

# Open Enrollment 2020 for Delta Dental

A man with dark, wavy hair and a light beard is smiling while looking at a laptop. He is wearing a light blue button-down shirt. The background is a bright, out-of-focus office or home workspace. A large purple circle is overlaid on the right side of the image, containing the text 'DeltaCare® USA'.

DeltaCare® USA

# Comprehensive coverage

DeltaCare USA: a prepaid, fixed copayment plan



Once enrolled, select a primary dentist from the DeltaCare USA network to start enjoying:

- ✓ Set copays
- ✓ No annual maximums
- ✓ No deductibles
- ✓ No claims
- ✓ Low premiums

# How DeltaCare USA works

Getting dental care is easy



Choose a primary care dentist online or by phone



Make an appointment



Pay your copayment (if any)



Visit the dentist





# Specialty and emergency care

DeltaCare USA



- ✓ If you need specialty care, your primary care dentist will refer you
- ✓ Your primary care dentist requests authorization for specialty services
- ✓ Plan includes limited out-of-network coverage for emergencies



# How to pick your dentist

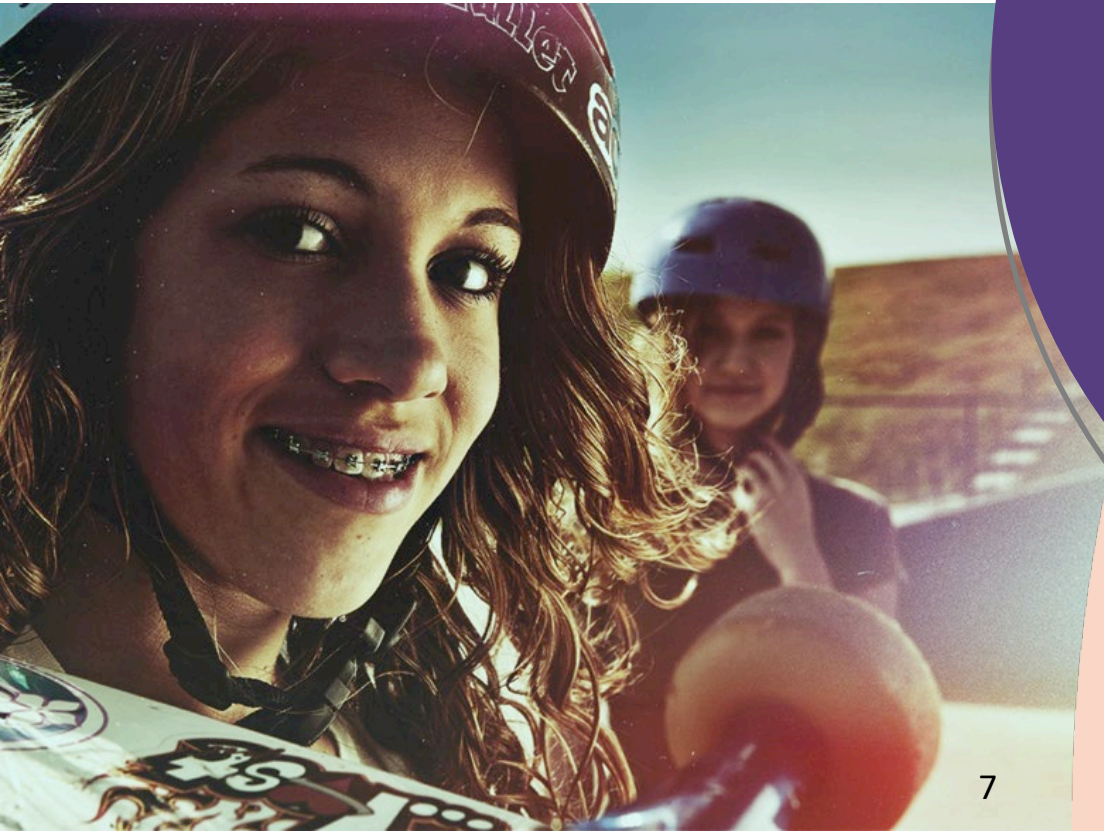
DeltaCare USA



1. Go to [deltadentalins.com](https://deltadentalins.com) to browse the DeltaCare USA dentists in your area.
2. Write down the facility number of the primary care dentist you would like.
3. Submit your request.
  - ✓ On your enrollment form
  - ✓ Online: Create an online account at [deltadentalins.com](https://deltadentalins.com)
  - ✓ By phone: Call Customer Service at **800-422-4234**

