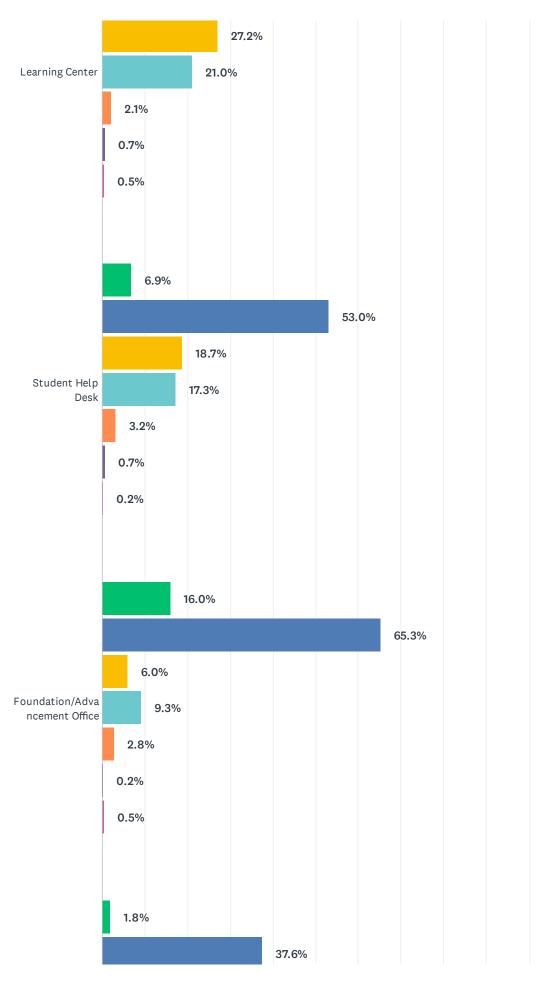


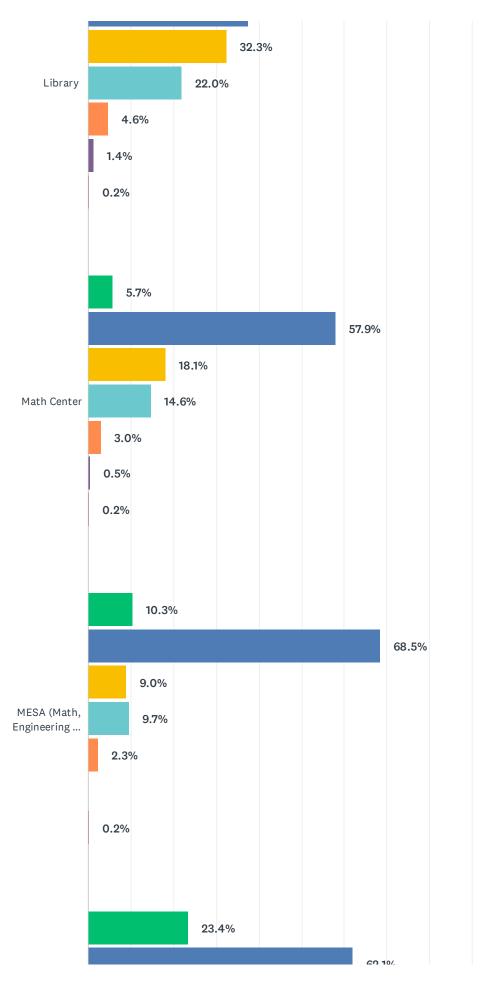


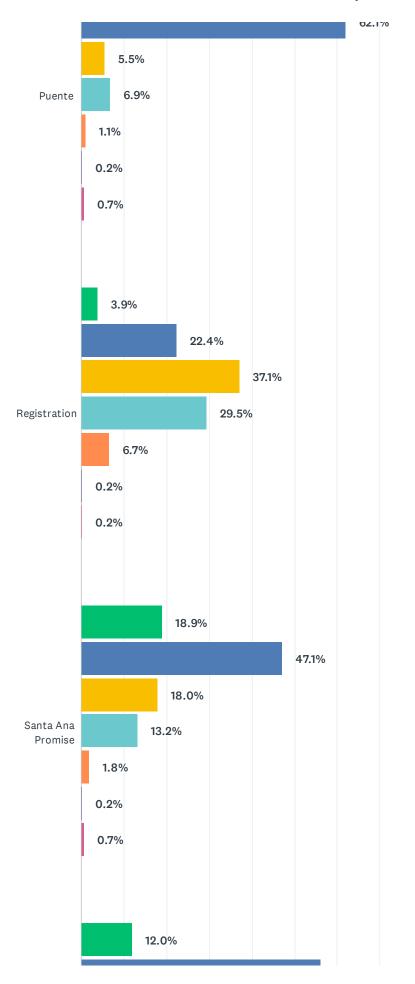


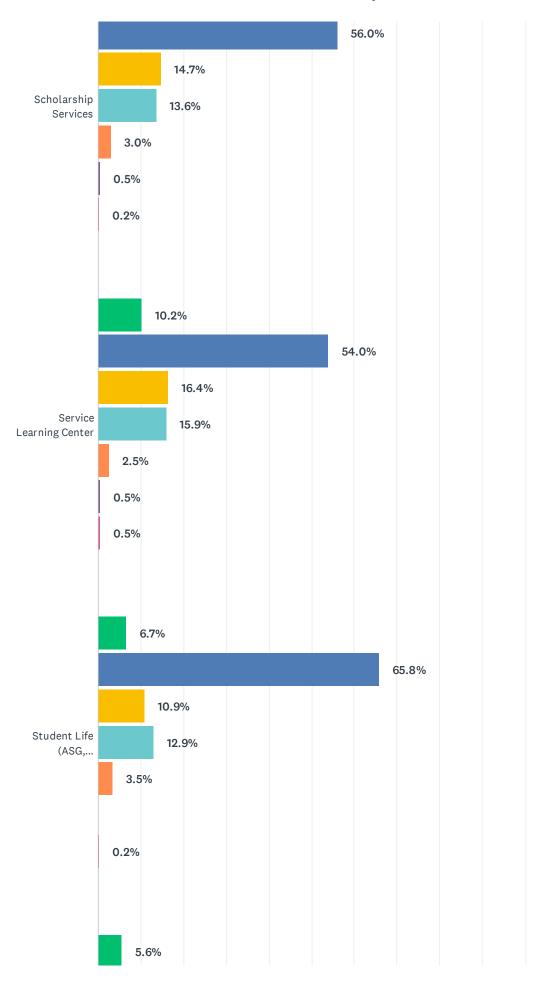


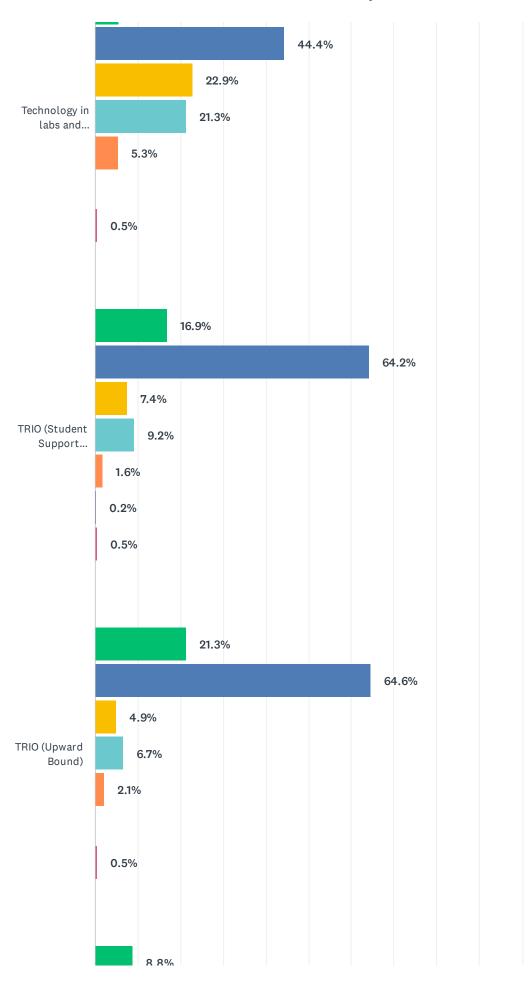


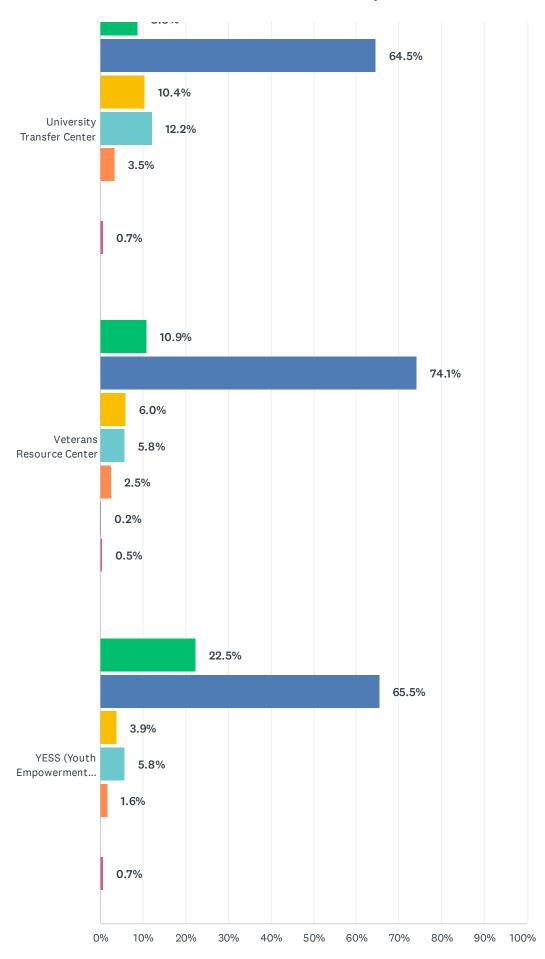












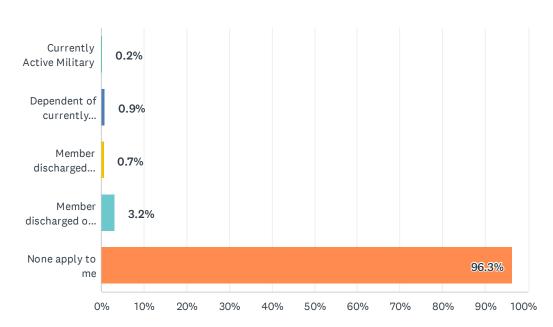


	I DID NOT KNOW THIS EXISTED	HAVE NOT USED	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	TOTAL	WEIGH AVER
Assessment Center	16.4% 72	44.8% 197	13.9% 61	18.9% 83	5.0% 22	0.7%	0.5%	440	
Academic Computer Center (ACC)	11.9% 52	45.4% 199	18.5% 81	20.5%	3.0% 13	0.5%	0.2%	438	
Admissions & Records	2.5% 11	20.5%	33.3% 146	34.6% 152	6.8%	1.6% 7	0.7%	439	
Bookstore	1.1%	12.3% 54	44.5% 196	33.2% 146	7.7% 34	0.7%	0.5%	440	
CalWORKs	17.2% 75	60.5% 263	8.7% 38	9.7% 42	3.4% 15	0.2%	0.2%	435	
Career Development/CTE/Success Center	11.0% 48	60.5%	11.7% 51	13.6% 59	3.0%	0.0%	0.2%	435	
Center for Teacher Education (CFTE)	19.2% 84	60.5% 265	7.5% 33	10.3% 45	1.8%	0.2%	0.5%	438	
Child Development Center	11.2% 49	67.5% 295	9.4% 41	8.9% 39	2.3% 10	0.5%	0.2%	437	
Computers and printers	5.5% 24	44.4% 194	24.5% 107	20.4% 89	3.9% 17	1.1%	0.2%	437	
Counseling Center	2.3%	25.3% 111	37.4% 164	26.4% 116	6.6%	2.1%	0.0%	439	
Cross Cultural Resource Center	22.7% 99	60.6% 265	5.5% 24	8.2% 36	1.8%	0.5%	0.7%	437	
Disabled Students Program & Services	7.8%	73.0% 317	8.3% 36	8.1% 35	2.1%	0.0%	0.7%	434	
Digital Dons Laptop Loan Program	12.1% 53	61.6% 269	14.9% 65	8.0% 35	2.5%	0.2%	0.7%	437	
EOPS/Care	10.5% 46	59.0% 258	16.2% 71	10.8% 47	2.7%	0.2%	0.5%	437	
Financial Aid Office	1.1%	31.2% 136	35.6% 155	21.8% 95	8.3%	0.9%	1.1%	436	
Health and Wellness Center	6.2%	60.8% 265	18.1% 79	11.9% 52	2.5%	0.5%	0.0%	436	
High School and Community Outreach	10.3% 45	68.6% 299	8.9% 39	8.7%	2.8%	0.5%	0.2%	436	
Honors Transfer Program	12.3% 54	67.8% 297	8.0%	8.9%	2.5%	0.0%	0.5%	438	
International Student Program	13.1% 57	71.7%	4.8%	7.1%	2.1%	0.9%	0.2%	435	
Student Resource Desk	9.6%	56.8% 249	15.1% 66	14.4% 63	2.7%	0.7%	0.7%	438	
Learning Center	4.3%	44.3% 194	27.2% 119	21.0%	2.1%	0.7%	0.5%	438	
Student Help Desk	6.9%	53.0%	18.7%	17.3%	3.2%	0.7%	0.2%		

	30	230	81	75	14	3	1	434
Foundation/Advancement Office	16.0% 69	65.3% 282	6.0% 26	9.3%	2.8%	0.2%	0.5%	432
Library	1.8% 8	37.6% 164	32.3% 141	22.0% 96	4.6% 20	1.4%	0.2%	436
Math Center	5.7% 25	57.9% 253	18.1% 79	14.6% 64	3.0%	0.5%	0.2%	437
MESA (Math, Engineering and Science)	10.3% 45	68.5% 298	9.0% 39	9.7% 42	2.3%	0.0%	0.2%	435
Puente	23.4% 102	62.1% 270	5.5% 24	6.9%	1.1% 5	0.2%	0.7%	435
Registration	3.9% 17	22.4% 97	37.1% 161	29.5% 128	6.7% 29	0.2%	0.2%	434
Santa Ana Promise	18.9% 82	47.1% 204	18.0% 78	13.2% 57	1.8%	0.2%	0.7%	433
Scholarship Services	12.0% 52	56.0% 243	14.7% 64	13.6% 59	3.0%	0.5%	0.2%	434
Service Learning Center	10.2% 44	54.0% 234	16.4% 71	15.9% 69	2.5% 11	0.5%	0.5%	433
Student Life (ASG, activities, clubs & orgs)	6.7% 29	65.8% 285	10.9% 47	12.9% 56	3.5% 15	0.0%	0.2%	433
Technology in labs and classrooms	5.6% 24	44.4% 192	22.9% 99	21.3% 92	5.3% 23	0.0%	0.5%	432
TRIO (Student Support Services Program)	16.9% 73	64.2% 278	7.4% 32	9.2%	1.6%	0.2%	0.5%	433
TRIO (Upward Bound)	21.3% 92	64.6% 279	4.9% 21	6.7%	2.1%	0.0%	0.5%	432
University Transfer Center	8.8% 38	64.5% 280	10.4% 45	12.2% 53	3.5% 15	0.0%	0.7%	434
Veterans Resource Center	10.9% 47	74.1% 321	6.0% 26	5.8%	2.5% 11	0.2%	0.5%	433
YESS (Youth Empowerment Strategies Success)	22.5% 97	65.5% 283	3.9% 17	5.8% 25	1.6% 7	0.0%	0.7%	432

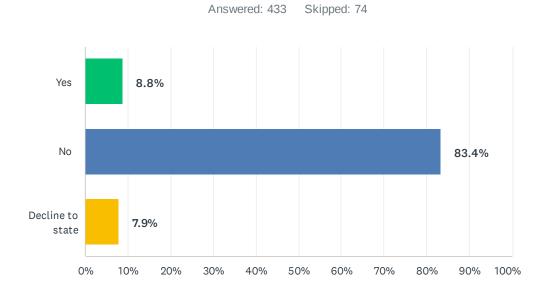
Q19 Have you or are you currently serving in the United States military? (check all that apply)





ANSWER CHOICES	RESPONSES	
Currently Active Military	0.2%	1
Dependent of currently active military	0.9%	4
Member discharged within last year	0.7%	3
Member discharged over a year ago (veteran)	3.2%	14
None apply to me	96.3%	417
Total Respondents: 433		

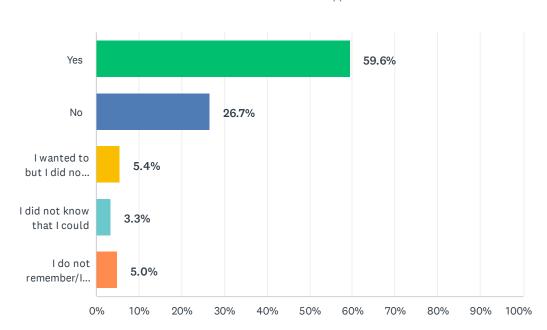
Q20 Have you ever received or requested assistance as a result of a learning, physical, psychological, and/or medical condition?



ANSWER CHOICES	RESPONSES	
Yes	8.8%	38
No	83.4%	361
Decline to state	7.9%	34
TOTAL		433

Q21 Did you apply for and receive financial aid at SAC?

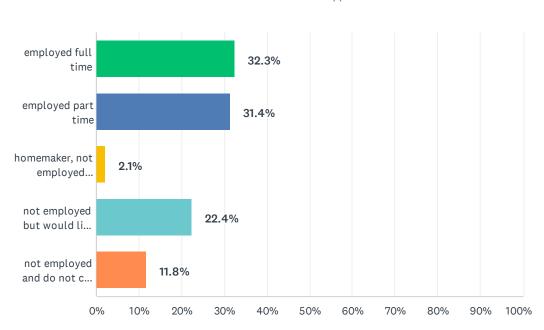




ANSWER CHOICES	RESPONSES	
Yes	59.6%	252
No	26.7%	113
I wanted to but I did not know how to	5.4%	23
I did not know that I could	3.3%	14
I do not remember/I don't know	5.0%	21
TOTAL		423

Q22 Your employment status at this time:





ANSWER CHOICES	RESPONSES	
employed full time	32.3%	140
employed part time	31.4%	136
homemaker, not employed outside of the home	2.1%	9
not employed but would like to work	22.4%	97
not employed and do not care to work at this time	11.8%	51
TOTAL		433

Q23 Including yourself, how many household members live in your residence?

Only myself

2-3 members

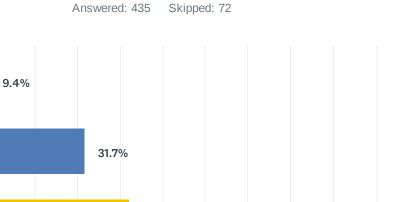
4-5 members

6 or more

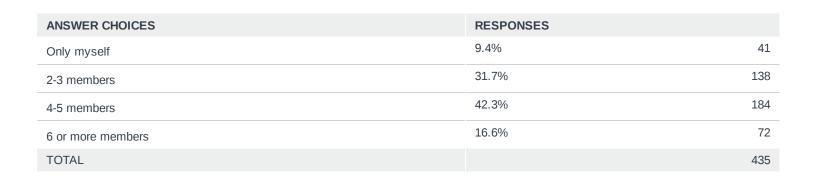
members

0%

10%



90% 100%



42.3%

50%

60%

70%

80%

16.6%

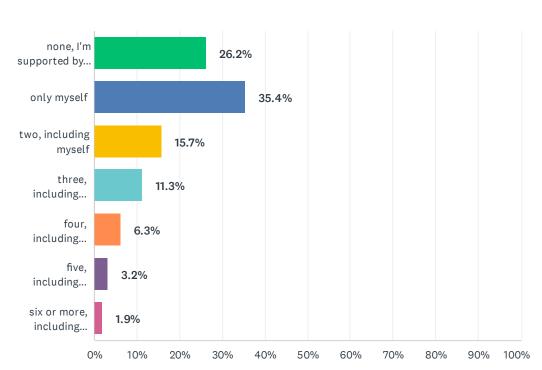
30%

40%

20%

Q24 How many people did you support (provide more than half of their housing, food, and expenses) in 2021? (include yourself in the count)

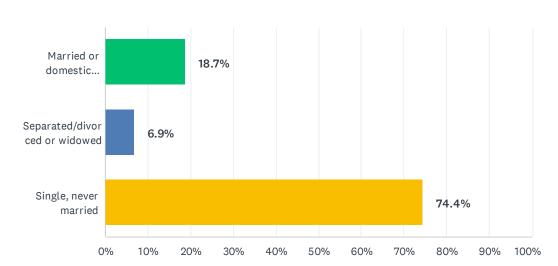




ANSWER CHOICES	RESPONSES	
none, I'm supported by family/spouse	26.2%	113
only myself	35.4%	153
two, including myself	15.7%	68
three, including myself	11.3%	49
four, including myself	6.3%	27
five, including myself	3.2%	14
six or more, including myself	1.9%	8
TOTAL		432

Q25 What is your marital status?

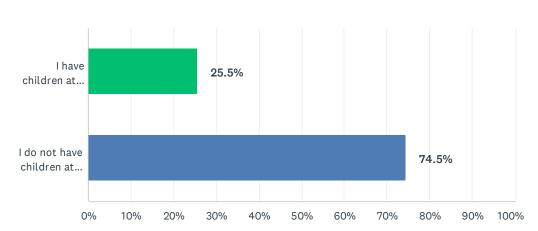
Answered: 433 Skipped: 74



ANSWER CHOICES	RESPONSES
Married or domestic partnership	18.7% 81
Separated/divorced or widowed	6.9% 30
Single, never married	74.4% 322
TOTAL	433

Q26 What is your family status?