# All about braces

DeltaCare USA



- ✓ Orthodontic coverage for children and adults
- ✓ All phases of orthodontic treatment are covered
- ✓ Pre- and post- records
- ✓ Coverage for in-progress treatment



Service with  
a smile





# Contact Customer Service

Get help by phone or online



- ✓ Call us toll-free at **800-499-3001**
- ✓ Speak to a Customer Service representative Monday through Friday, **5 am to 5 pm PST**
- ✓ For simple questions, use our automated phone system, available 24/7
- ✓ Ask online: Go to [deltadentalins.com](https://deltadentalins.com) > Contact Us > **Delta Dental of California** > Customer Service Form

A photograph of two women sitting on a couch. The woman on the left is wearing a white blouse and is pointing at a tablet held by the woman on the right. The woman on the right is wearing a grey and white striped t-shirt and blue jeans. They are both smiling and looking at the tablet. The background is a bright, indoor setting with a window. A large purple circle is overlaid on the top right of the image, containing the text 'Web/mobile resources'.

# Web/mobile resources

# Check out the website

deltadentalins.com



- ✓ Search for a network dentist in your area.
- ✓ Get answers to common questions about your dental plan.
- ✓ Read articles, browse recipes and watch videos about oral health on the SmileWay® Wellness site.
- ✓ Subscribe to *Grin!*, our quarterly wellness e-magazine.



# Sign up for an online account

Check your benefits  
information online



- ✓ Check your plan details: eligibility, covered services and level of benefits.
- ✓ Look up claim statements for recent dental visits.
- ✓ View or print your ID card.
- ✓ Estimate the cost of your next procedure.
- ✓ Submit questions to Customer Service.

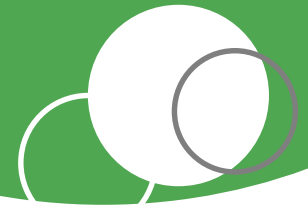
# Go paperless

View your documents online:  
claims, pre-treatment  
estimates and plan details



- ✓ **Convenience.** Get an email alert every time a new document is available.
- ✓ **Efficiency.** No need to wait for “snail mail.”
- ✓ **Save paper.** Reduce your ecological footprint.

Log in to your account at [deltadentalins.com](http://deltadentalins.com), click on the **My Profile** tab and select the **Online** setting.

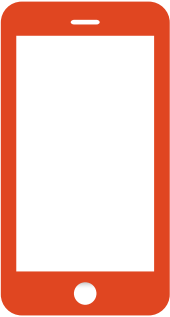




# Go mobile

Download the app to have all the information you need at your fingertips

	Find a dentist	Coverage details	Electronic ID card	Cost estimator	Musical timer
What can you do with the app?	✓	✓	✓	✓	✓