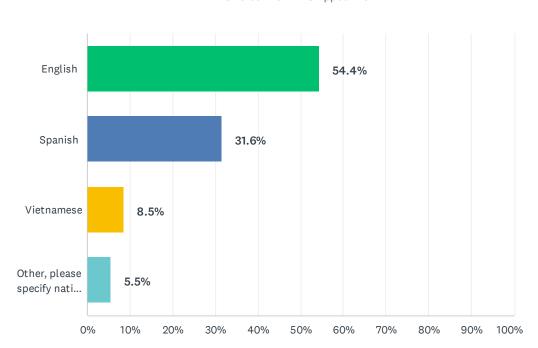
Answered: 431 Skipped: 76



ANSWER CHOICES	RESPONSES	
I have children at home	25.5%	110
I do not have children at home	74.5%	321
TOTAL		431

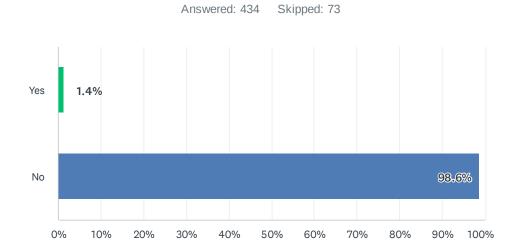
Q27 What is your native language?

Answered: 434 Skipped: 73



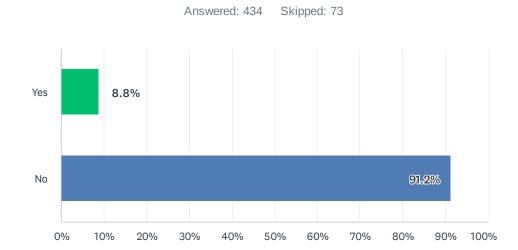
ANSWER CHOICES	RESPONSES	
English	54.4%	236
Spanish	31.6%	137
Vietnamese	8.5%	37
Other, please specify native language	5.5%	24
TOTAL		434

Q28 Did your parents receive information from Padres Promotores de la Educacion before you entered college?



ANSWER CHOICES	RESPONSES	
Yes	1.4%	6
No	98.6%	428
TOTAL		434

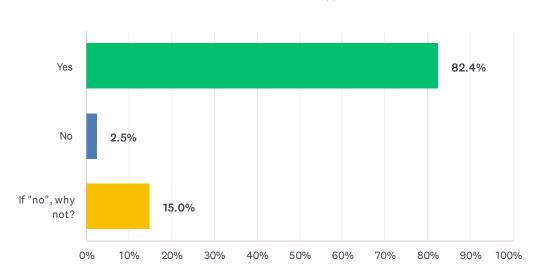
Q29 Are you undocumented? (Your answers will remain anonymous and confidential)



ANSWER CHOICES	RESPONSES	
Yes	8.8%	38
No	91.2%	396
TOTAL		434

Q3 Do you plan to attend SAC in the fall semester?

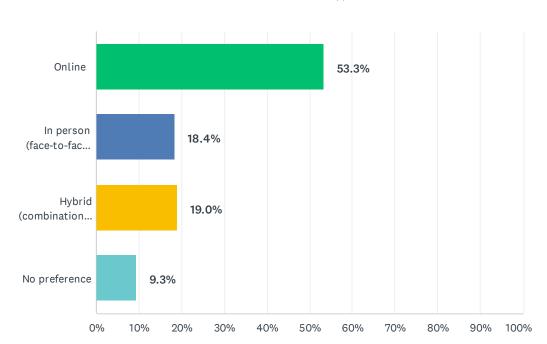




ANSWER CHOICES	RESPONSES
Yes	82.4% 291
No	2.5% 9
If "no", why not?	15.0% 53
TOTAL	353

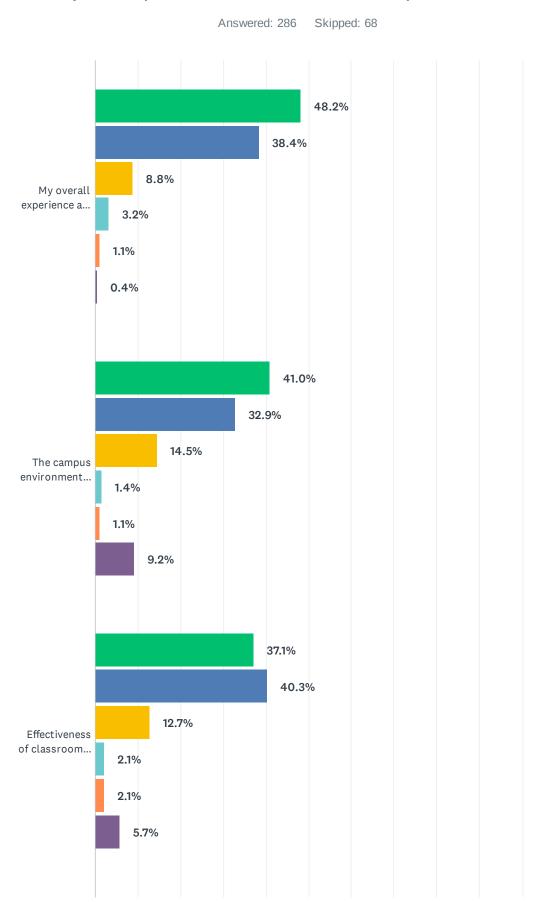
Q4 What instructional method do you prefer for the fall 2021 semester?

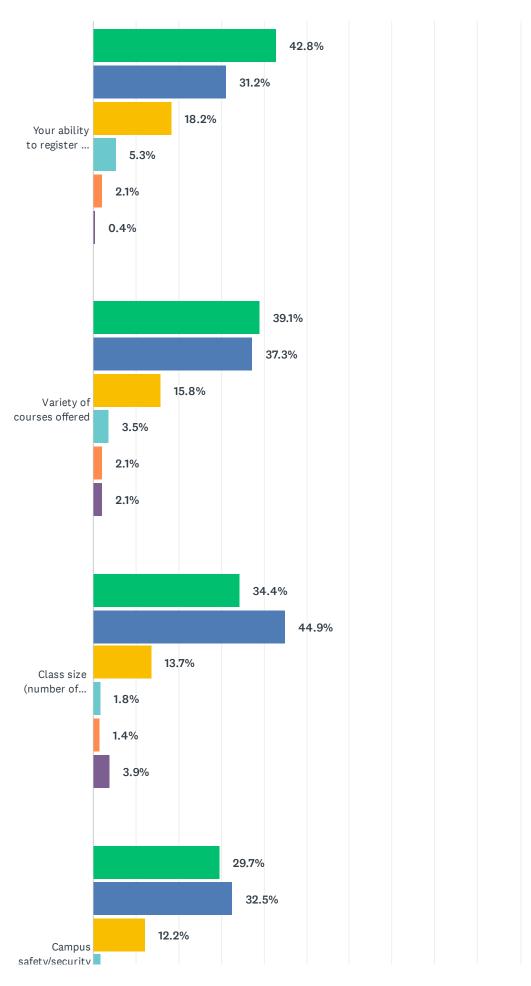


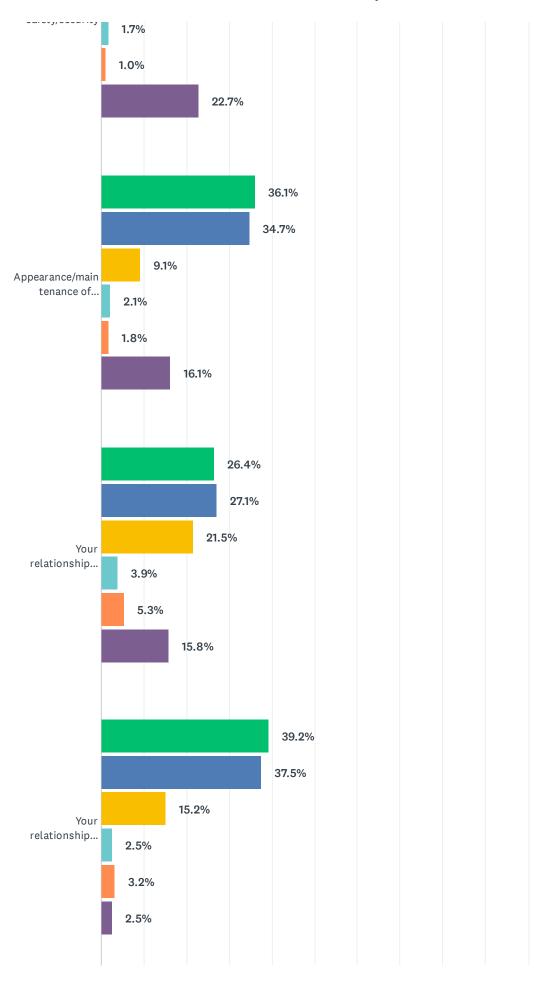


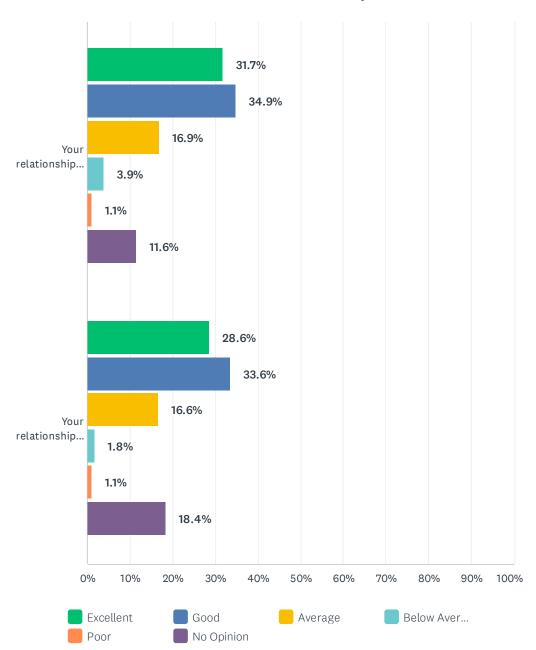
ANSWER CHOICES	RESPONSES	
Online	53.3%	188
In person (face-to-face instruction)	18.4%	65
Hybrid (combination of face-to-face instruction with online learning)	19.0%	67
No preference	9.3%	33
TOTAL		353

Q7 Based on your experiences and satisfaction, please rate the following:



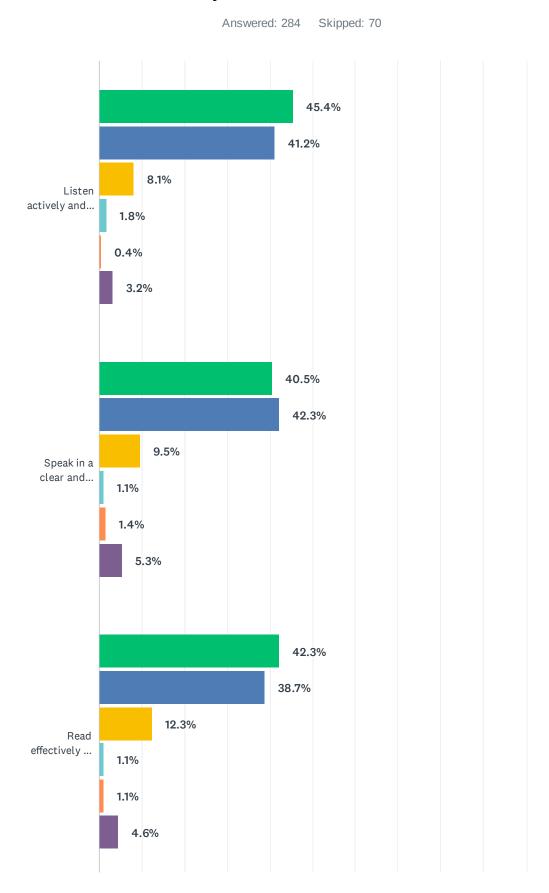


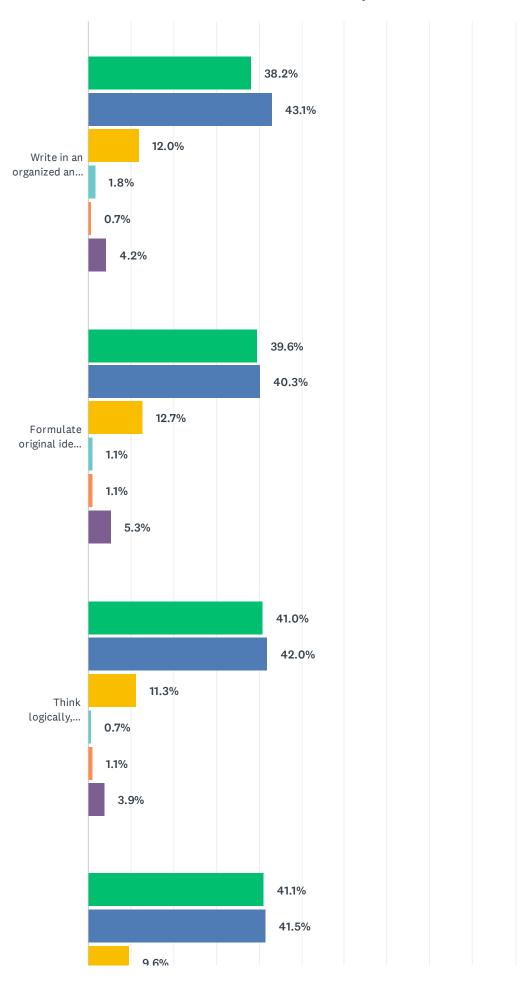


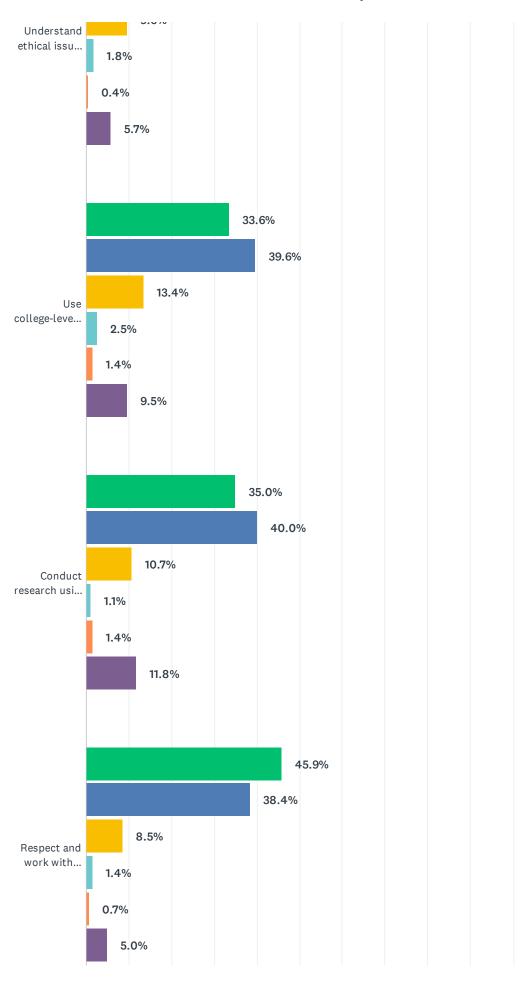


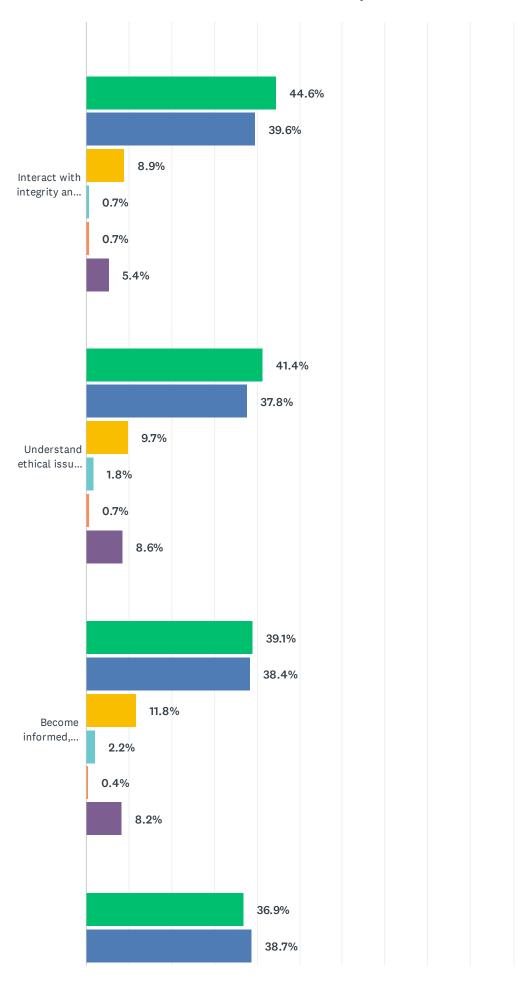
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	NO OPINION	TOTAL	WEIGHTED AVERAGE
My overall experience at SAC	48.2% 137	38.4% 109	8.8% 25	3.2% 9	1.1%	0.4%	284	4.29
The campus environment (activities, students, teachers, etc.)	41.0% 116	32.9% 93	14.5% 41	1.4%	1.1%	9.2% 26	283	3.84
Effectiveness of classroom learning experiences	37.1% 105	40.3% 114	12.7% 36	2.1%	2.1%	5.7% 16	283	3.91
Your ability to register for classes you want/need	42.8% 122	31.2% 89	18.2% 52	5.3% 15	2.1%	0.4%	285	4.06
Variety of courses offered	39.1% 111	37.3% 106	15.8% 45	3.5% 10	2.1%	2.1%	284	4.01
Class size (number of students in a class)	34.4% 98	44.9% 128	13.7% 39	1.8%	1.4%	3.9% 11	285	3.98
Campus safety/security	29.7% 85	32.5% 93	12.2% 35	1.7% 5	1.0%	22.7% 65	286	3.20
Appearance/maintenance of facilities and grounds	36.1% 103	34.7% 99	9.1% 26	2.1%	1.8%	16.1% 46	285	3.53
Your relationship with SAC counselors	26.4% 75	27.1% 77	21.5% 61	3.9% 11	5.3% 15	15.8% 45	284	3.18
Your relationship with SAC instructors	39.2% 111	37.5% 106	15.2% 43	2.5%	3.2%	2.5% 7	283	4.00
Your relationship with other students at SAC	31.7% 90	34.9% 99	16.9% 48	3.9% 11	1.1%	11.6% 33	284	3.57
Your relationship with staff at SAC	28.6% 81	33.6% 95	16.6% 47	1.8% 5	1.1%	18.4% 52	283	3.32

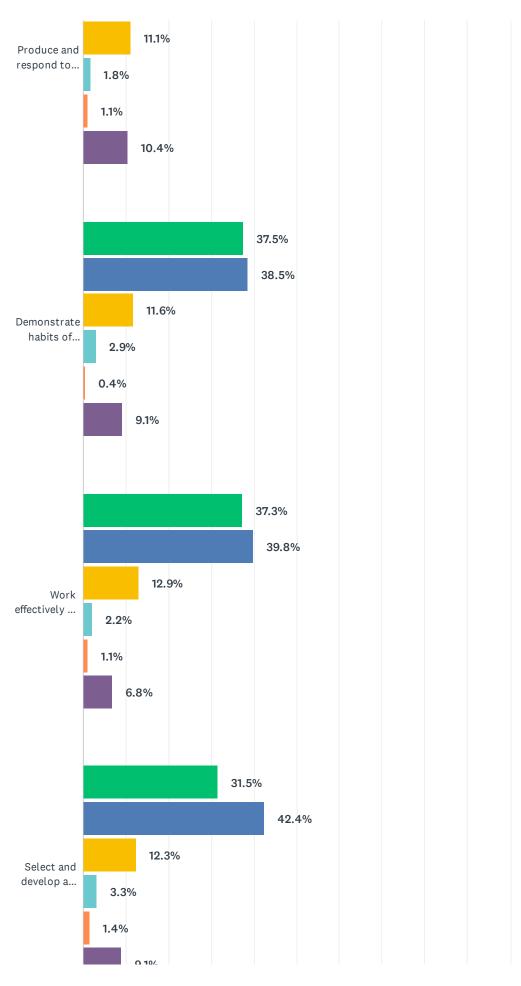
Q8 Please rate the quality of preparation your SAC education has given you to be able to:

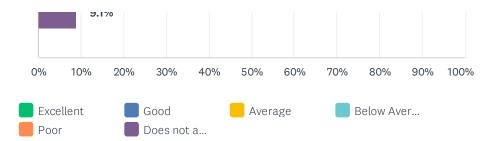






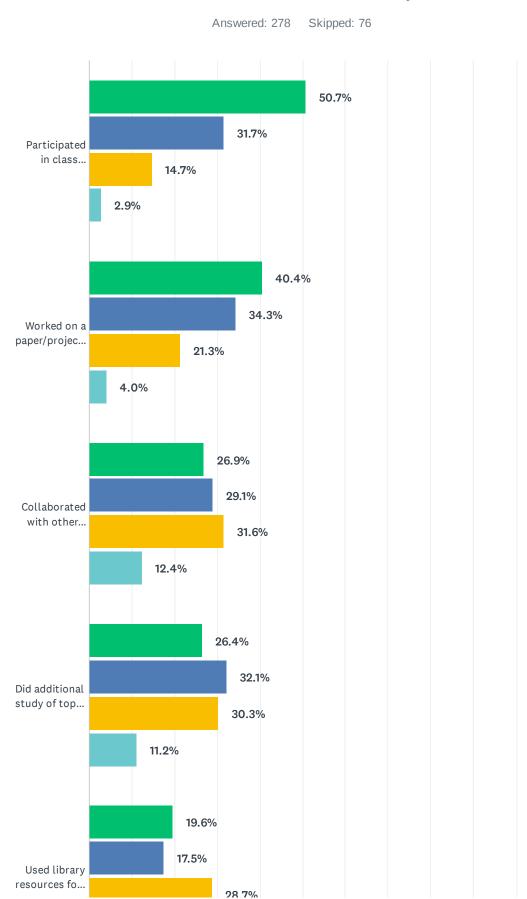


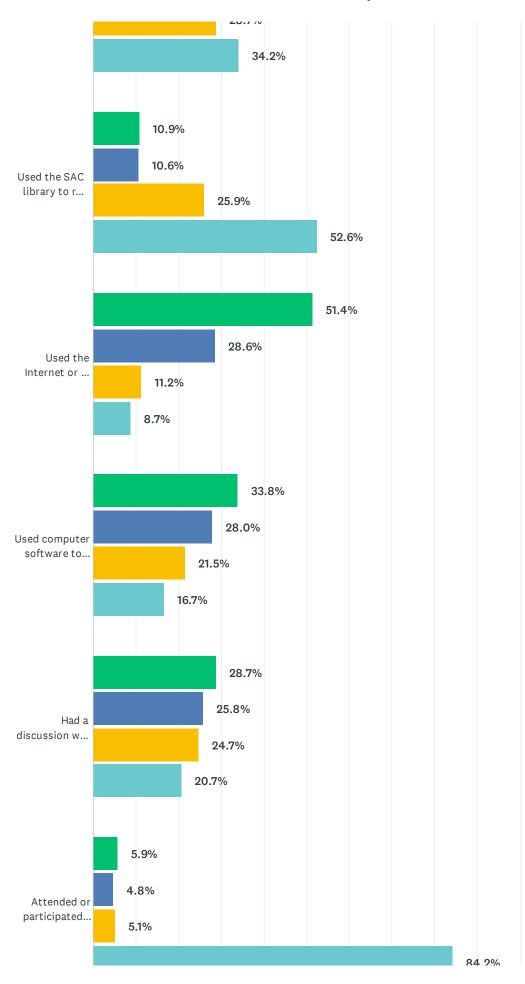


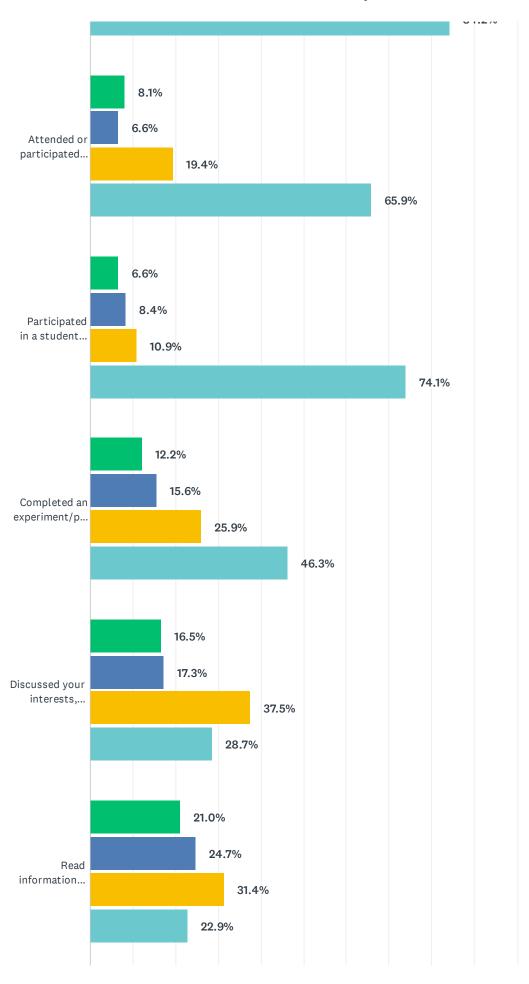


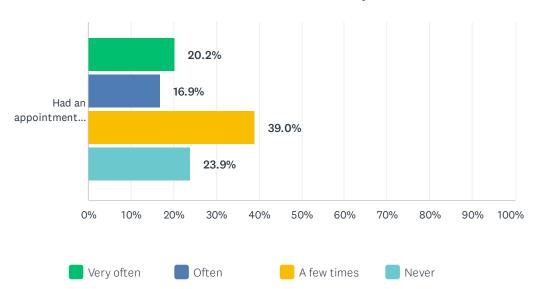
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Listen actively and respectfully to others	45.4% 129	41.2% 117	8.1% 23	1.8% 5	0.4%	3.2% 9	284	4.34
Speak in a clear and organized fashion to explain ideas, feelings and conclusions	40.5% 115	42.3% 120	9.5% 27	1.1%	1.4%	5.3% 15	284	4.26
Read effectively and analytically at the college level	42.3% 120	38.7% 110	12.3% 35	1.1%	1.1%	4.6% 13	284	4.26
Write in an organized and grammatically correct fashion to explain ideas, feelings, and conclusions	38.2% 108	43.1% 122	12.0% 34	1.8%	0.7%	4.2% 12	283	4.21
Formulate original ideas and concepts and to integrate ideas	39.6% 112	40.3% 114	12.7% 36	1.1%	1.1%	5.3% 15	283	4.23
Think logically, solve problems, explain conclusions, and evaluate ideas of others	41.0% 116	42.0% 119	11.3% 32	0.7%	1.1%	3.9%	283	4.26
Understand ethical issues to make sound decisions/judgments	41.1% 116	41.5% 117	9.6% 27	1.8% 5	0.4%	5.7% 16	282	4.29
Use college-level mathematical concepts and methods	33.6% 95	39.6% 112	13.4% 38	2.5% 7	1.4%	9.5% 27	283	4.12
Conduct research using printed material and computer technology	35.0% 98	40.0% 112	10.7% 30	1.1%	1.4%	11.8% 33	280	4.20
Respect and work with people of different cultural and linguistic backgrounds and abilities	45.9% 129	38.4% 108	8.5% 24	1.4%	0.7%	5.0% 14	281	4.34
Interact with integrity and awareness of others' opinions and values	44.6% 125	39.6% 111	8.9% 25	0.7%	0.7%	5.4% 15	280	4.34
Understand ethical issues about the environment	41.4% 115	37.8% 105	9.7% 27	1.8% 5	0.7%	8.6% 24	278	4.28
Become informed, ethical, and active citizens of the community, nation, and world	39.1% 109	38.4% 107	11.8% 33	2.2%	0.4%	8.2% 23	279	4.24
Produce and respond to artistic and creative expression	36.9% 103	38.7% 108	11.1% 31	1.8% 5	1.1%	10.4% 29	279	4.21
Demonstrate habits of intellectual and physical well-being	37.5% 103	38.5% 106	11.6% 32	2.9%	0.4%	9.1% 25	275	4.21
Work effectively in groups to make decisions and seek consensus	37.3% 104	39.8% 111	12.9% 36	2.2%	1.1%	6.8%	279	4.18
Select and develop a career	31.5% 87	42.4% 117	12.3% 34	3.3%	1.4%	9.1% 25	276	4.09

Q9 IN THE PAST 12 MONTHS, how often have you done the following?



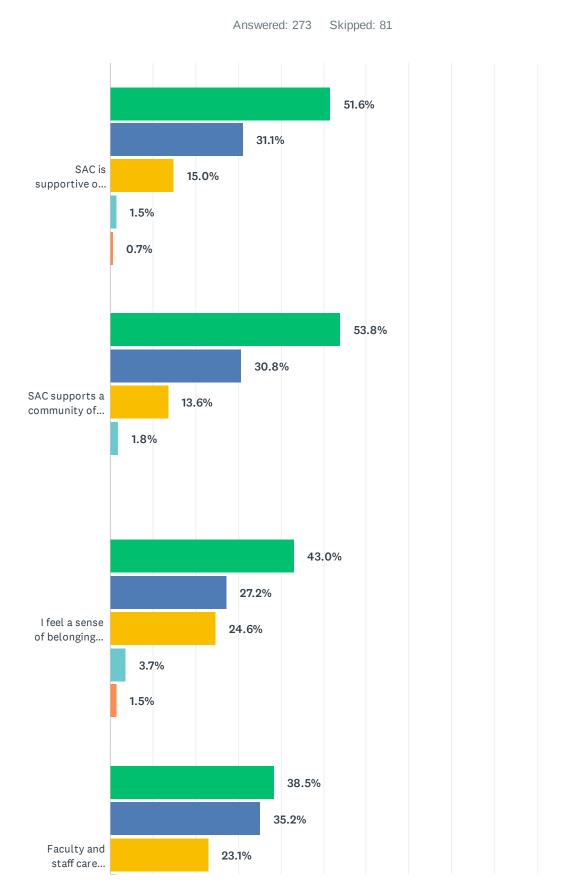


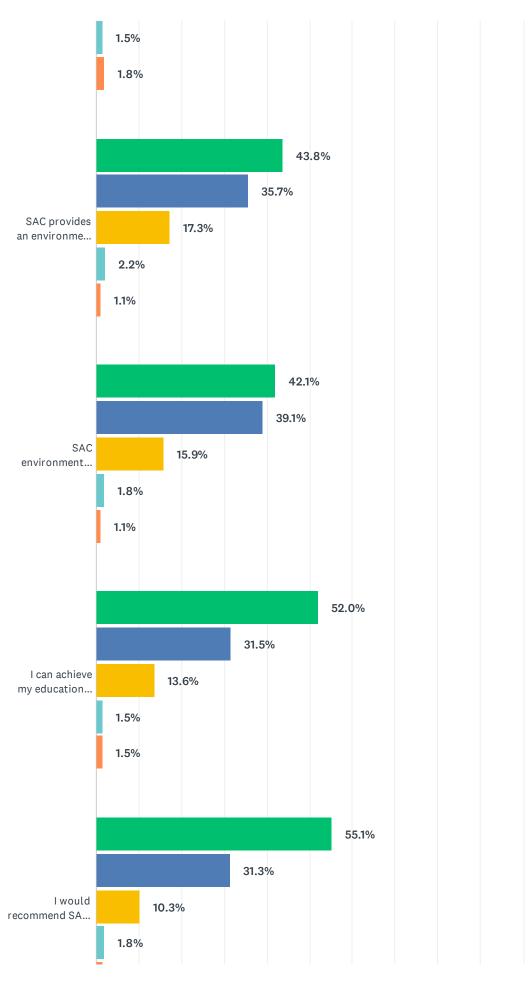


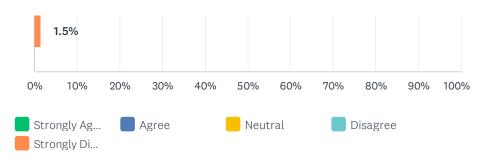


	VERY OFTEN	OFTEN	A FEW TIMES	NEVER	TOTAL	WEIGHTED AVERAGE
Participated in class discussions	50.7% 141	31.7% 88	14.7% 41	2.9% 8	278	2.30
Worked on a paper/project using ideas from different information sources	40.4% 112	34.3% 95	21.3% 59	4.0% 11	277	2.11
Collaborated with other students in a class project	26.9% 74	29.1% 80	31.6% 87	12.4% 34	275	1.71
Did additional study of topics introduced in class (not an assignment)	26.4% 73	32.1% 89	30.3% 84	11.2% 31	277	1.74
Used library resources for a research paper or project	19.6% 54	17.5% 48	28.7% 79	34.2% 94	275	1.23
Used the SAC library to read materials not assigned by a class	10.9% 30	10.6% 29	25.9% 71	52.6% 144	274	0.80
Used the Internet or WWW for information resources for a class assignment	51.4% 142	28.6% 79	11.2% 31	8.7% 24	276	2.23
Used computer software to create charts/graphics/presentations for a project	33.8% 93	28.0% 77	21.5% 59	16.7% 46	275	1.79
Had a discussion with students whose ethnic, religious, political, or cultural background was different from your own	28.7% 79	25.8% 71	24.7% 68	20.7% 57	275	1.63
Attended or participated in a sports event on campus	5.9% 16	4.8% 13	5.1% 14	84.2% 230	273	0.32
Attended or participated in student activities or sponsored events such as cultural programs, speakers, open forums, or concerts	8.1% 22	6.6% 18	19.4% 53	65.9% 180	273	0.57
Participated in a student club, organization or government	6.6% 18	8.4% 23	10.9% 30	74.1% 203	274	0.47
Completed an experiment/project using scientific method(s)	12.2% 33	15.6% 42	25.9% 70	46.3% 125	270	0.94
Discussed your interests, abilities and plans with a counselor/advisor	16.5% 45	17.3% 47	37.5% 102	28.7% 78	272	1.22
Read information about a university or a career you're interested in	21.0% 57	24.7% 67	31.4% 85	22.9% 62	271	1.44
Had an appointment with a counselor to discuss classes, requirements, plans	20.2% 55	16.9% 46	39.0% 106	23.9% 65	272	1.33

Q10 Please rate the degree to which you agree with the following statements:

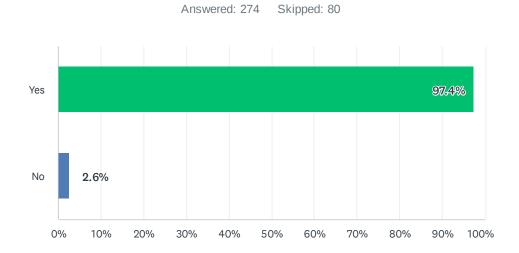






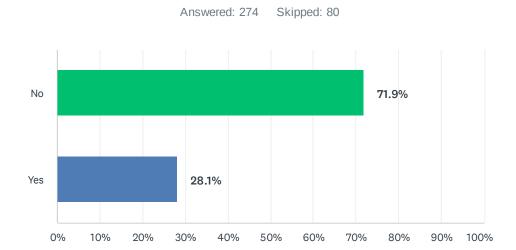
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
SAC is supportive of all students regardless of ethnicity, gender, religious beliefs, lifestyle, background, or sexuality.	51.6% 141	31.1% 85	15.0% 41	1.5%	0.7%	273	4.32
SAC supports a community of diverse cultures.	53.8% 147	30.8% 84	13.6% 37	1.8%	0.0%	273	4.37
I feel a sense of belonging to this campus.	43.0% 117	27.2% 74	24.6% 67	3.7% 10	1.5%	272	4.07
Faculty and staff care about me as individuals.	38.5% 105	35.2% 96	23.1% 63	1.5%	1.8%	273	4.07
SAC provides an environment that encourages my personal growth.	43.8% 119	35.7% 97	17.3% 47	2.2%	1.1%	272	4.19
SAC environment promotes mutual respect between students and faculty.	42.1% 114	39.1% 106	15.9% 43	1.8%	1.1%	271	4.19
I can achieve my educational goal(s) at SAC.	52.0% 142	31.5% 86	13.6% 37	1.5%	1.5%	273	4.31
I would recommend SAC to a friend or family member.	55.1% 150	31.3% 85	10.3% 28	1.8%	1.5%	272	4.37

Q11 Have you enrolled in an online course within the last 12 months?



ANSWER CHOICES	RESPONSES	
Yes	97.4%	267
No	2.6%	7
TOTAL		274

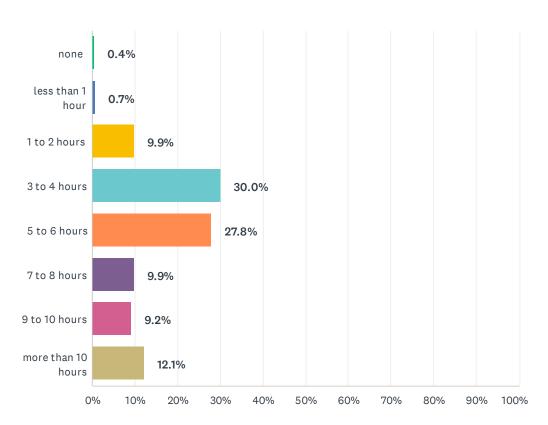
Q12 In addition to attending SAC, are you attending another college or university this semester?



ANSWER CHOICES	RESPONSES	
No	71.9%	197
Yes	28.1%	77
TOTAL		274

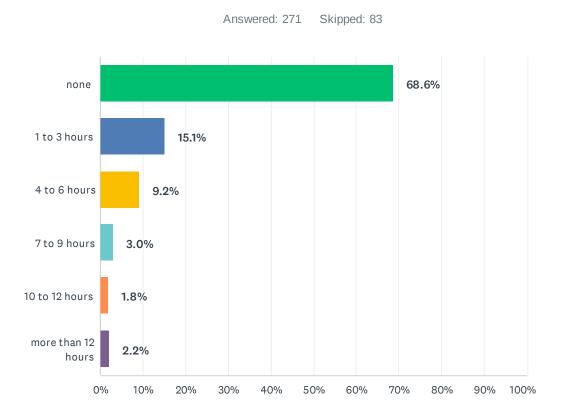
Q13 On average, how many hours a week do you spend studying or preparing outside of class for a typical 3-unit class?





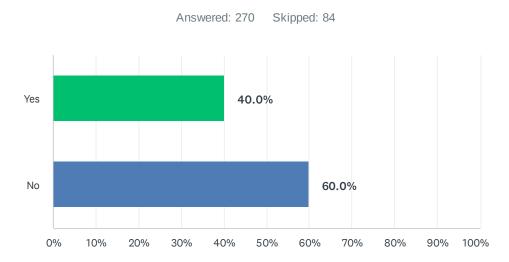
ANSWER CHOICES	RESPONSES
none	0.4%
less than 1 hour	0.7%
1 to 2 hours	9.9% 27
3 to 4 hours	30.0% 82
5 to 6 hours	27.8% 76
7 to 8 hours	9.9% 27
9 to 10 hours	9.2% 25
more than 10 hours	12.1% 33
TOTAL	273

Q14 On average, how many hours a week do you spend on campus other than attending classes?



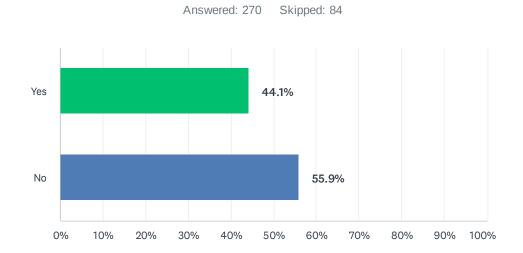
ANSWER CHOICES	RESPONSES	
none	68.6%	186
1 to 3 hours	15.1%	41
4 to 6 hours	9.2%	25
7 to 9 hours	3.0%	8
10 to 12 hours	1.8%	5
more than 12 hours	2.2%	6
TOTAL		271

Q15 Are you aware of the noncredit program on campus that offers free short-term, entry-level employment preparation programs, such as Vocational Construction Technology, Customer Service Representative, Paraprofessional Mental Health, and classes that lead toward the attainment of an adult high school diploma?



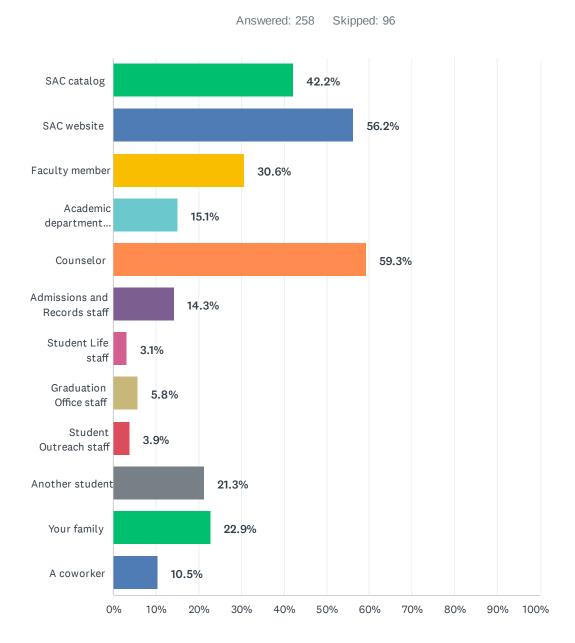
ANSWER CHOICES	RESPONSES	
Yes	40.0%	108
No	60.0%	162
TOTAL		270

Q16 Are you aware of SAC's Community Services program that provides additional options for educational opportunities to the community?



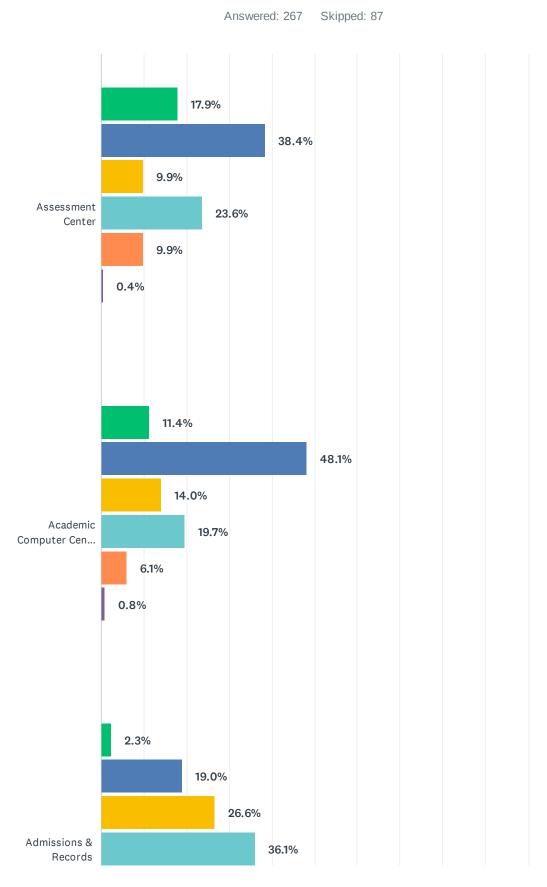
ANSWER CHOICES	RESPONSES	
Yes	44.1%	119
No	55.9%	151
TOTAL		270

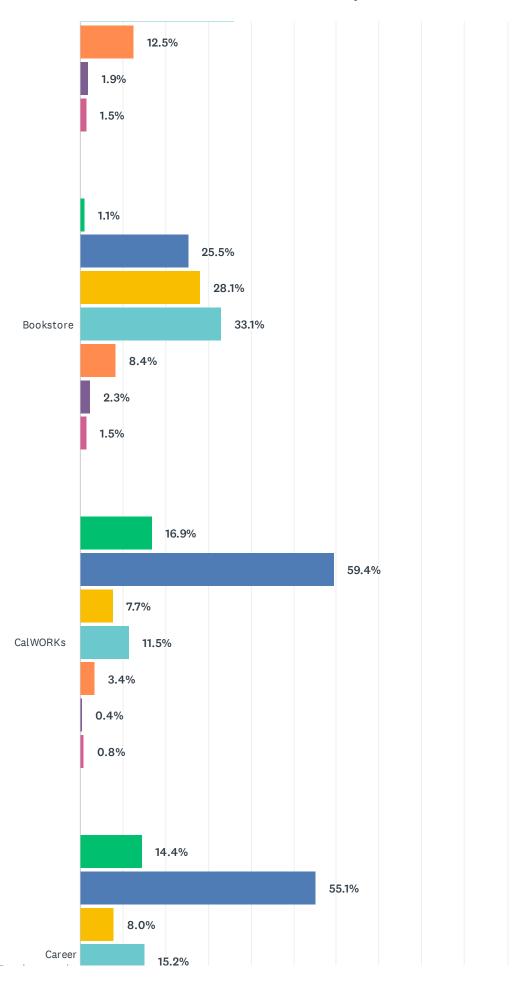
Q17 When choosing your degree pathway, did you receive helpful information from any of the following resources? Please select all that apply.