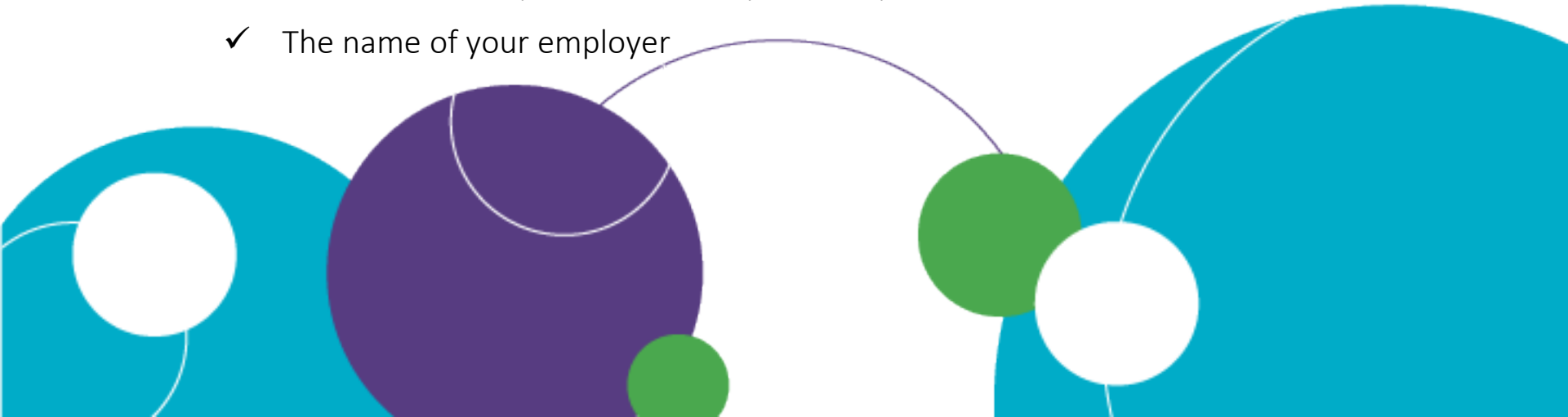
To find the app, visit the App Store or Google Play and search for “Delta Dental.” Then download the **Delta Dental** app by Delta Dental Plans Association.



# Where's my ID card?

## Check in without a dental plan ID card

- ✓ You don't need a dental plan ID card to check in at the dentist
- ✓ Just tell the dental office that you are covered by **Delta Dental of California**
- ✓ Provide:
  - ✓ Your name
  - ✓ Your date of birth
  - ✓ Your enrollee ID (or social security number)
  - ✓ The name of your employer



# Print an ID card at home

It's easy to print  
your own ID card



- ✓ Go to **deltadentalins.com.**
- ✓ Log in to your account.
- ✓ View and print your ID card.

# Find a network dentist

Use the online dentist search tool

1. Go to **deltadentalins.com**.
2. Look for the **Find a Dentist** tool on the right.
3. Search by name, address, landmark, city or ZIP code.
4. Select your network plan.
5. Click **Search**.
6. **Narrow your search** by location, specialty, network and language.
7. Your search results will include a dentist's Yelp rating, address and phone number.





Value-  
added  
features



# Access hearing aid and LASIK discounts

Now available to you and your dependents

Amplifon Hearing  
Health Care

62% average savings off retail  
hearing aid pricing

QualSight

40-50% off traditional LASIK  
eye surgery

# Get started with QualSight

To sign up, call or register online at [qualsight.com/-delta-dental](https://qualsight.com/-delta-dental)

## 1. Get ready

Call QualSight at 855-248-2020 or register online.

## 2. Get set

When you call, a care manager will explain the program details.

## 3. Save!

Choose a physician and pay a discounted price for LASIK.

Access to 40-50% off  
traditional LASIK pricing<sup>1</sup>

1,000+ LASIK locations<sup>2</sup>

Experienced credentialed  
LASIK surgeons

Pre- and postoperative  
visits are included

# QualSight program features

[qualsight.com/  
-delta-dental](https://qualsight.com/-delta-dental)

<sup>1</sup> Refractive Quarterly Update, Market Scope LLC, November 2018. Discounts or savings may vary by provider.

<sup>2</sup> QualSight provider file, February 2019

# How to get started with Amplifon

Simply call or register online




Call  
Amplifon at  
888-779-  
1429

Or go online at  
[amplifonusa.com/  
deltadentalins](https://amplifonusa.com/deltadentalins)



A Patient  
Care  
Advocate  
will guide  
you.

Answer questions  
and make an  
appointment.



Amplifon will  
activate your  
hearing aid  
discounts.

You and your  
provider will get  
required info.

# Amplifon program features

[amplifonusa.com/  
deltadentalins](http://amplifonusa.com/deltadentalins)

Access to the best  
hearing aid prices,  
guaranteed

Choice of top hearing aid  
brands

Thousands of hearing  
care providers.<sup>1</sup>

Industry-leading support  
for your purchase

<sup>1</sup> Amplifon Hearing Health Care  
provider file, February 2019





Oral health  
and wellness

# SmileWay Wellness Site

Increase your dental knowledge

100+ articles  
on everything  
from acid  
reflux to x-rays

Tooth-friendly  
recipes

Short videos

Quizzes to assess  
your dental risks

The screenshot shows the SmileWay Wellness Site interface. At the top, there is a navigation bar with links for 'Individuals & Enrollees', 'Dentists', 'Employers', 'Administrators', and 'Brokers'. The Delta Dental logo is prominently displayed. A search bar is located in the top right corner. The main content area is divided into several sections: 'Oral Health Topics' with a list of categories like 'Emergency Care' and 'Kids and Teens'; 'Watch out for allergies' featuring a photo of a family and a 'Learn More' link; 'Just for Kids' with a 'Grin for Kids' article; 'Watch Your Health: Videos' with two video thumbnails; and a 'Stay Informed' sidebar with a 'Subscribe to our Wellness E-Magazine' button and social media icons. The footer contains a 'Glossary of Dental Terms' and a 'Glossary of Insurance Terms'.



# Stay informed with *Grin!*

Boost your dental health IQ



[deltadentalins.com/grin](http://deltadentalins.com/grin)

✓ Learn fun facts and discover tooth-friendly recipes.

✓ Sign up by email

✓ Get a new issue every season.

✓ ¿Habla español? Disponible en español.

# Stay connected

Get the latest from Delta Dental



[facebook.com/deltadentalins](https://facebook.com/deltadentalins)



[instagram.com/deltadentalins](https://instagram.com/deltadentalins)



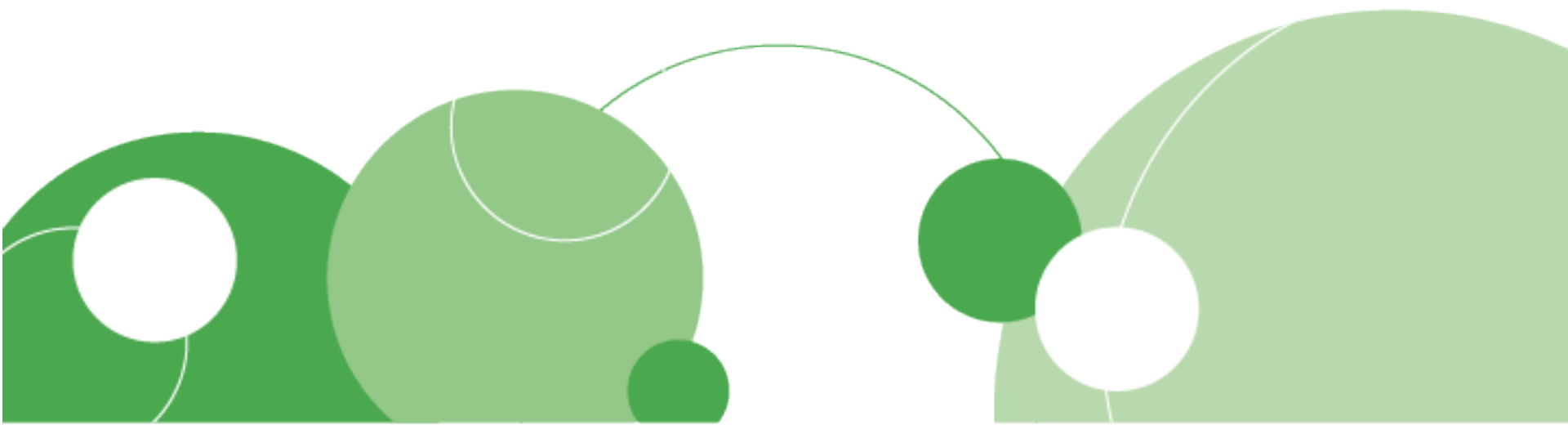
[twitter.com/deltadentalins](https://twitter.com/deltadentalins)



[linkedin.com/company/delta-dental](https://linkedin.com/company/delta-dental)



[youtube.com/deltadentalins](https://youtube.com/deltadentalins)



Thanks for your time!