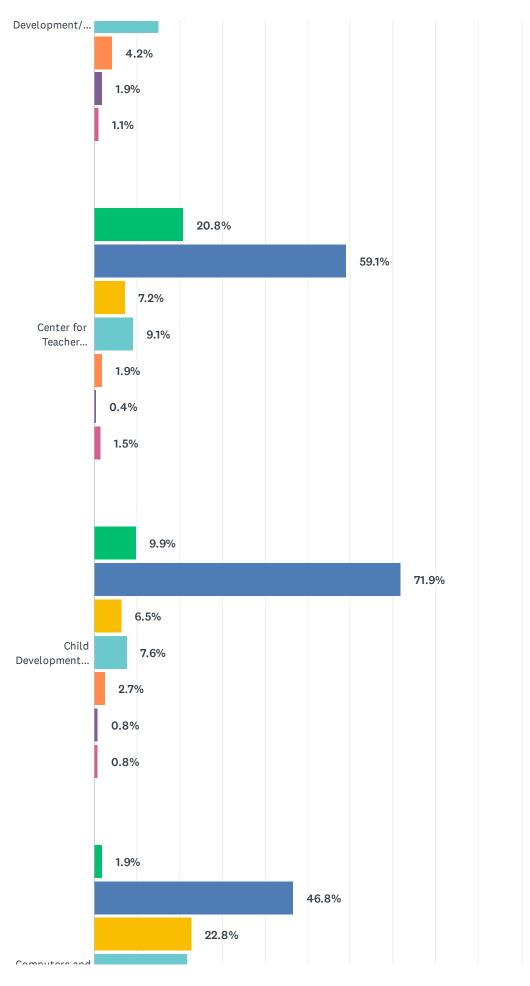


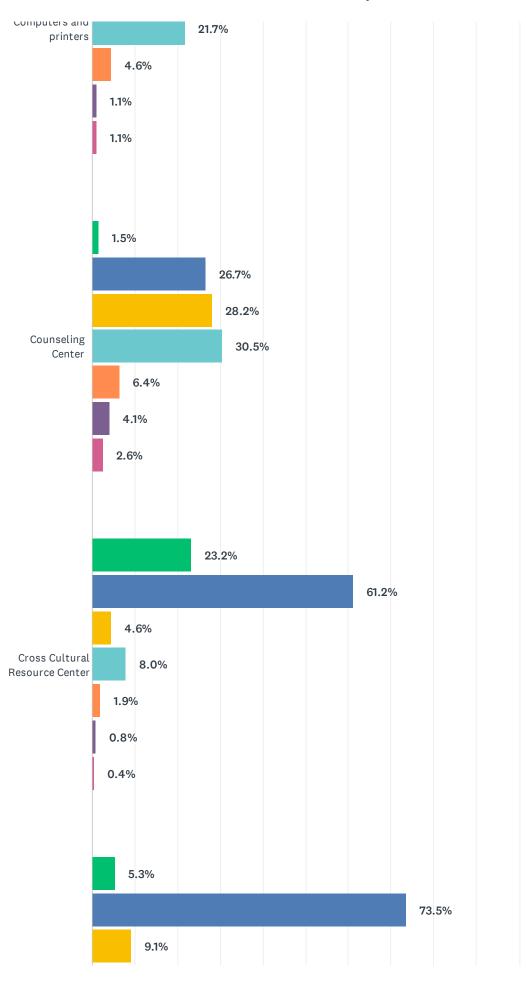
ANSWER CHOICES	RESPONSES	
SAC catalog	42.2%	109
SAC website	56.2%	145
Faculty member	30.6%	79
Academic department staff (clerks, teaching assistants, etc.)	15.1%	39
Counselor	59.3%	153
Admissions and Records staff	14.3%	37
Student Life staff	3.1%	8
Graduation Office staff	5.8%	15
Student Outreach staff	3.9%	10
Another student	21.3%	55
Your family	22.9%	59
A coworker	10.5%	27
Total Respondents: 258		

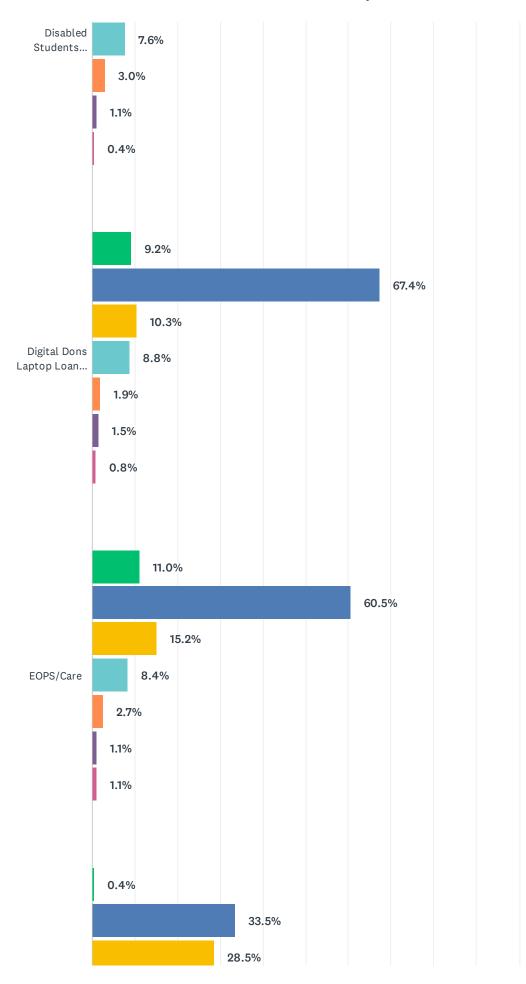
Q18 Please rate the quality of services and programs that you have used at Santa Ana College:

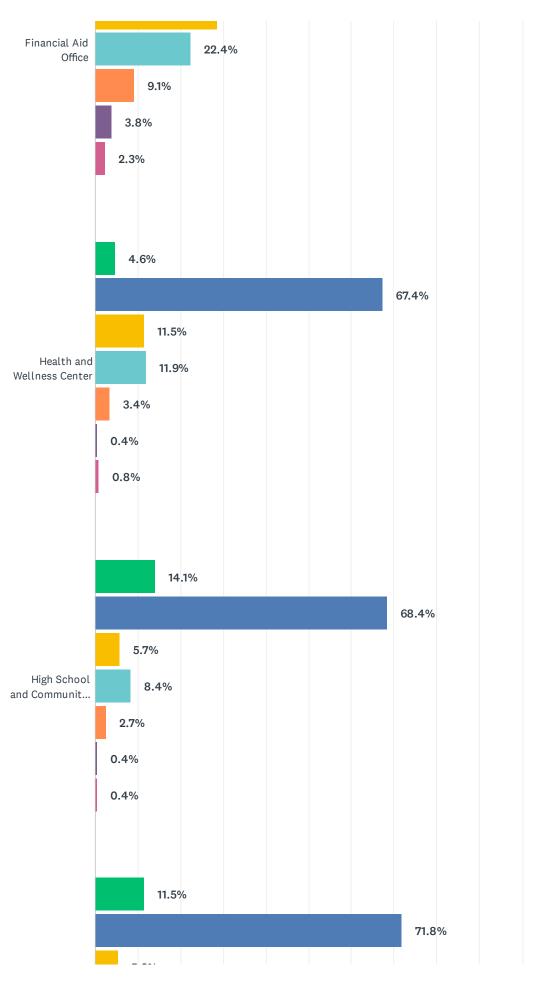




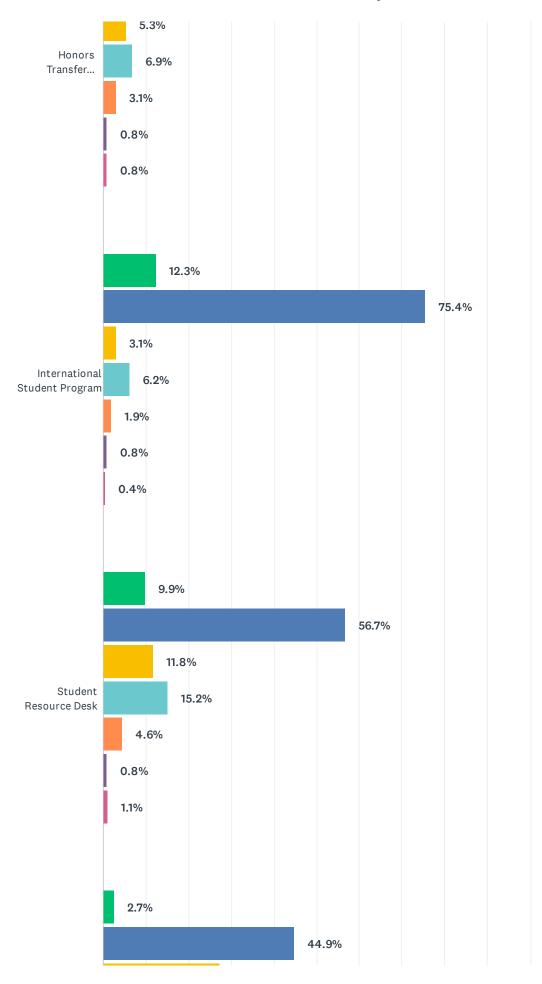


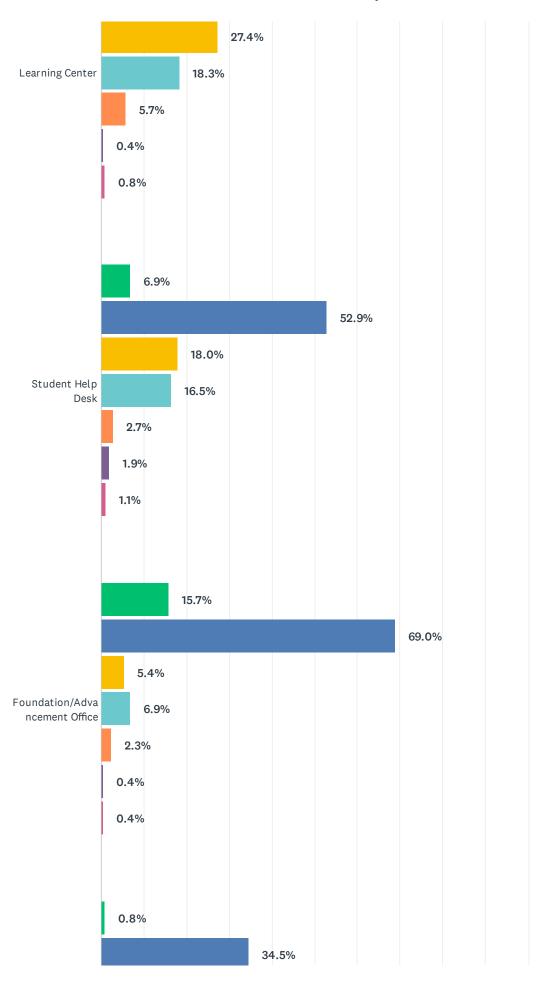


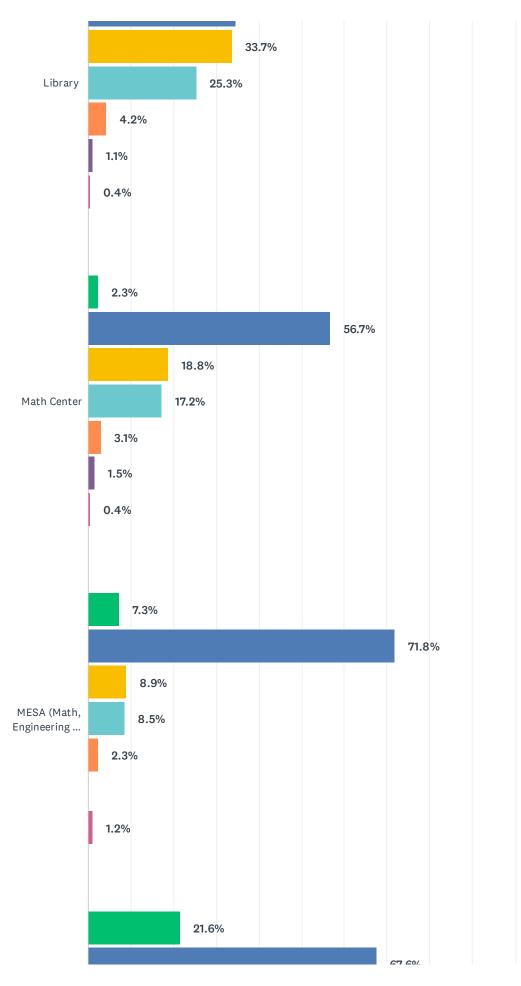




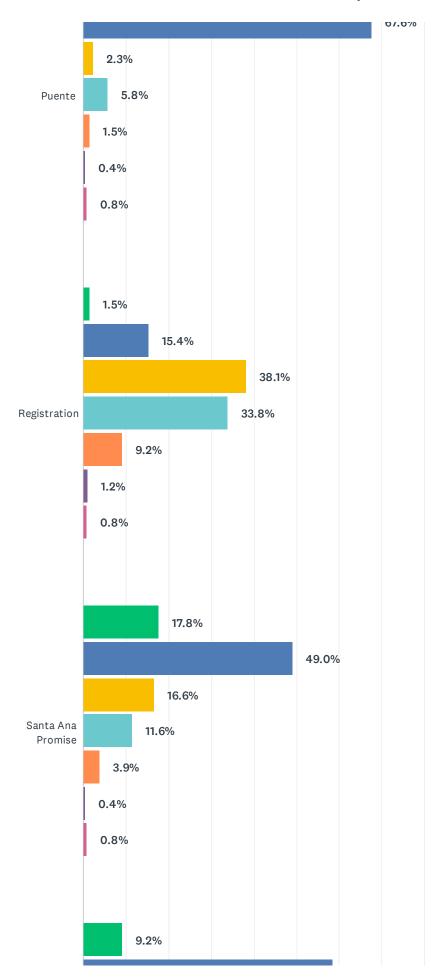
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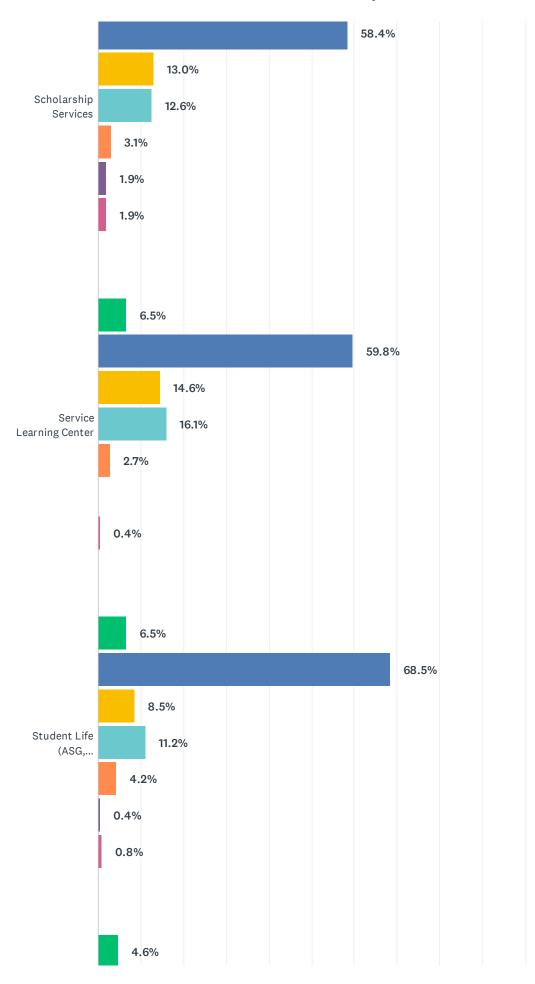


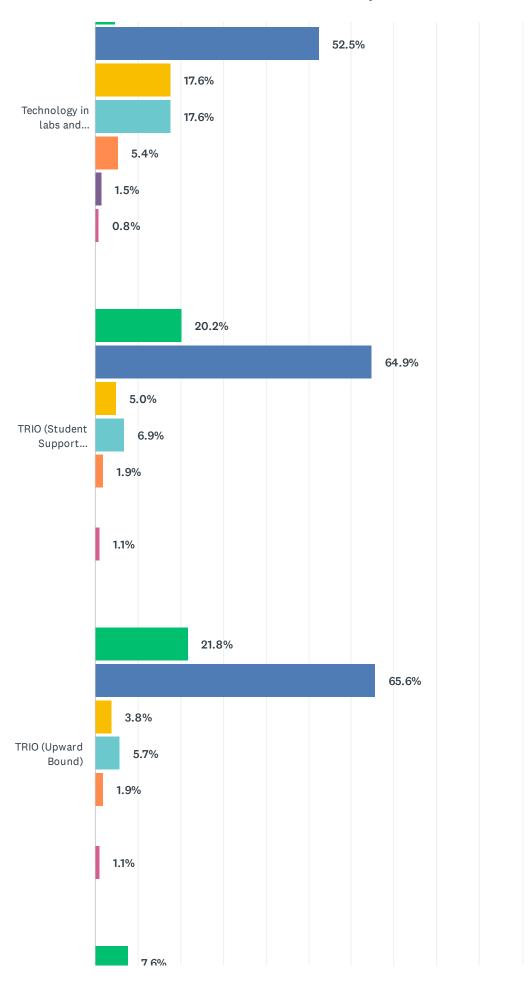


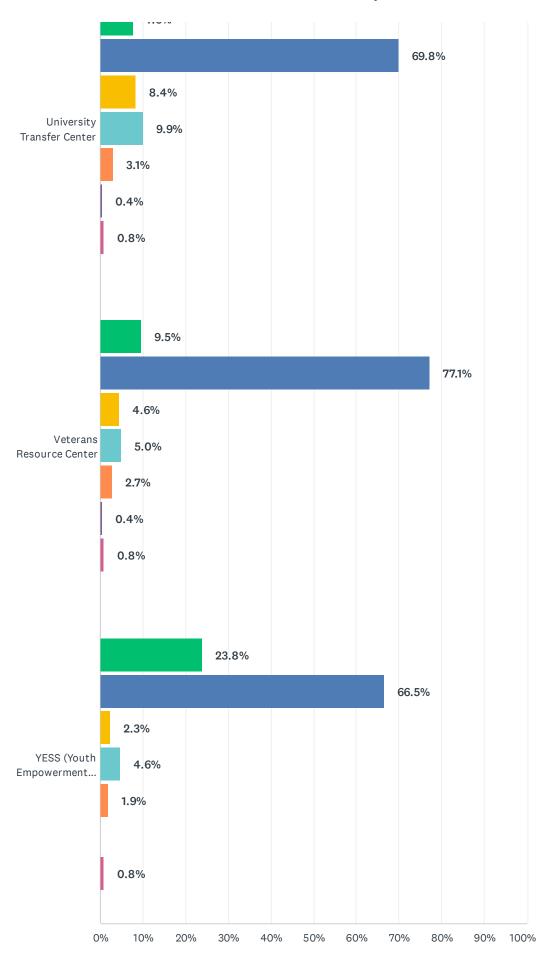


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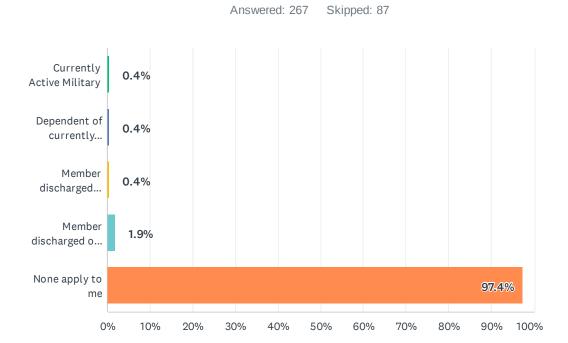




	I DID NOT KNOW THIS EXISTED	HAVE NOT USED	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	TOTAL	WEIGH AVERA
Assessment Center	17.9% 47	38.4% 101	9.9% 26	23.6% 62	9.9% 26	0.4%	0.0%	263	
Academic Computer Center (ACC)	11.4% 30	48.1% 127	14.0% 37	19.7% 52	6.1% 16	0.8%	0.0%	264	
Admissions & Records	2.3%	19.0% 50	26.6% 70	36.1% 95	12.5% 33	1.9% 5	1.5%	263	
Bookstore	1.1%	25.5% 67	28.1% 74	33.1% 87	8.4% 22	2.3%	1.5%	263	
CalWORKs	16.9% 44	59.4% 155	7.7% 20	11.5% 30	3.4%	0.4%	0.8%	261	
Career Development/CTE/Success Center	14.4% 38	55.1% 145	8.0% 21	15.2% 40	4.2% 11	1.9%	1.1%	263	
Center for Teacher Education (CFTE)	20.8% 55	59.1% 156	7.2% 19	9.1% 24	1.9% 5	0.4%	1.5%	264	
Child Development Center	9.9% 26	71.9% 189	6.5% 17	7.6% 20	2.7%	0.8%	0.8%	263	
Computers and printers	1.9% 5	46.8% 123	22.8% 60	21.7% 57	4.6% 12	1.1%	1.1%	263	
Counseling Center	1.5%	26.7% 71	28.2% 75	30.5% 81	6.4% 17	4.1% 11	2.6%	266	
Cross Cultural Resource Center	23.2%	61.2% 161	4.6% 12	8.0% 21	1.9%	0.8%	0.4%	263	
Disabled Students Program & Services	5.3% 14	73.5% 194	9.1%	7.6% 20	3.0%	1.1%	0.4%	264	
Digital Dons Laptop Loan Program	9.2%	67.4% 176	10.3% 27	8.8% 23	1.9%	1.5%	0.8%	261	
EOPS/Care	11.0% 29	60.5% 159	15.2% 40	8.4% 22	2.7%	1.1%	1.1%	263	
Financial Aid Office	0.4%	33.5% 88	28.5% 75	22.4% 59	9.1%	3.8%	2.3%	263	
Health and Wellness Center	4.6%	67.4% 176	11.5% 30	11.9%	3.4%	0.4%	0.8%	261	
High School and Community Outreach	14.1% 37	68.4% 180	5.7% 15	8.4% 22	2.7%	0.4%	0.4%	263	
Honors Transfer Program	11.5%	71.8% 188	5.3%	6.9%	3.1%	0.8%	0.8%	262	
International Student Program	12.3% 32	75.4% 196	3.1%	6.2%	1.9%	0.8%	0.4%	260	
Student Resource Desk	9.9%	56.7% 149	11.8%	15.2% 40	4.6%	0.8%	1.1%	263	
Learning Center	2.7%	44.9% 118	27.4% 72	18.3% 48	5.7% 15	0.4%	0.8%	263	
Student Help Desk	6.9%	52.9%	18.0%	16.5%	2.7%	1.9%	1.1%		

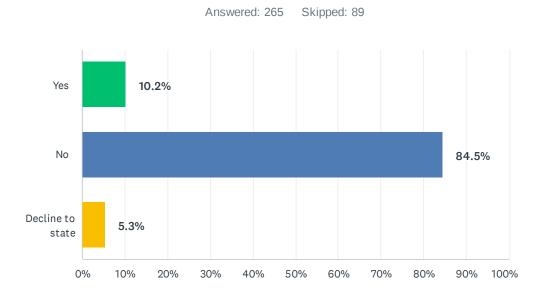
	18	138	47	43	7	5	3	261
Foundation/Advancement Office	15.7% 41	69.0% 180	5.4% 14	6.9%	2.3%	0.4%	0.4%	261
Library	0.8%	34.5% 90	33.7% 88	25.3% 66	4.2% 11	1.1%	0.4%	261
Math Center	2.3%	56.7% 148	18.8% 49	17.2% 45	3.1%	1.5% 4	0.4%	261
MESA (Math, Engineering and Science)	7.3% 19	71.8% 186	8.9% 23	8.5% 22	2.3%	0.0%	1.2%	259
Puente	21.6% 56	67.6% 175	2.3% 6	5.8% 15	1.5%	0.4%	0.8%	259
Registration	1.5% 4	15.4% 40	38.1% 99	33.8%	9.2% 24	1.2%	0.8%	260
Santa Ana Promise	17.8% 46	49.0% 127	16.6% 43	11.6% 30	3.9% 10	0.4%	0.8%	259
Scholarship Services	9.2% 24	58.4% 153	13.0% 34	12.6%	3.1%	1.9% 5	1.9% 5	262
Service Learning Center	6.5% 17	59.8% 156	14.6% 38	16.1% 42	2.7%	0.0%	0.4%	261
Student Life (ASG, activities, clubs & orgs)	6.5% 17	68.5% 178	8.5% 22	11.2% 29	4.2% 11	0.4%	0.8%	260
Technology in labs and classrooms	4.6% 12	52.5% 137	17.6% 46	17.6% 46	5.4% 14	1.5% 4	0.8%	261
TRIO (Student Support Services Program)	20.2% 53	64.9% 170	5.0% 13	6.9%	1.9% 5	0.0%	1.1%	262
TRIO (Upward Bound)	21.8% 57	65.6% 172	3.8% 10	5.7% 15	1.9% 5	0.0%	1.1%	262
University Transfer Center	7.6% 20	69.8% 183	8.4% 22	9.9%	3.1%	0.4%	0.8%	262
Veterans Resource Center	9.5% 25	77.1% 202	4.6% 12	5.0% 13	2.7%	0.4%	0.8%	262
YESS (Youth Empowerment Strategies Success)	23.8% 62	66.5% 173	2.3%	4.6% 12	1.9% 5	0.0%	0.8%	260

Q19 Have you or are you currently serving in the United States military? (check all that apply)



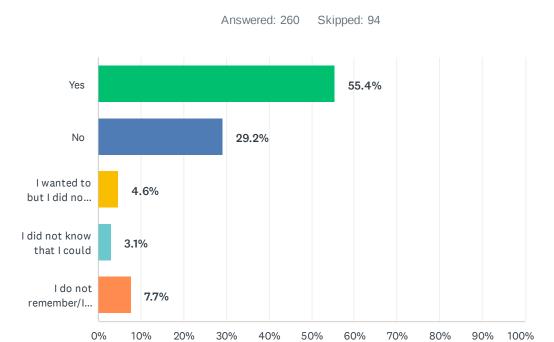
ANSWER CHOICES	RESPONSES	
Currently Active Military	0.4%	1
Dependent of currently active military	0.4%	1
Member discharged within last year	0.4%	1
Member discharged over a year ago (veteran)	1.9%	5
None apply to me	97.4%	260
Total Respondents: 267		

Q20 Have you ever received or requested assistance as a result of a learning, physical, psychological, and/or medical condition?



ANSWER CHOICES	RESPONSES	
Yes	10.2%	27
No	84.5%	224
Decline to state	5.3%	14
TOTAL		265

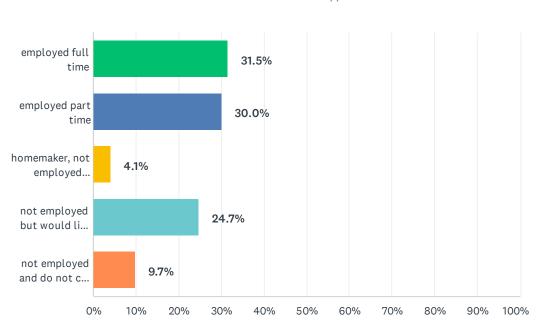
Q21 Did you apply for and receive financial aid at SAC?



ANSWER CHOICES	RESPONSES	
Yes	55.4%	144
No	29.2%	76
I wanted to but I did not know how to	4.6%	12
I did not know that I could	3.1%	8
I do not remember/I don't know	7.7%	20
TOTAL		260

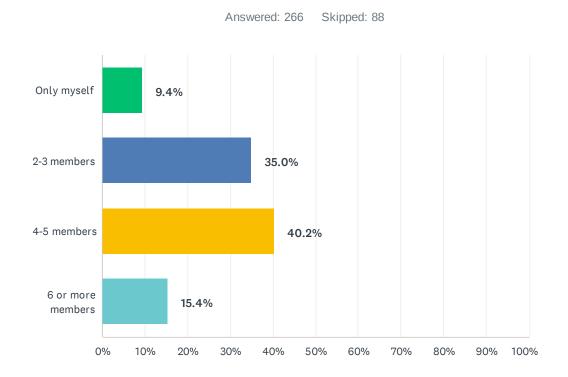
Q22 Your employment status at this time:





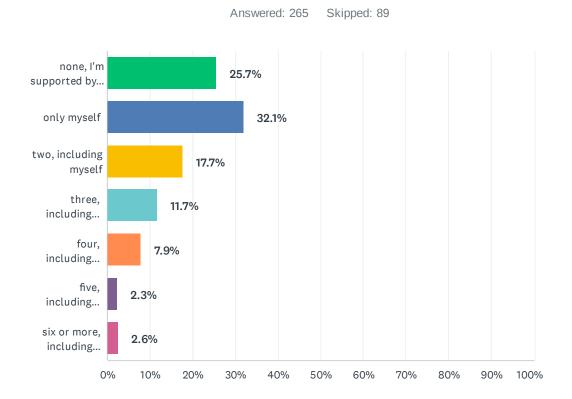
ANSWER CHOICES	RESPONSES	
employed full time	31.5%	84
employed part time	30.0%	80
homemaker, not employed outside of the home	4.1%	11
not employed but would like to work	24.7%	66
not employed and do not care to work at this time	9.7%	26
TOTAL		267

Q23 Including yourself, how many household members live in your residence?



ANSWER CHOICES	RESPONSES	
Only myself	9.4%	25
2-3 members	35.0%	93
4-5 members	40.2%	107
6 or more members	15.4%	41
TOTAL		266

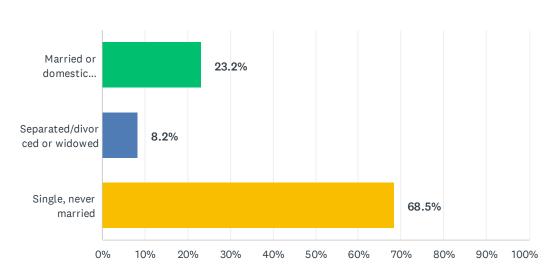
Q24 How many people did you support (provide more than half of their housing, food, and expenses) in 2020? (include yourself in the count)



ANSWER CHOICES	RESPONSES	
none, I'm supported by family/spouse	25.7%	68
only myself	32.1%	85
two, including myself	17.7%	47
three, including myself	11.7%	31
four, including myself	7.9%	21
five, including myself	2.3%	6
six or more, including myself	2.6%	7
TOTAL		265

Q25 What is your marital status?

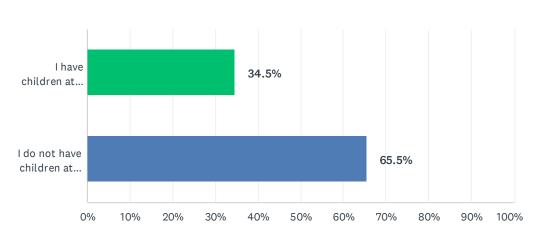
Answered: 267 Skipped: 87



ANSWER CHOICES	RESPONSES	
Married or domestic partnership	23.2%	2
Separated/divorced or widowed	8.2%	2
Single, never married	68.5% 183	3
TOTAL	267	7

Q26 What is your family status?

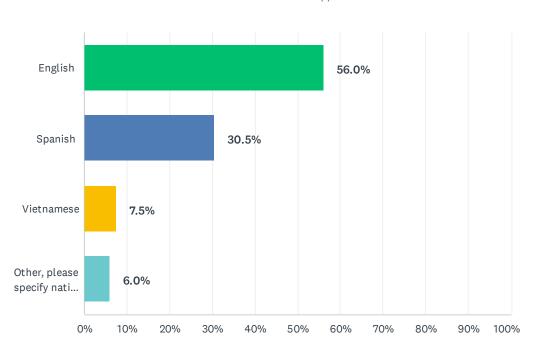
Answered: 267 Skipped: 87



ANSWER CHOICES	RESPONSES	
I have children at home	34.5%	92
I do not have children at home	65.5%	175
TOTAL		267

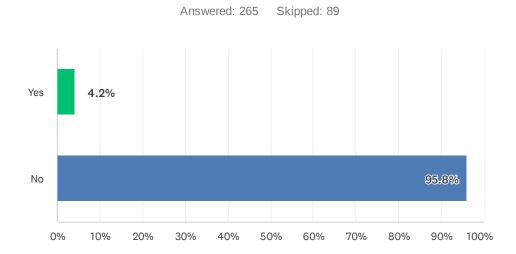
Q27 What is your native language?





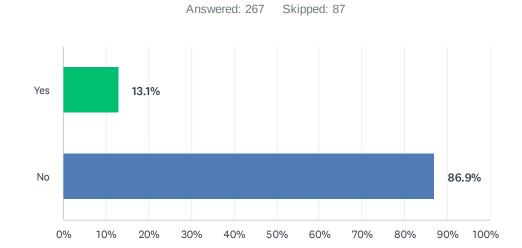
ANSWER CHOICES	RESPONSES	
English	56.0%	149
Spanish	30.5%	81
Vietnamese	7.5%	20
Other, please specify native language	6.0%	16
TOTAL		266

Q28 Did your parents receive information from Padres Promotores de la Educacion before you entered college?



ANSWER CHOICES	RESPONSES	
Yes	4.2%	11
No	95.8%	254
TOTAL		265

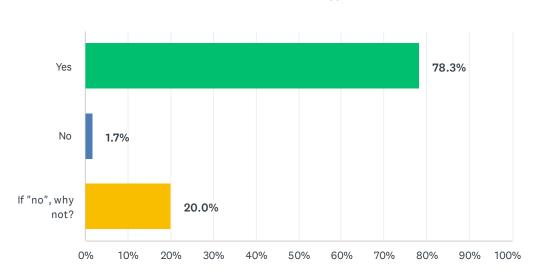
Q29 Are you undocumented? (Your answers will remain anonymous and confidential)



ANSWER CHOICES	RESPONSES	
Yes	13.1%	35
No	86.9%	232
TOTAL		267

Q3 Do you plan to attend SAC in the fall semester?

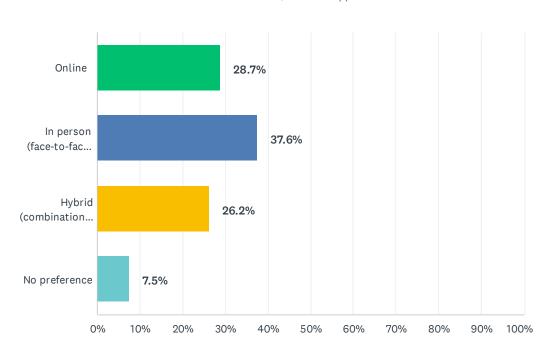
Answered: 2,315 Skipped: 7



ANSWER CHOICES	RESPONSES
Yes	78.3% 1,813
No	1.7% 39
If "no", why not?	20.0% 463
TOTAL	2,315

Q4 What instructional method do you prefer for the fall 2020 semester?

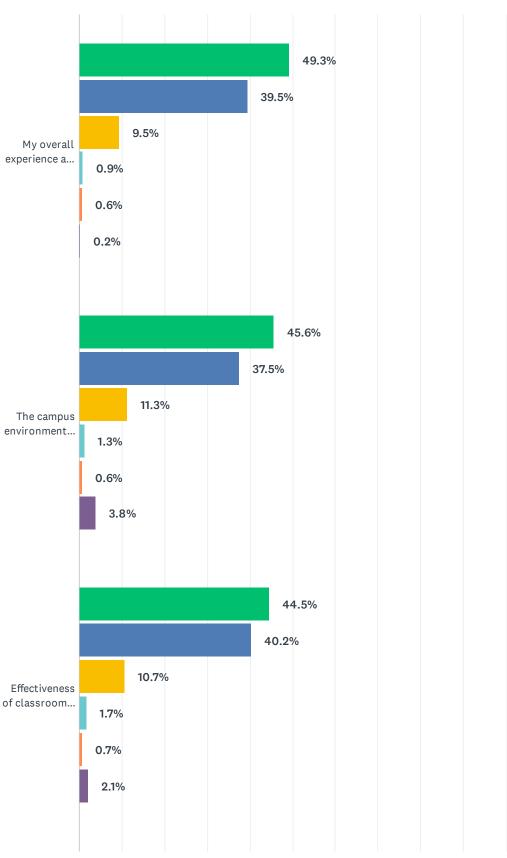


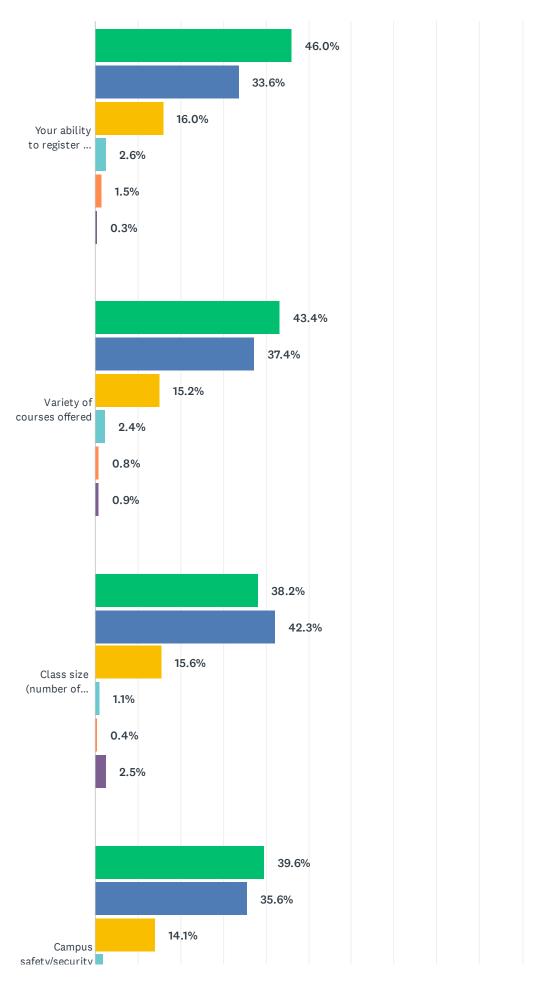


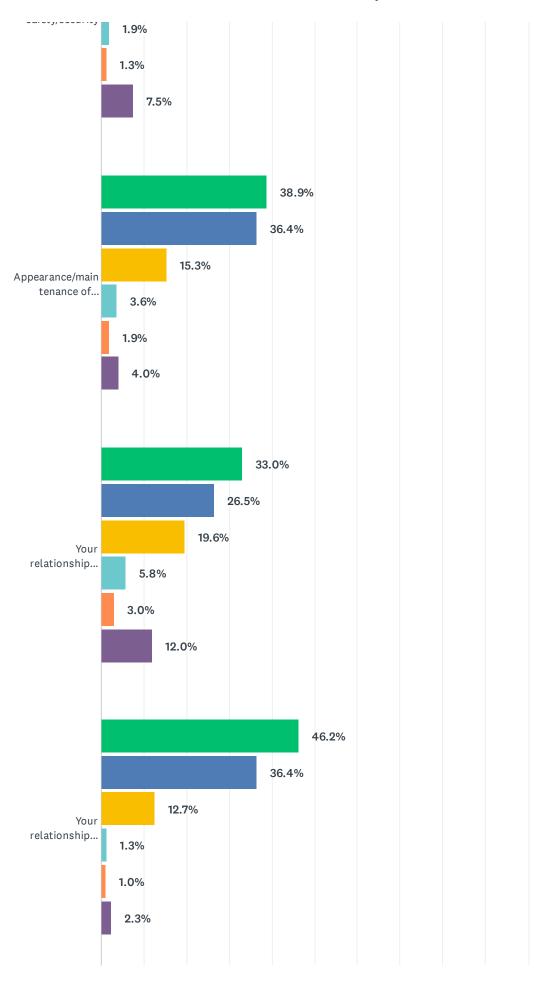
ANSWER CHOICES	RESPONSES	
Online	28.7%	663
In person (face-to-face instruction)	37.6%	868
Hybrid (combination of face-to-face instruction with online learning)	26.2%	605
No preference	7.5%	174
TOTAL		2,310

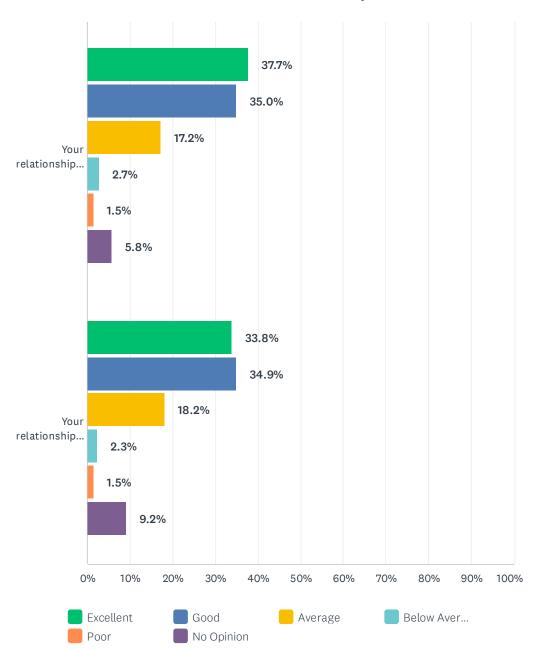
Q7 Based on your experiences and satisfaction, please rate the following:





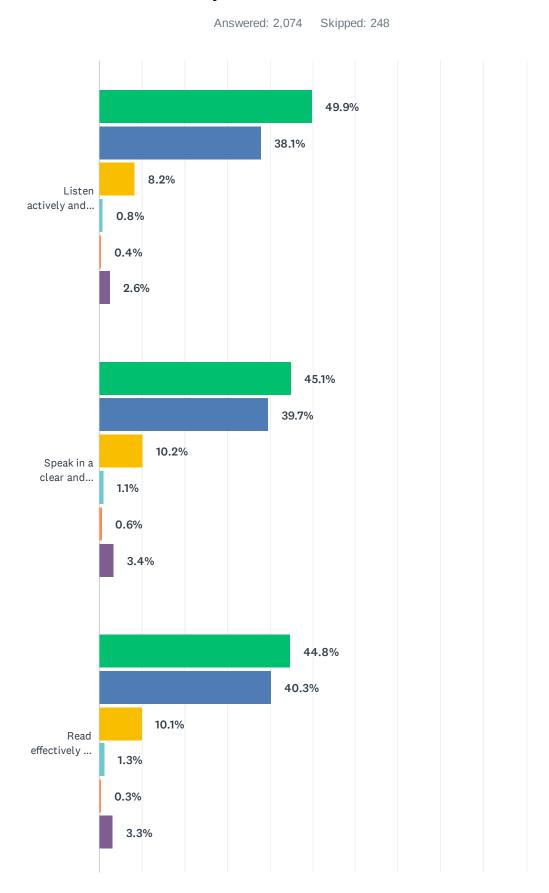


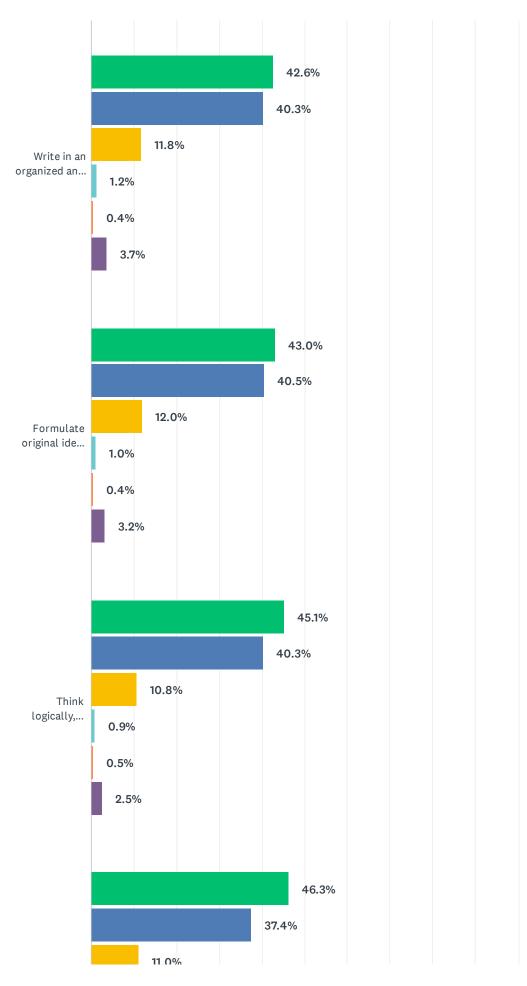


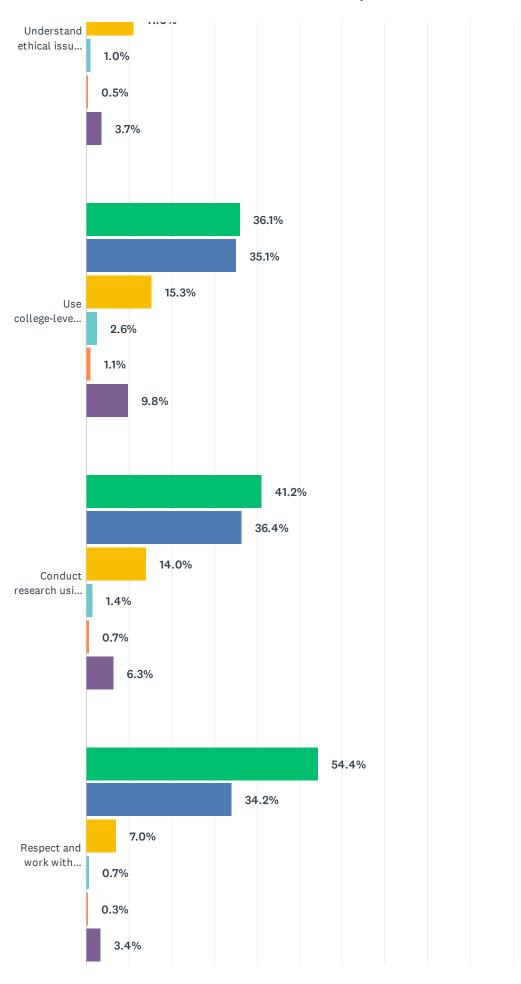


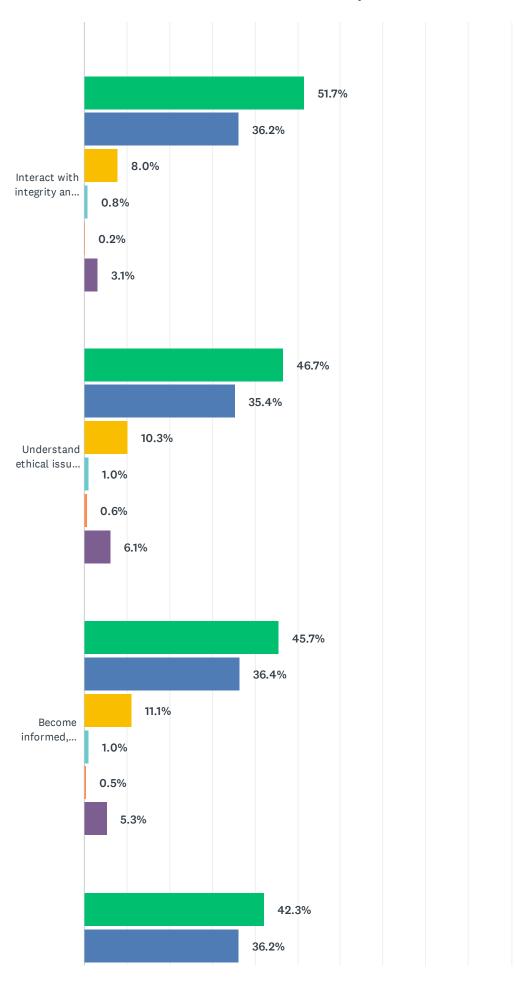
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	NO OPINION	TOTAL	WEIGHTED AVERAGE
My overall experience at SAC	49.3% 1,024	39.5% 821	9.5% 197	0.9% 18	0.6% 13	0.2%	2,077	4.35
The campus environment (activities, students, teachers, etc.)	45.6% 944	37.5% 777	11.3% 233	1.3% 26	0.6% 12	3.8% 79	2,071	4.15
Effectiveness of classroom learning experiences	44.5% 919	40.2% 830	10.7% 221	1.7% 36	0.7% 15	2.1% 44	2,065	4.20
Your ability to register for classes you want/need	46.0% 954	33.6% 698	16.0% 332	2.6% 53	1.5% 32	0.3%	2,076	4.19
Variety of courses offered	43.4% 898	37.4% 774	15.2% 315	2.4% 49	0.8% 17	0.9% 18	2,071	4.17
Class size (number of students in a class)	38.2% 791	42.3% 876	15.6% 323	1.1% 23	0.4%	2.5% 52	2,073	4.09
Campus safety/security	39.6% 820	35.6% 737	14.1% 293	1.9% 40	1.3% 26	7.5% 156	2,072	3.88
Appearance/maintenance of facilities and grounds	38.9% 805	36.4% 755	15.3% 316	3.6% 74	1.9% 39	4.0% 83	2,072	3.95
Your relationship with SAC counselors	33.0% 684	26.5% 550	19.6% 406	5.8% 121	3.0% 62	12.0% 249	2,072	3.45
Your relationship with SAC instructors	46.2% 960	36.4% 756	12.7% 263	1.3% 28	1.0% 21	2.3% 48	2,076	4.19
Your relationship with other students at SAC	37.7% 782	35.0% 726	17.2% 357	2.7% 57	1.5% 31	5.8% 121	2,074	3.87
Your relationship with staff at SAC	33.8% 701	34.9% 723	18.2% 377	2.3% 48	1.5% 32	9.2% 191	2,072	3.69

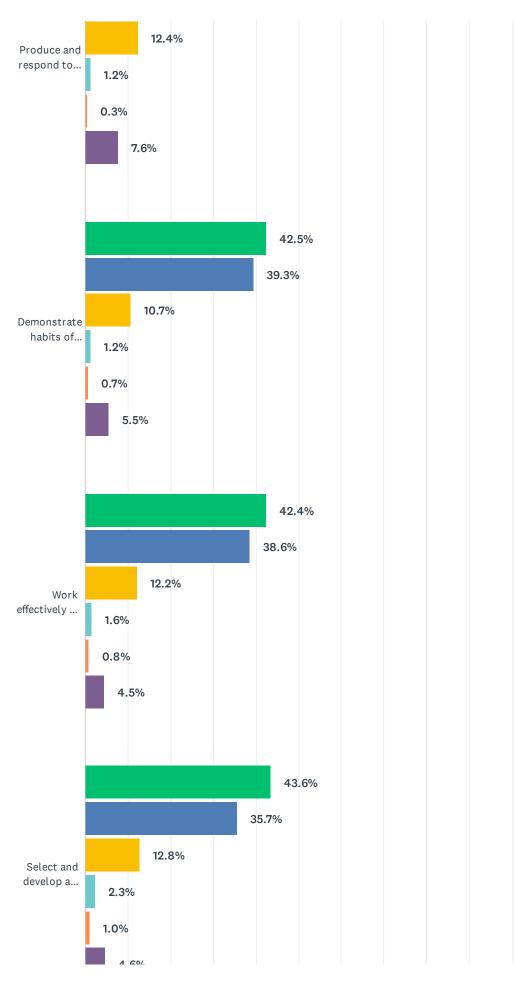
Q8 Please rate the quality of preparation your SAC education has given you to be able to:

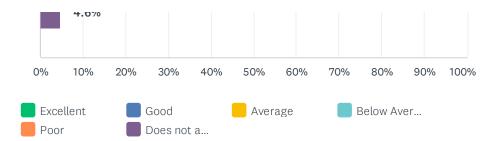






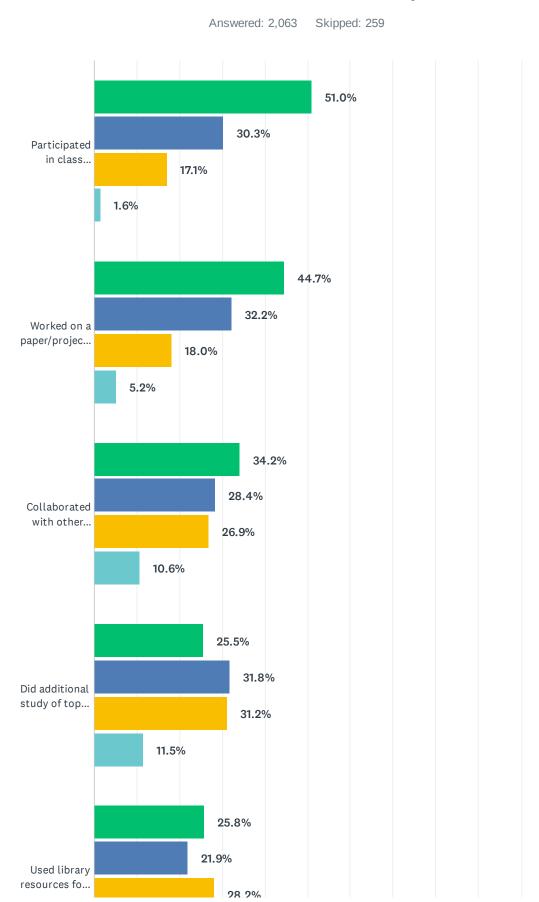


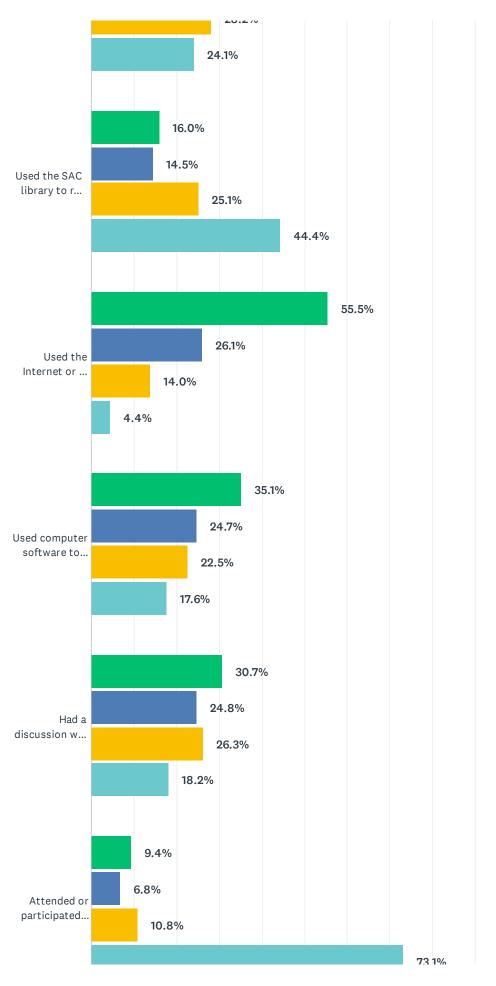


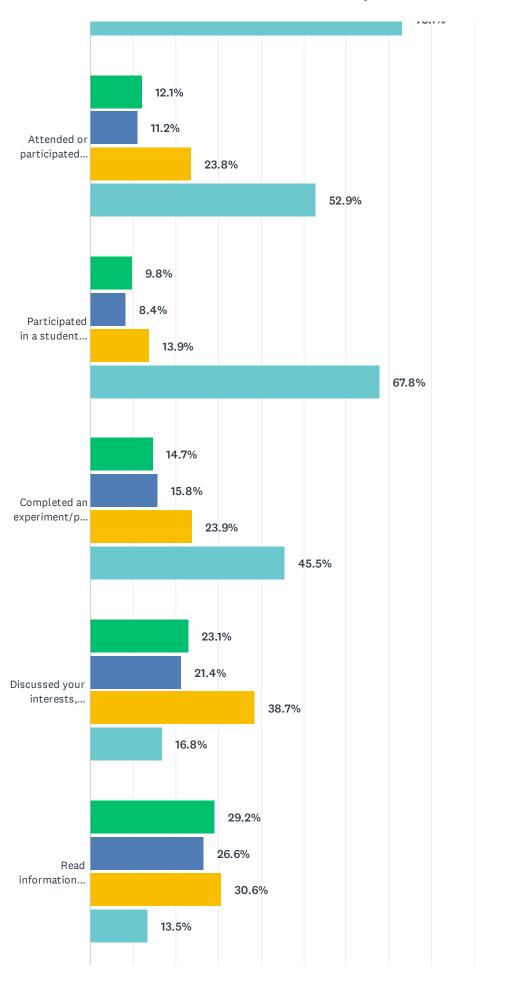


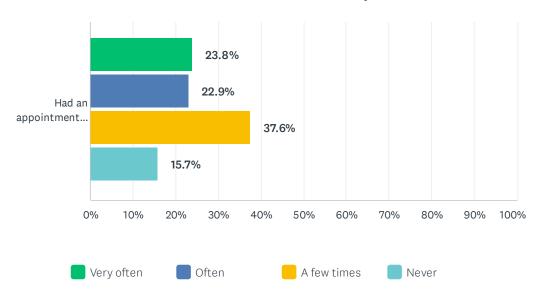
	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Listen actively and respectfully to others	49.9% 1,032	38.1% 787	8.2% 170	0.8% 17	0.4%	2.6% 53	2,068	4.40
Speak in a clear and organized fashion to explain ideas, feelings and conclusions	45.1% 932	39.7% 822	10.2% 210	1.1% 22	0.6%	3.4% 70	2,068	4.32
Read effectively and analytically at the college level	44.8% 926	40.3% 834	10.1% 208	1.3% 26	0.3%	3.3% 68	2,069	4.32
Write in an organized and grammatically correct fashion to explain ideas, feelings, and conclusions	42.6% 881	40.3% 833	11.8% 243	1.2% 25	0.4%	3.7% 76	2,066	4.28
Formulate original ideas and concepts and to integrate ideas	43.0% 889	40.5% 837	12.0% 248	1.0% 20	0.4%	3.2% 67	2,069	4.29
Think logically, solve problems, explain conclusions, and evaluate ideas of others	45.1% 931	40.3% 831	10.8% 222	0.9% 18	0.5%	2.5% 51	2,063	4.32
Understand ethical issues to make sound decisions/judgments	46.3% 956	37.4% 773	11.0% 228	1.0% 20	0.5%	3.7% 77	2,065	4.33
Use college-level mathematical concepts and methods	36.1% 745	35.1% 724	15.3% 316	2.6% 53	1.1%	9.8% 203	2,063	4.14
Conduct research using printed material and computer technology	41.2% 849	36.4% 751	14.0% 288	1.4% 29	0.7%	6.3% 130	2,061	4.24
Respect and work with people of different cultural and linguistic backgrounds and abilities	54.4% 1,123	34.2% 706	7.0% 145	0.7% 14	0.3%	3.4% 70	2,065	4.47
Interact with integrity and awareness of others' opinions and values	51.7% 1,066	36.2% 747	8.0% 164	0.8% 17	0.2%	3.1% 64	2,062	4.43
Understand ethical issues about the environment	46.7% 961	35.4% 728	10.3% 211	1.0% 20	0.6%	6.1% 125	2,057	4.35
Become informed, ethical, and active citizens of the community, nation, and world	45.7% 940	36.4% 749	11.1% 229	1.0% 21	0.5% 10	5.3% 110	2,059	4.33
Produce and respond to artistic and creative expression	42.3% 871	36.2% 745	12.4% 256	1.2% 25	0.3%	7.6% 156	2,060	4.29
Demonstrate habits of intellectual and physical wellbeing	42.5% 875	39.3% 810	10.7% 220	1.2% 25	0.7% 15	5.5% 114	2,059	4.29
Work effectively in groups to make decisions and seek consensus	42.4% 872	38.6% 795	12.2% 250	1.6% 32	0.8%	4.5% 92	2,057	4.26
Select and develop a career	43.6% 895	35.7% 732	12.8% 263	2.3% 48	1.0%	4.6% 95	2,053	4.24

Q9 IN THE PAST 12 MONTHS, how often have you done the following?



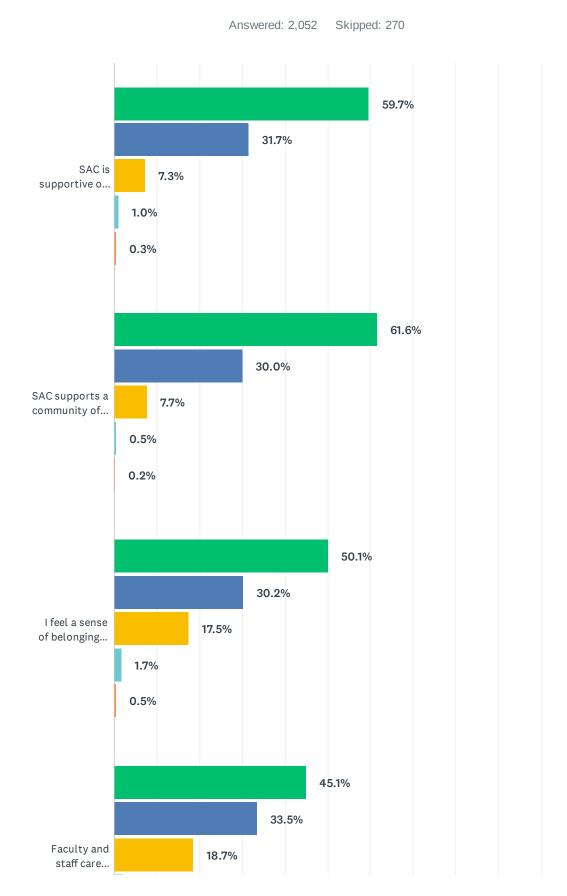


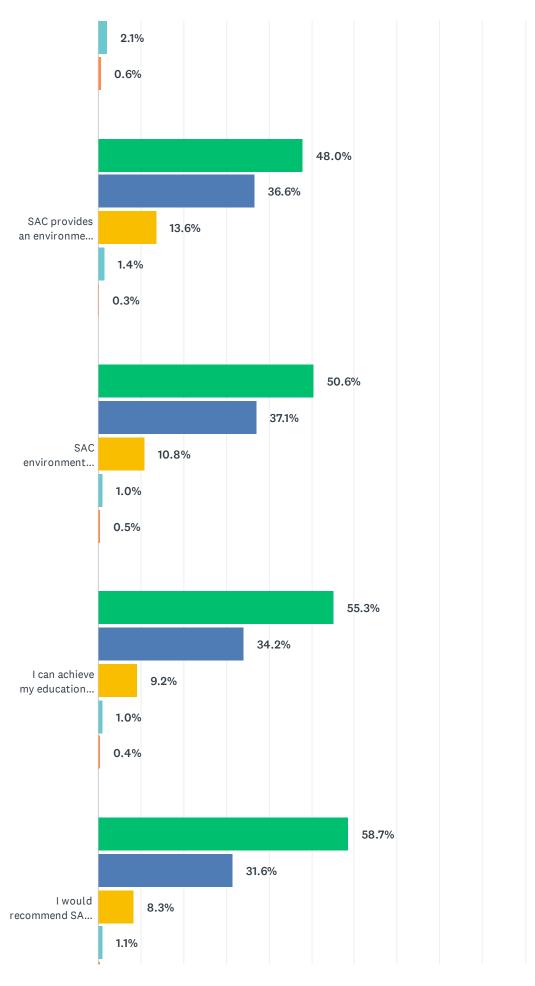


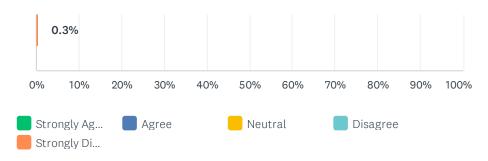


	VERY OFTEN	OFTEN	A FEW TIMES	NEVER	TOTAL	WEIGHTED AVERAGE
Participated in class discussions	51.0% 1,051	30.3% 624	17.1% 353	1.6% 32	2,060	2.31
Worked on a paper/project using ideas from different information sources	44.7% 919	32.2% 662	18.0% 371	5.2% 106	2,058	2.16
Collaborated with other students in a class project	34.2% 701	28.4% 582	26.9% 551	10.6% 218	2,052	1.86
Did additional study of topics introduced in class (not an assignment)	25.5% 524	31.8% 652	31.2% 640	11.5% 237	2,053	1.71
Used library resources for a research paper or project	25.8% 530	21.9% 450	28.2% 580	24.1% 495	2,055	1.49
Used the SAC library to read materials not assigned by a class	16.0% 329	14.5% 297	25.1% 516	44.4% 913	2,055	1.02
Used the Internet or WWW for information resources for a class assignment	55.5% 1,138	26.1% 534	14.0% 286	4.4% 91	2,049	2.33
Used computer software to create charts/graphics/presentations for a project	35.1% 721	24.7% 508	22.5% 463	17.6% 362	2,054	1.77
Had a discussion with students whose ethnic, religious, political, or cultural background was different from your own	30.7% 632	24.8% 511	26.3% 542	18.2% 374	2,059	1.68
Attended or participated in a sports event on campus	9.4% 193	6.8% 139	10.8% 222	73.1% 1,503	2,057	0.52
Attended or participated in student activities or sponsored events such as cultural programs, speakers, open forums, or concerts	12.1% 249	11.2% 229	23.8% 488	52.9% 1,087	2,053	0.82
Participated in a student club, organization or government	9.8% 202	8.4% 172	13.9% 286	67.8% 1,391	2,051	0.60
Completed an experiment/project using scientific method(s)	14.7% 301	15.8% 324	23.9% 489	45.5% 931	2,045	1.00
Discussed your interests, abilities and plans with a counselor/advisor	23.1% 472	21.4% 437	38.7% 790	16.8% 344	2,043	1.51
Read information about a university or a career you're interested in	29.2% 597	26.6% 544	30.6% 625	13.5% 276	2,042	1.72
Had an appointment with a counselor to discuss classes, requirements, plans	23.8% 487	22.9% 469	37.6% 769	15.7% 321	2,046	1.55

Q10 Please rate the degree to which you agree with the following statements:

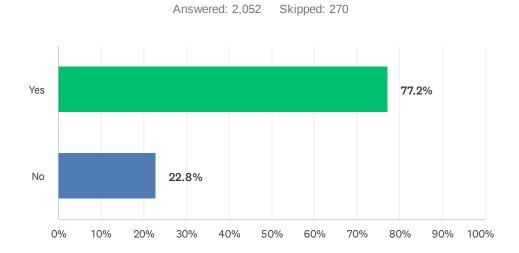






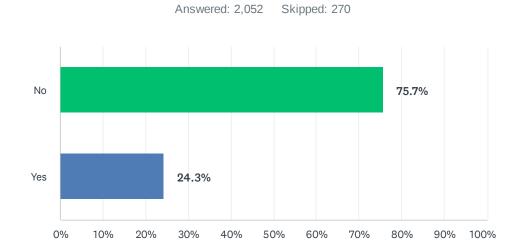
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
SAC is supportive of all students regardless of ethnicity, gender, religious beliefs, lifestyle, background, or sexuality.	59.7% 1,224	31.7% 649	7.3% 149	1.0%	0.3% 7	2,050	4.49
SAC supports a community of diverse cultures.	61.6% 1,260	30.0% 614	7.7% 158	0.5% 10	0.2%	2,047	4.52
I feel a sense of belonging to this campus.	50.1% 1,023	30.2% 617	17.5% 358	1.7% 35	0.5% 10	2,043	4.28
Faculty and staff care about me as individuals.	45.1% 923	33.5% 687	18.7% 382	2.1% 44	0.6% 12	2,048	4.20
SAC provides an environment that encourages my personal growth.	48.0% 984	36.6% 750	13.6% 279	1.4% 29	0.3%	2,048	4.31
SAC environment promotes mutual respect between students and faculty.	50.6% 1,035	37.1% 760	10.8% 222	1.0% 20	0.5% 10	2,047	4.36
I can achieve my educational goal(s) at SAC.	55.3% 1,131	34.2% 700	9.2% 188	1.0% 20	0.4%	2,047	4.43
I would recommend SAC to a friend or family member.	58.7% 1,197	31.6% 645	8.3% 169	1.1% 22	0.3% 7	2,040	4.47

Q11 Have you enrolled in an online course within the last 12 months?



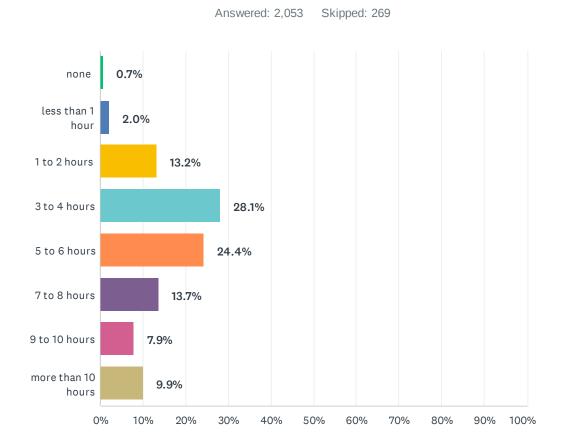
ANSWER CHOICES	RESPONSES	
Yes	77.2%	L,584
No	22.8%	468
TOTAL	2	2,052

Q12 In addition to attending SAC, are you attending another college or university this semester?



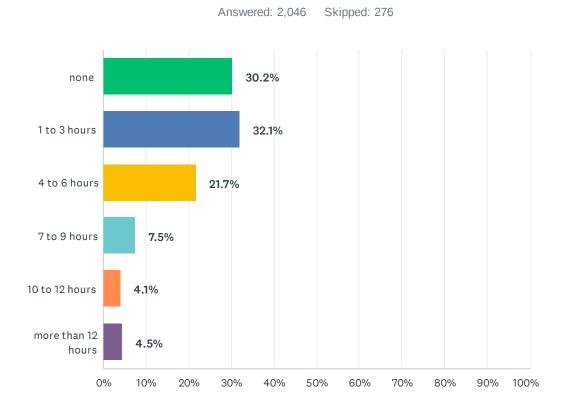
ANSWER CHOICES	RESPONSES	
No	75.7% 1,	,554
Yes	24.3%	498
TOTAL	2,	,052

Q13 On average, how many hours a week do you spend studying or preparing outside of class for a typical 3-unit class?



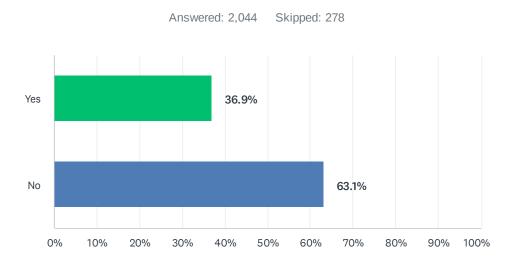
ANSWER CHOICES	RESPONSES	
none	0.7%	14
less than 1 hour	2.0%	42
1 to 2 hours	13.2%	270
3 to 4 hours	28.1%	577
5 to 6 hours	24.4%	501
7 to 8 hours	13.7%	282
9 to 10 hours	7.9%	163
more than 10 hours	9.9%	204
TOTAL		2,053

Q14 On average, how many hours a week do you spend on campus other than attending classes?



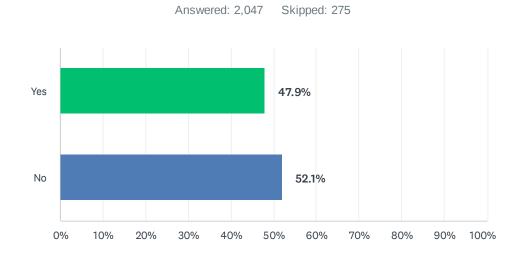
ANSWER CHOICES	RESPONSES	
none	30.2%	618
1 to 3 hours	32.1%	656
4 to 6 hours	21.7%	443
7 to 9 hours	7.5%	153
10 to 12 hours	4.1%	83
more than 12 hours	4.5%	93
TOTAL		2,046

Q15 Are you aware of the noncredit program on campus that offers free short-term, entry-level employment preparation programs, such as Vocational Construction Technology, Customer Service Representative, Paraprofessional Mental Health, and classes that lead toward the attainment of an adult high school diploma?



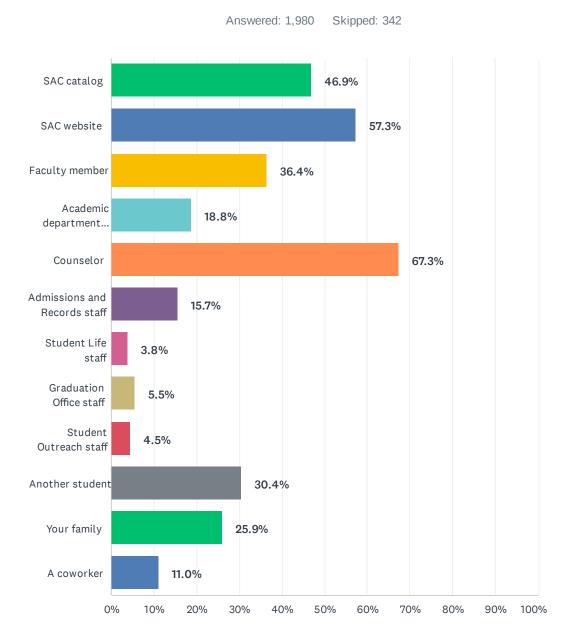
ANSWER CHOICES	RESPONSES	
Yes	36.9%	754
No	63.1%	1,290
TOTAL		2,044

Q16 Are you aware of SAC's Community Services program that provides additional options for educational opportunities to the community?



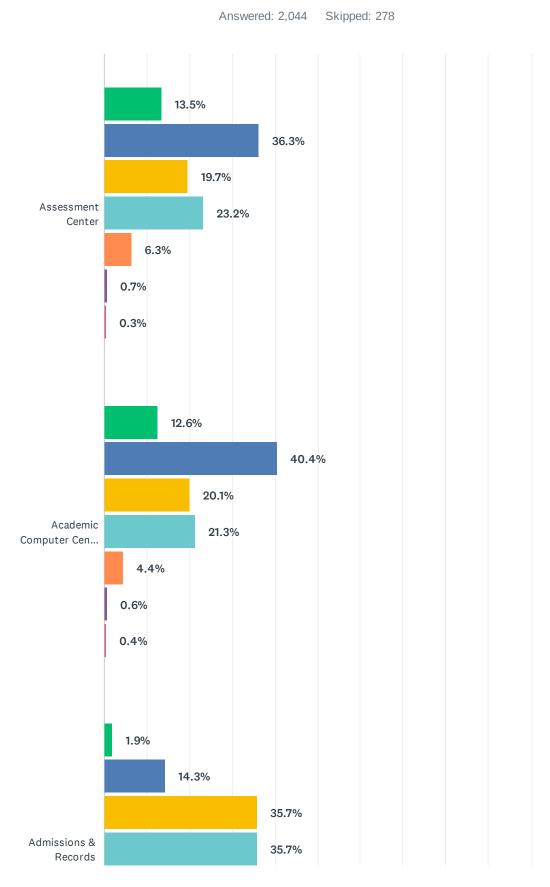
ANSWER CHOICES	RESPONSES	
Yes	47.9%	980
No	52.1%	1,067
TOTAL		2,047

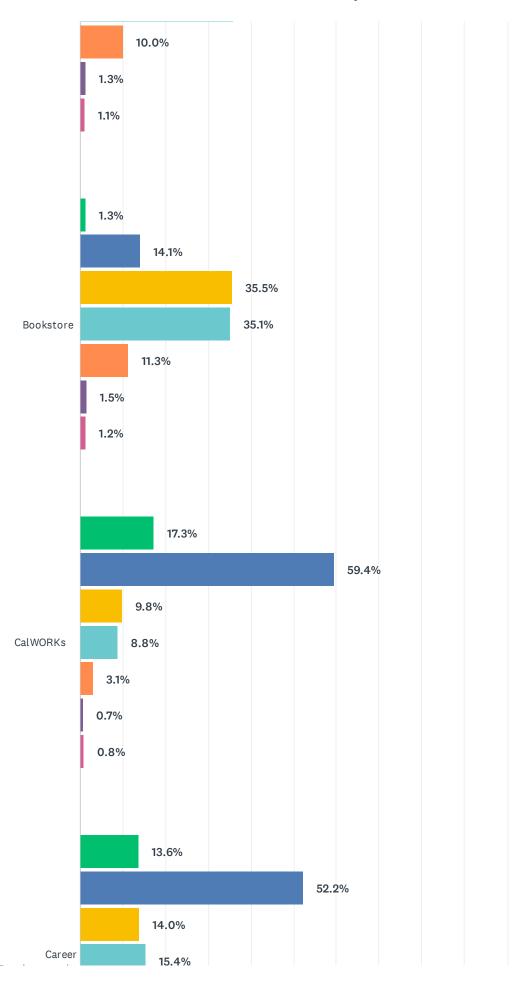
Q17 When choosing your degree pathway, did you receive helpful information from any of the following resources? Please select all that apply.

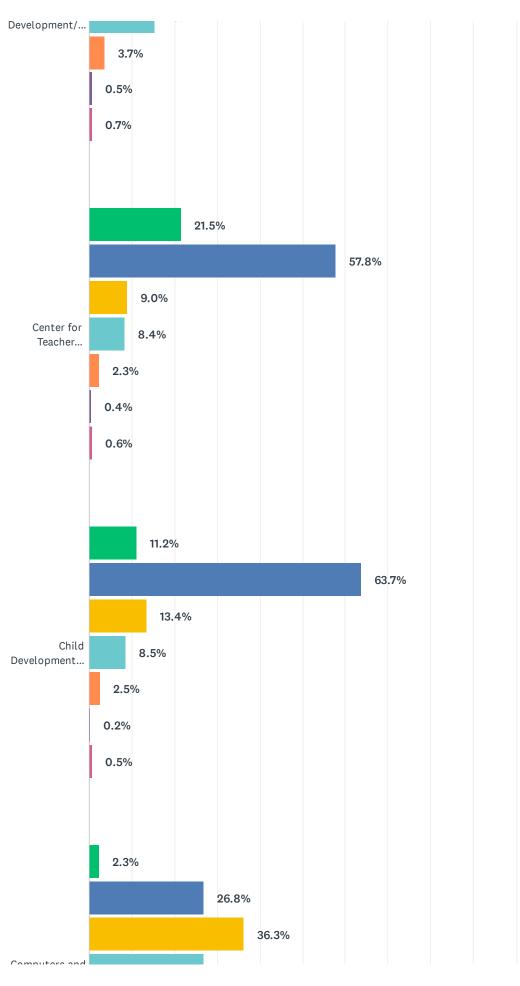


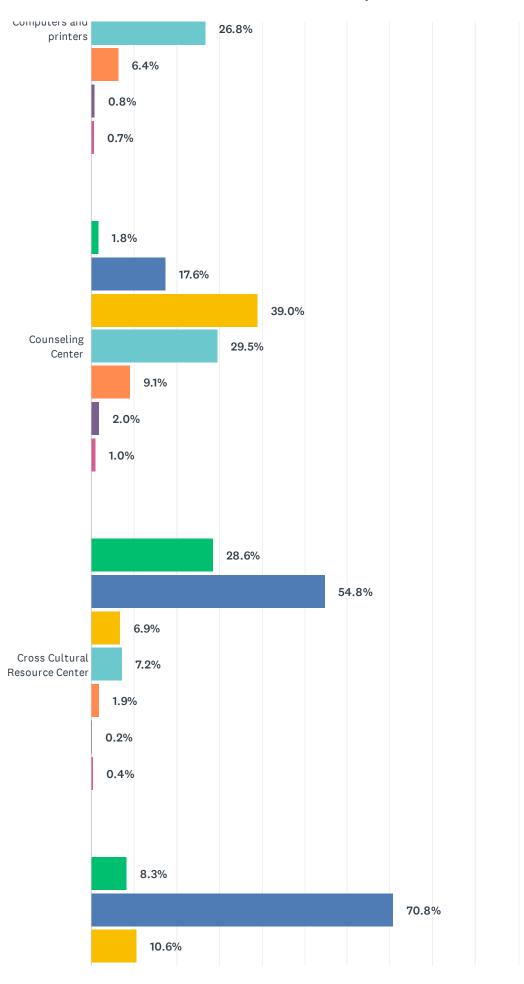
ANSWER CHOICES	RESPONSES	RESPONSES	
SAC catalog	46.9%	928	
SAC website	57.3%	1,135	
Faculty member	36.4%	720	
Academic department staff (clerks, teaching assistants, etc.)	18.8%	372	
Counselor	67.3%	1,333	
Admissions and Records staff	15.7%	310	
Student Life staff	3.8%	76	
Graduation Office staff	5.5%	108	
Student Outreach staff	4.5%	90	
Another student	30.4%	602	
Your family	25.9%	513	
A coworker	11.0%	218	
Total Respondents: 1,980			

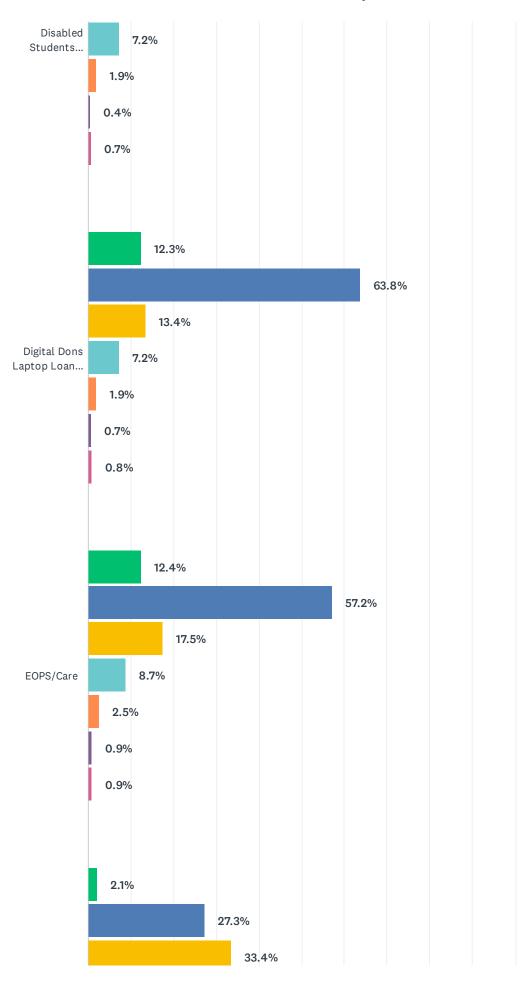
Q18 Please rate the quality of services and programs that you have used at Santa Ana College:

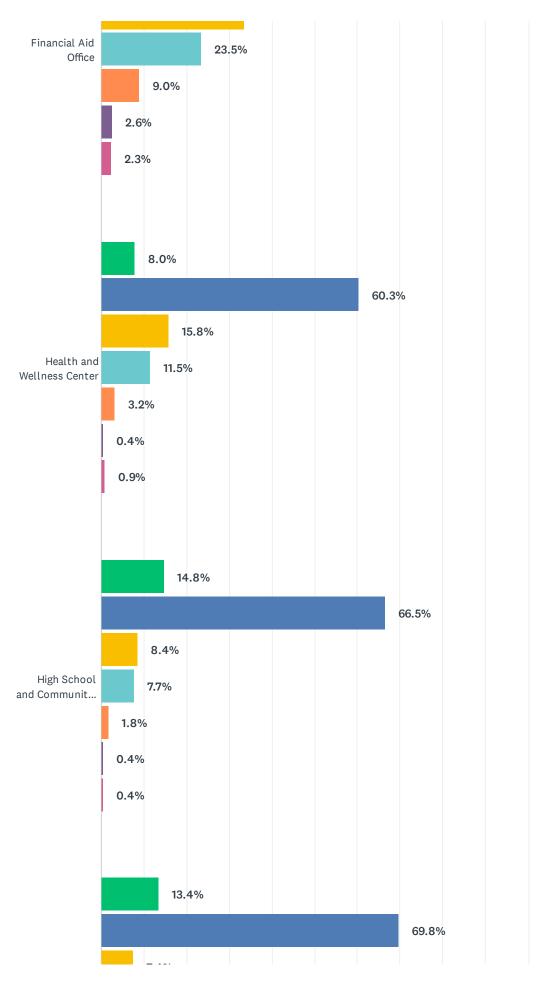


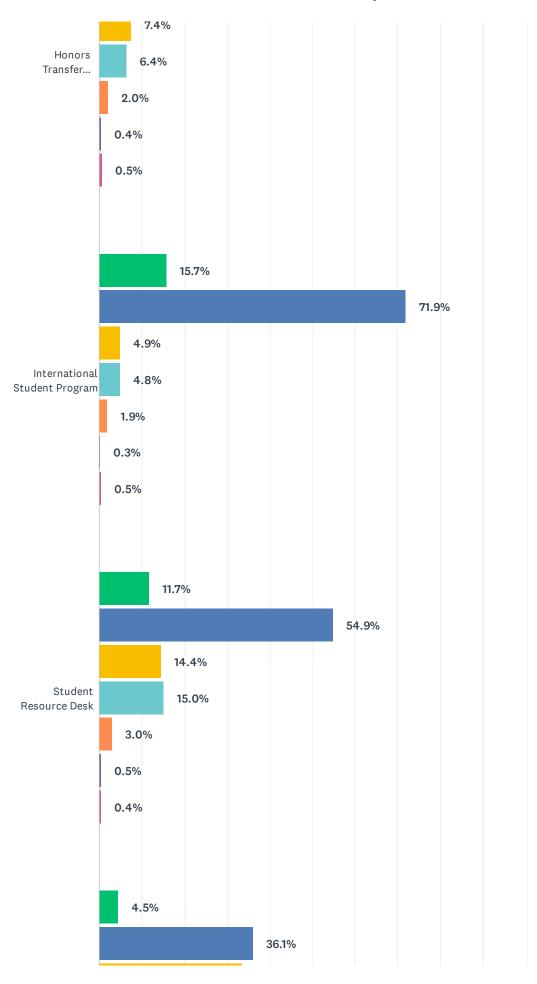


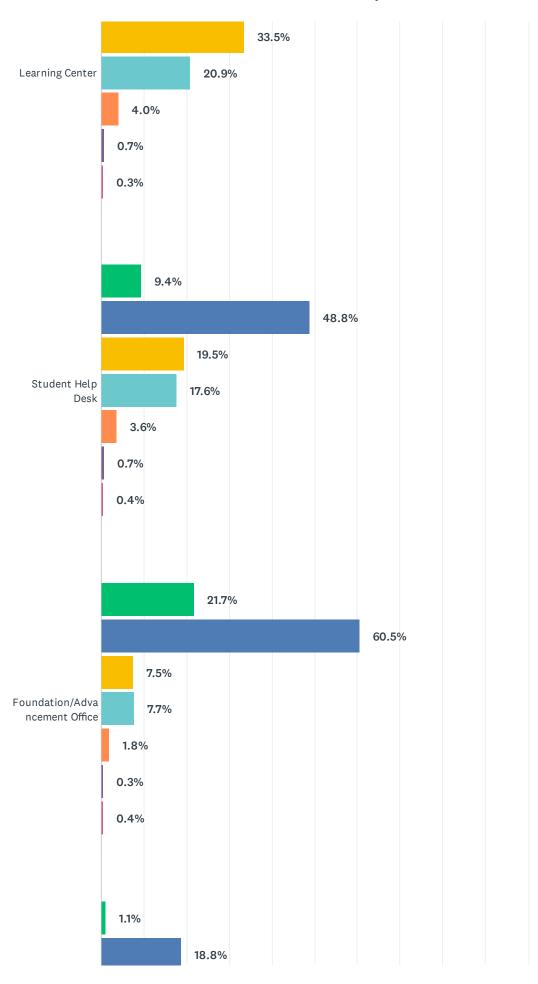


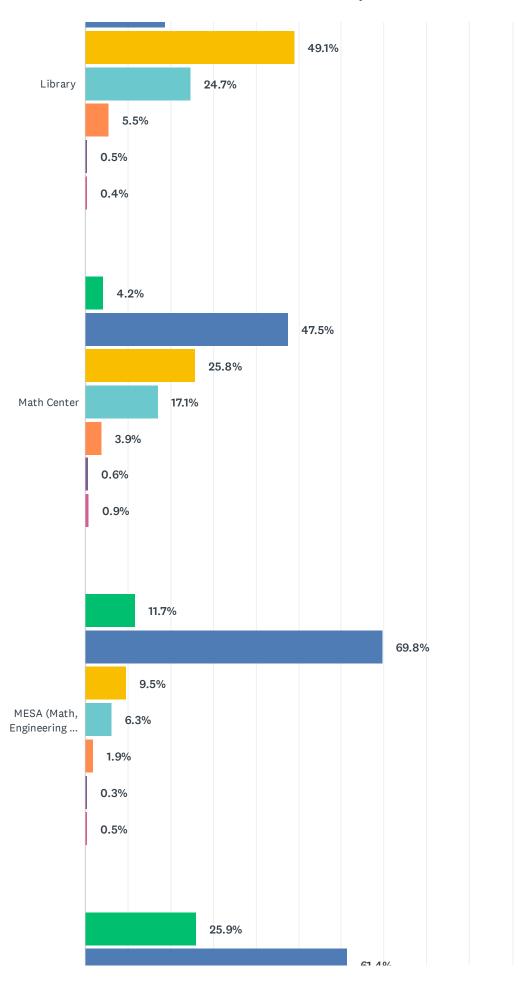


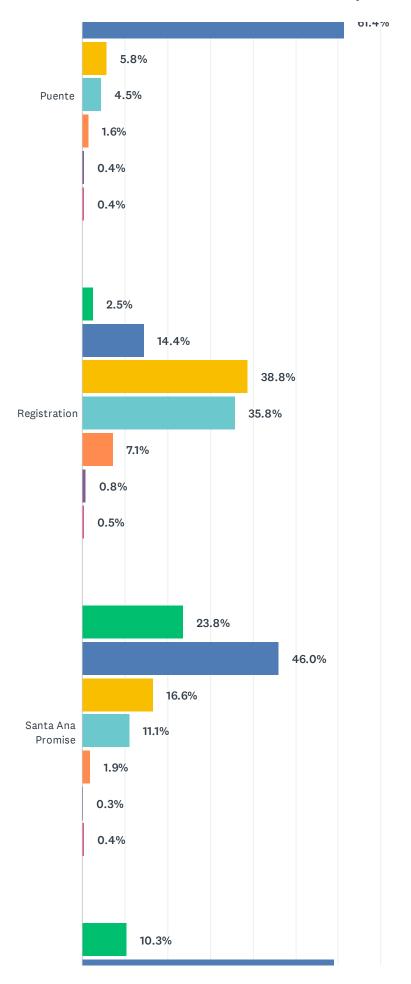


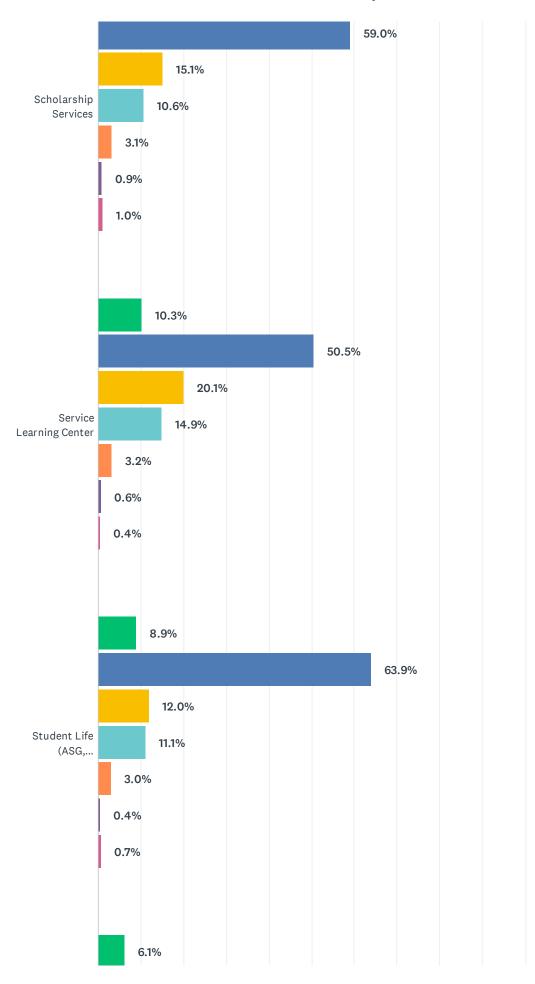


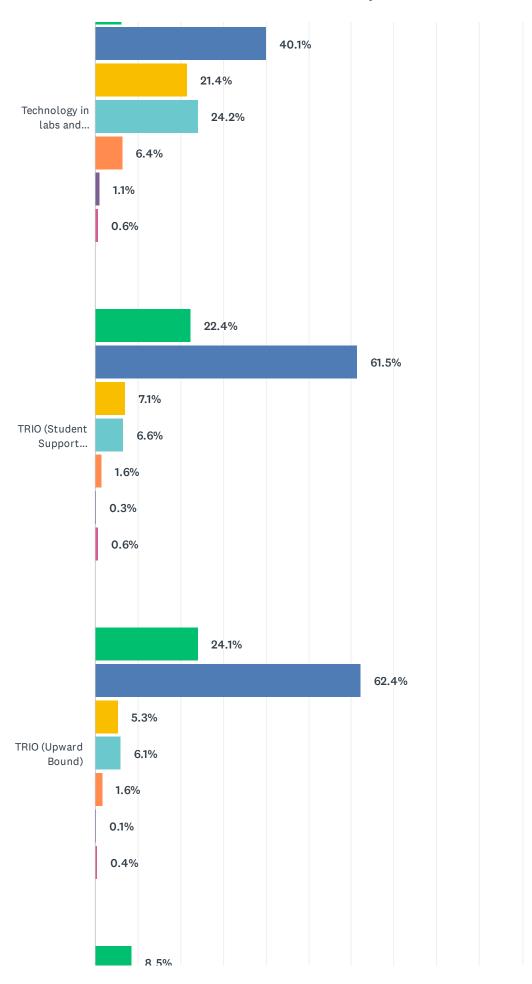


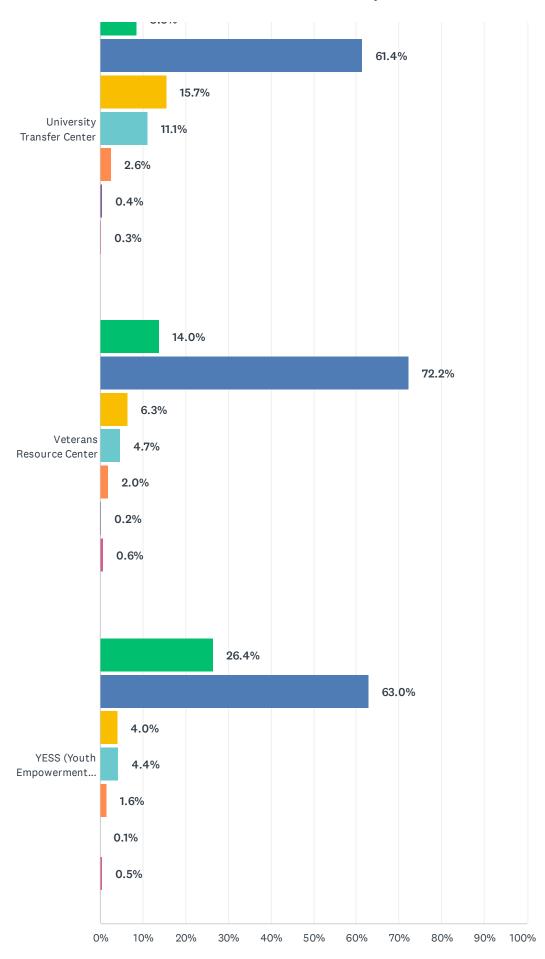












SAC Student Satisfaction Survey, 2020



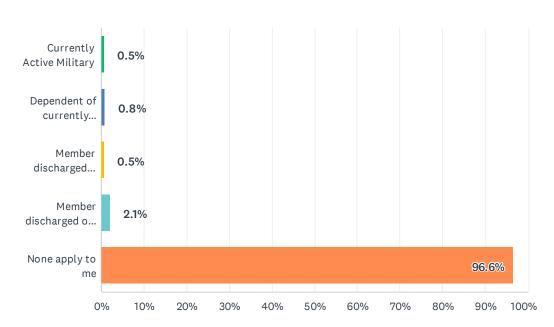
	I DID NOT KNOW THIS EXISTED	HAVE NOT USED	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR	TOTAL	WEIGH AVER
Assessment Center	13.5% 275	36.3% 737	19.7% 400	23.2% 471	6.3% 128	0.7% 14	0.3% 7	2,032	
Academic Computer Center (ACC)	12.6% 256	40.4% 821	20.1% 409	21.3% 433	4.4% 90	0.6% 12	0.4%	2,030	
Admissions & Records	1.9% 39	14.3% 290	35.7% 727	35.7% 727	10.0% 203	1.3% 26	1.1% 22	2,034	
Bookstore	1.3% 27	14.1% 286	35.5% 722	35.1% 713	11.3% 230	1.5% 30	1.2% 24	2,032	
CalWORKs	17.3% 351	59.4% 1,203	9.8% 198	8.8% 178	3.1% 62	0.7% 15	0.8%	2,024	
Career Development/CTE/Success Center	13.6% 276	52.2% 1,062	14.0% 284	15.4% 313	3.7% 75	0.5%	0.7%	2,035	
Center for Teacher Education (CFTE)	21.5% 436	57.8% 1,173	9.0% 182	8.4% 170	2.3% 47	0.4%	0.6%	2,029	
Child Development Center	11.2% 226	63.7% 1,289	13.4% 272	8.5% 172	2.5% 51	0.2%	0.5% 11	2,025	
Computers and printers	2.3% 46	26.8% 545	36.3% 737	26.8% 544	6.4% 129	0.8%	0.7%	2,031	
Counseling Center	1.8%	17.6% 356	39.0% 790	29.5% 599	9.1% 185	2.0%	1.0%	2,028	
Cross Cultural Resource Center	28.6% 578	54.8% 1,108	6.9% 140	7.2% 145	1.9%	0.2%	0.4%	2,023	
Disabled Students Program & Services	8.3% 168	70.8% 1,432	10.6% 214	7.2% 146	1.9%	0.4%	0.7% 15	2,022	
Digital Dons Laptop Loan Program	12.3% 248	63.8% 1,290	13.4% 270	7.2% 145	1.9%	0.7%	0.8%	2,022	
EOPS/Care	12.4% 250	57.2% 1,157	17.5% 354	8.7% 176	2.5% 51	0.9%	0.9% 18	2,024	
Financial Aid Office	2.1%	27.3% 553	33.4% 678	23.5% 476	9.0% 182	2.6%	2.3%	2,029	
Health and Wellness Center	8.0% 161	60.3% 1,222	15.8% 319	11.5% 233	3.2%	0.4%	0.9%	2,025	
High School and Community Outreach	14.8% 299	66.5% 1,348	8.4% 171	7.7% 156	1.8%	0.4%	0.4%	2,027	
Honors Transfer Program	13.4% 272	69.8% 1,413	7.4% 150	6.4% 129	2.0%	0.4%	0.5%	2,024	
International Student Program	15.7% 317	71.9% 1,454	4.9%	4.8% 98	1.9%	0.3%	0.5%	2,022	
Student Resource Desk	11.7% 237	54.9% 1,110	14.4% 292	15.0% 304	3.0%	0.5%	0.4%	2,022	
Learning Center	4.5%	36.1% 732	33.5% 679	20.9%	4.0%	0.7%	0.3%	2,028	
Student Help Desk	9.4%	48.8%	19.5%	17.6%	3.6%	0.7%	0.4%		

SAC Student Satisfaction Survey, 2020

	190	988	394	357	72	14	8	2,023
Foundation/Advancement Office	21.7% 439	60.5% 1,222	7.5% 151	7.7% 155	1.8%	0.3%	0.4%	2,020
Library	1.1% 22	18.8% 381	49.1% 996	24.7% 502	5.5% 111	0.5% 10	0.4%	2,030
Math Center	4.2% 85	47.5% 959	25.8% 521	17.1% 346	3.9% 79	0.6%	0.9% 19	2,021
MESA (Math, Engineering and Science)	11.7% 237	69.8% 1,409	9.5% 192	6.3% 127	1.9% 38	0.3%	0.5% 10	2,020
Puente	25.9% 524	61.4% 1,241	5.8% 117	4.5% 91	1.6%	0.4%	0.4%	2,021
Registration	2.5% 50	14.4% 293	38.8% 787	35.8% 727	7.1% 145	0.8%	0.5%	2,029
Santa Ana Promise	23.8% 480	46.0% 929	16.6% 335	11.1% 224	1.9% 39	0.3%	0.4%	2,021
Scholarship Services	10.3% 209	59.0% 1,192	15.1% 305	10.6% 214	3.1% 63	0.9%	1.0%	2,021
Service Learning Center	10.3% 207	50.5% 1,016	20.1% 405	14.9% 299	3.2% 65	0.6%	0.4%	2,013
Student Life (ASG, activities, clubs & orgs)	8.9% 180	63.9% 1,291	12.0% 242	11.1% 224	3.0% 60	0.4%	0.7% 15	2,020
Technology in labs and classrooms	6.1% 123	40.1% 810	21.4% 433	24.2% 488	6.4% 130	1.1% 23	0.6%	2,019
TRIO (Student Support Services Program)	22.4% 451	61.5% 1,238	7.1% 142	6.6%	1.6%	0.3%	0.6%	2,013
TRIO (Upward Bound)	24.1% 486	62.4% 1,257	5.3% 106	6.1% 122	1.6%	0.1%	0.4%	2,016
University Transfer Center	8.5% 171	61.4% 1,236	15.7% 315	11.1% 223	2.6% 52	0.4%	0.3%	2,012
Veterans Resource Center	14.0% 281	72.2% 1,454	6.3% 127	4.7% 95	2.0%	0.2%	0.6%	2,014
YESS (Youth Empowerment Strategies Success)	26.4% 533	63.0% 1,270	4.0% 81	4.4% 88	1.6% 32	0.1%	0.5%	2,016

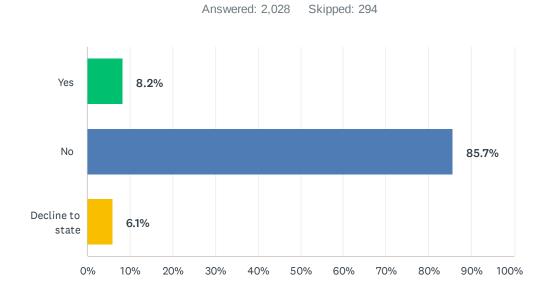
Q19 Have you or are you currently serving in the United States military? (check all that apply)





ANSWER CHOICES	RESPONSES	
Currently Active Military	0.5%	11
Dependent of currently active military	0.8%	16
Member discharged within last year	0.5%	11
Member discharged over a year ago (veteran)	2.1%	43
None apply to me	96.6%	1,962
Total Respondents: 2,032		

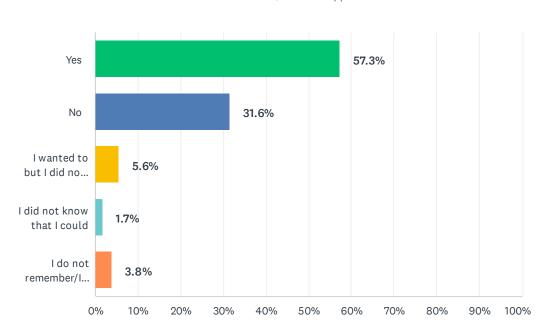
Q20 Have you ever received or requested assistance as a result of a learning, physical, psychological, and/or medical condition?



ANSWER CHOICES	RESPONSES	
Yes	8.2%	167
No	85.7% 1	.,738
Decline to state	6.1%	123
TOTAL	2	2,028

Q21 Did you apply for and receive financial aid at SAC?

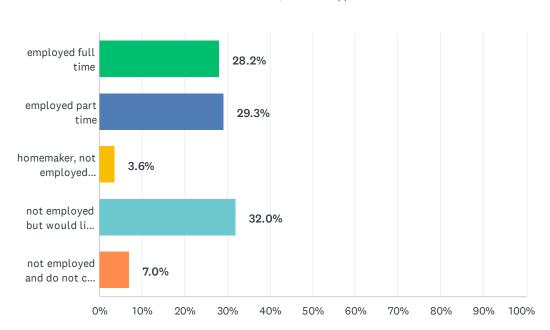




ANSWER CHOICES	RESPONSES	
Yes	57.3%	1,119
No	31.6%	617
I wanted to but I did not know how to	5.6%	110
I did not know that I could	1.7%	33
I do not remember/I don't know	3.8%	75
TOTAL		1,954

Q22 Your employment status at this time:

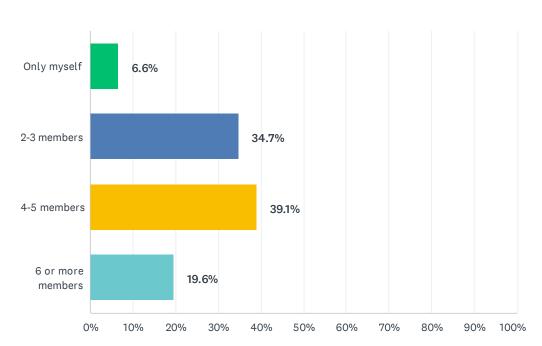




ANSWER CHOICES	RESPONSES	
employed full time	28.2%	570
employed part time	29.3%	593
homemaker, not employed outside of the home	3.6%	73
not employed but would like to work	32.0%	647
not employed and do not care to work at this time	7.0%	141
TOTAL		2,024

Q23 Including yourself, how many household members live in your residence?

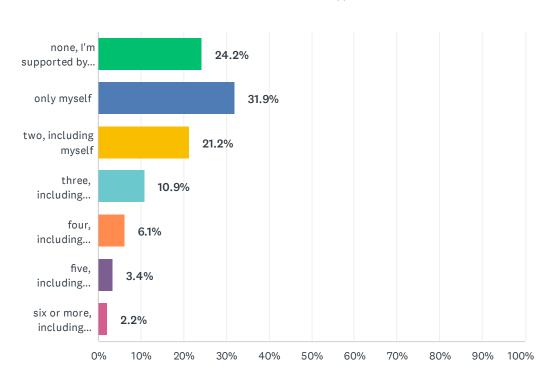




ANSWER CHOICES	RESPONSES
Only myself	6.6% 134
2-3 members	34.7% 701
4-5 members	39.1% 790
6 or more members	19.6% 397
TOTAL	2,022

Q24 How many people did you support (provide more than half of their housing, food, and expenses) in 2019? (include yourself in the count)

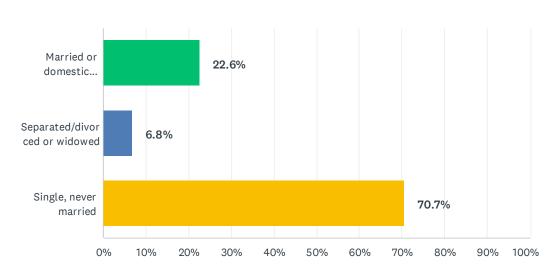




ANSWER CHOICES	RESPONSES	
none, I'm supported by family/spouse	24.2%	491
only myself	31.9%	646
two, including myself	21.2%	430
three, including myself	10.9%	220
four, including myself	6.1%	124
five, including myself	3.4%	69
six or more, including myself	2.2%	45
TOTAL		2,025

Q25 What is your marital status?

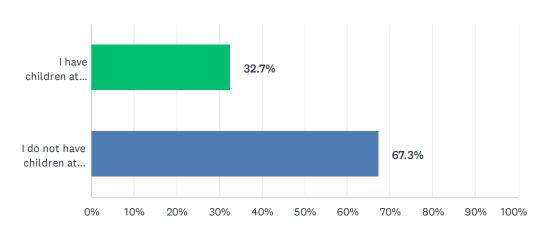
Answered: 2,014 Skipped: 308



ANSWER CHOICES	RESPONSES	
Married or domestic partnership	22.6%	455
Separated/divorced or widowed	6.8%	136
Single, never married	70.7%	,423
TOTAL	2,	,014

Q26 What is your family status?

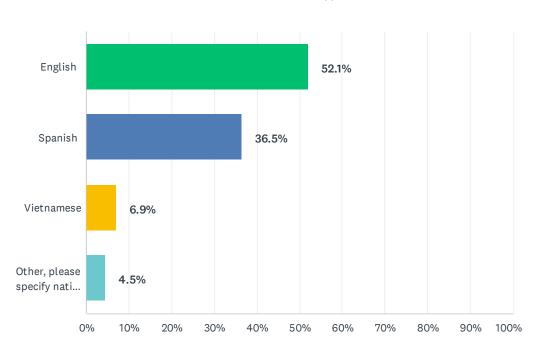
Answered: 2,009 Skipped: 313



ANSWER CHOICES	RESPONSES	
I have children at home	32.7%	656
I do not have children at home	67.3%	1,353
TOTAL		2,009

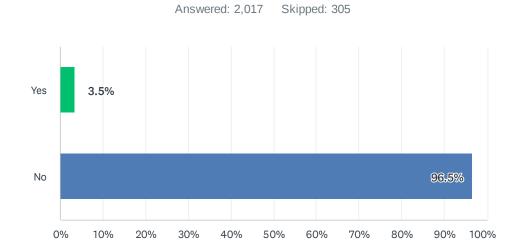
Q27 What is your native language?





ANSWER CHOICES	RESPONSES	
English	52.1%	1,057
Spanish	36.5%	740
Vietnamese	6.9%	141
Other, please specify native language	4.5%	91
TOTAL		2,029

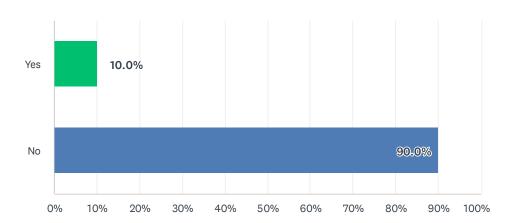
Q28 Did your parents receive information from Padres Promotores de la Educacion before you entered college?



ANSWER CHOICES	RESPONSES	
Yes	3.5%	70
No	96.5%	1,947
TOTAL		2,017

Q29 Are you undocumented? (Your answers will remain anonymous and confidential)





ANSWER CHOICES	RESPONSES	
Yes	10.0%	202
No	90.0%	1,810
TOTAL		2,012